

EB-2012-0128

IN THE MATTER OF the *Ontario Energy Board Act,* 1998, S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an application by Guelph Hydro Electric Systems Inc. for an order or orders approving or fixing just and reasonable distribution rates and other charges, to be effective January 1, 2013.

BEFORE: Marika Hare

Presiding Member

Ken Quesnelle Member

RATE ORDER

Introduction

Guelph Hydro Electric Systems Inc. ("Guelph Hydro"), a licensed distributor of electricity, filed an application with the Ontario Energy Board (the "Board") on July 24, 2012 under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that Guelph Hydro charges for electricity distribution, to be effective January 1, 2013.

In its Decision and Order issued on December 6, 2012, the Board ordered Guelph Hydro to review the draft Tariff of Rates and Charges and to file with the Board a written confirmation assessing the completeness and accuracy of the draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies or missing information, within seven calendar days of the date of the Decision and Order.

On December 10, 2012, Guelph Hydro filed a letter with the Board confirming the

completeness and accuracy of the Tariff of Rates and Charges, pending feedback on the following two items:

- 1. Guelph Hydro noted that in the Board's decision on Guelph Hydro's 2012 cost of service application (EB-2011-0123), the Board approved the Green Energy Act ("GEA") Plan funding adder for four years, 2012 to 2015. Guelph Hydro noted that the approved current GEA Plan funding adder of \$0.10 per customer per month is effective until March 31, 2013 and that the 2013 GEA Plan funding adder effective from April 1, 2013 to March 31, 2014 is \$0.14 per customer per month.
- 2. Guelph Hydro also provided a reference to a letter to the Board that it filed on December 6, 2012 in response to the Board's determination of stretch factor rankings for 2013 3rd generation incentive regulation applications which was issued on November 28, 2012. In that letter Guelph Hydro had asked the Board to review Guelph Hydro's stretch factor calculation taking into consideration the International Financial Reporting Standards ("IFRS") impact. In its December 10, 2012 letter, Guelph Hydro stated that if the review results in a change to Guelph Hydro's Stretch Factor, the 2013 IRM Price Cap Index and Guelph Hydro's 2013 electricity distribution rates need to be updated to reflect the change.

The Board notes that the evidence filed in support of Guelph Hydro's 2013 IRM application was silent on the 2013 GEA funding adder that was approved by the Board in Guelph Hydro's 2012 cost of service application. The Board accepts Guelph Hydro's proposed amendment to the draft Tariff of Rates and Charges to reflect the 2013 GEA Plan funding adder of \$0.14 per customer per month approved in Guelph Hydro's 2012 cost of service application. The Board does so in recognition of the fact that these amendments are based on previous Board approvals.

With respect to Guelph Hydro's reference to its letter dated December 6, 2012, the Board considers this issue to be beyond the scope of this draft rate order review. The purpose of a draft rate order review is to ensure that the various elements of the subject Board Decision are reflected accurately in the respective rate order.

THE BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Appendix A of this Order will become final

effective January 1, 2013, and will apply to electricity consumed or estimated to have been consumed on and after January 1, 2013. Guelph Hydro shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

DATED at Toronto, December 20, 2012

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli Board Secretary

Appendix A

To Decision and Order

Final Tariff of Rates and Charges

Board File No: EB-2012-0128

DATED: December 20, 2012

Effective and Implementation Date January 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0128

RESIDENTIAL SERVICE CLASSIFICATION

This classification includes accounts taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accomodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadraplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Wholesale Market Service Rate

Standard Supply Service - Administrative Charge (if applicable)

Rural Rate Protection Charge

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration or this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	14.10
Green Energy Act Plan Funding Adder – effective until March 31, 2013	\$	0.10
Green Energy Act Plan Funding Adder – effective April 1, 2013 until March 31, 2014	\$	0.14
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until March 31, 2013	\$	(1.14)
Rate Rider for Recovery of Stranded Meter Assets – effective until March 31, 2016	\$	0.73
Rate Rider for Disposition of Post Retirement Actuarial Gain – effective until March 31, 2025	\$	(0.18)
Distribution Volumetric Rate	\$/kWh	0.0172
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until March 31, 2013		
Applicable only for Non-RPP Customers	\$/kWh	(0.0001)
Rate Rider for Disposition of Deferral/Variance Account (2012) – effective until March 31, 2013	\$/kWh	(0.0027)
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until March 31, 2016	\$/kWh	0.0007
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM)		
- effective until March 31, 2016	\$/kWh	0.0003
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0070
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0054
MONTHLY RATES AND CHARGES - Regulatory Component		

0.0052

0.25

\$/kWh

\$/kWh

Effective and Implementation Date January 1, 2013

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EB-2012-0128

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification includes non residential accounts taking electricity at 750 volts or less where monthly average peak demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Service Charge	\$	15.16
Green Energy Act Plan Funding Adder – effective until March 31, 2013	\$	0.10
Green Energy Act Plan Funding Adder – effective April 1, 2013 until March 31, 2014	\$	0.14
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until March 31, 2013	\$	5.66
Rate Rider for Recovery of Stranded Meter Assets – effective until March 31, 2016	\$	0.73
Rate Rider for Disposition of Post Retirement Actuarial Gain – effective until March 31, 2025	\$	(0.50)
Distribution Volumetric Rate	\$/kWh	0.0127
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) - effective until March 31, 2013		
Applicable only for Non-RPP Customers	\$/kWh	(0.0001)
Rate Rider for Disposition of Deferral/Variance Account (2012) – effective until March 31, 2013	\$/kWh	(0.0018)
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until March 31, 2016	\$/kWh	0.0004
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM)		
- effective until March 31, 2016	\$/kWh	0.0001
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0064
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0048
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date January 1, 2013

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EB-2012-0128

GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION

This classification includes non residential accounts where monthly average peak demand is equal to or greater than, or is forecast to be equal or greater than, 50 kW but less than 1,000 kW. Note that for the application of the Retail Transmission Rate - Network Service Rate and the Retail Transmission Rate - Line and Transformation Connection Service Rate the following sub-classifications apply: General Service 50 to 999 non-interval metered, General Service 50 to 999 kW interval metered. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	164.36
Green Energy Act Plan Funding Adder – effective until March 31, 2013	\$	0.10
Green Energy Act Plan Funding Adder – effective April 1, 2013 until March 31, 2014	\$	0.14
Rate Rider for Disposition of Post Retirement Actuarial Gain – effective until March 31, 2025	\$	(3.80)
Distribution Volumetric Rate	\$/kW	2.5069
Low Voltage Service Rate	\$/kW	0.0151
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until March 31, 2013		
Applicable only for Non-RPP Customers	\$/kW	(0.3681)
Rate Rider for Disposition of Deferral/Variance Account (2012) - effective until March 31, 2013	\$/kW	(0.5768)
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until March 31, 2016	\$/kW	0.0614
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM)		
- effective until March 31, 2016	\$/kW	0.0065
Rate Rider for Application of Tax Change - effective until December 31, 2013	\$/kW	(0.0031)
Retail Transmission Rate - Network Service Rate	\$/kW	2.6686
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.7681
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.0014
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	2.0764

Wholesale Market Service Pote

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date January 1, 2013

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EB-2012-0128

GENERAL SERVICE 1,000 TO 4,999 KW SERVICE CLASSIFICATION

This classification includes non residential accounts where monthly average peak demand is equal to or greater than, or is forecast to be equal or greater than 1,000 kW but less than 5,000 kW. Further servicing details are are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Service Charge	\$	626.77	
Green Energy Act Plan Funding Adder – effective until March 31, 2013	\$	0.10	
Green Energy Act Plan Funding Adder – effective April 1, 2013 until March 31, 2014	\$	0.14	
Rate Rider for Disposition of Post Retirement Actuarial Gain – effective until March 31, 2025	\$	(46.33)	
Distribution Volumetric Rate	\$/kW	3.3511	
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until March 31, 2013			
Applicable only for Non-RPP Customers	\$/kW	(0.4397)	
Rate Rider for Disposition of Deferral/Variance Account (2012) – effective until March 31, 2013	\$/kW	(0.6297)	
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until March 31, 2016	\$/kW	0.0567	
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM)			
- effective until March 31, 2016	\$/kW	0.0061	
Rate Rider for Application of Tax Change - effective until December 31, 2013	\$/kW	(0.0032)	
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.7681	
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	2.0764	
MONTHLY RATES AND CHARGES - Regulatory Component			
Wholesale Market Service Rate	\$/kWh	0.0052	
Rural Rate Protection Charge	\$/kWh	0.0011	
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25	

Effective and Implementation Date January 1, 2013

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EB-2012-0128

LARGE USE SERVICE CLASSIFICATION

This classification refers to an account where monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Rural Rate Protection Charge

Standard Supply Service - Administrative Charge (if applicable)

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	917.42
Green Energy Act Plan Funding Adder – effective until March 31, 2013	\$	0.10
Green Energy Act Plan Funding Adder – effective April 1, 2013 until March 31, 2014	\$	0.14
Rate Rider for Disposition of Post Retirement Actuarial Gain – effective until March 31, 2025	\$	(151.18)
Distribution Volumetric Rate	\$/kW	2.2925
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until March 31, 2013		
Applicable only for Non-RPP Customers	\$/kW	(0.5312)
Rate Rider for Disposition of Deferral/Variance Account (2012) – effective until March 31, 2013	\$/kW	(0.7475)
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until March 31, 2016	\$/kW	0.0373
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM)		
- effective until March 31, 2016	\$/kW	0.0099
Rate Rider for Application of Tax Change - effective until December 31, 2013	\$/kW	(0.0021)
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	3.3427
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	2.5073
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052

0.0011

0.25

\$/kWh

Effective and Implementation Date January 1, 2013

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EB-2012-0128

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification includes acounts taking electricity at 750 volts or less where monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. This connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer provides detailed manufacturer information/documentation with regard to electrical demand/consumption of the proposed load. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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\$	5.76
\$	0.10
\$	0.14
\$	(0.05)
\$/kWh	0.0263
\$/kWh	(0.0010)
\$/kWh	(0.0035)
\$/kWh	0.0004
\$/kWh	0.0048
\$/kWh	0.0064
\$/kWh	0.0048
\$/kWh	0.0052
\$/kWh	0.0011
\$	0.25
	\$ \$ \$ \$ \$ \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh

Effective and Implementation Date January 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0128

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made execpt as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	6.86
Green Energy Act Plan Funding Adder – effective until March 31, 2013	\$	0.10
Green Energy Act Plan Funding Adder – effective April 1, 2013 until March 31, 2014	\$	0.14
Rate Rider for Disposition of Post Retirement Actuarial Gain – effective until March 31, 2025	\$	(0.11)
Distribution Volumetric Rate	\$/kW	7.5974
Low Voltage Service Rate	\$/kW	0.0112
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until March 31, 2013		
Applicable only for Non-RPP Customers	\$/kW	(0.0013)
Rate Rider for Disposition of Deferral/Variance Account (2012) - effective until March 31, 2013	\$/kW	(1.2750)
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until March 31, 2016	\$/kW	0.3253
Rate Rider for Application of Tax Change - effective until December 31, 2013	\$/kW	(0.0141)
Retail Transmission Rate - Network Service Rate	\$/kW	2.0432
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.5324
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date January 1, 2013

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EB-2012-0128

STREET LIGHTING SERVICE CLASSIFICATION

This classification is for roadway lighting with the Municipality. The consumption for this customer is based on the calculated connection load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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Service Charge (per connection)	\$	0.38
Green Energy Act Plan Funding Adder – effective until March 31, 2013	\$	0.10
Green Energy Act Plan Funding Adder – effective April 1, 2013 until March 31, 2014	\$	0.14
Rate Rider for Disposition of Post Retirement Actuarial Gain – effective until March 31, 2025	\$	(0.01)
Distribution Volumetric Rate	\$/kW	9.3146
Low Voltage Service Rate	\$/kW	0.0135
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until March 31, 2013		
Applicable only for Non-RPP Customers	\$/kW	(0.3323)
Rate Rider for Disposition of Deferral/Variance Account (2012) - effective until March 31, 2013	\$/kW	(2.9382)
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until March 31, 2016	\$/kW	0.0738
Rate Rider for Application of Tax Change - effective until December 31, 2013	\$/kW	(0.0102)
Retail Transmission Rate - Network Service Rate	\$/kW	2.4584
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.8438
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0011
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date January 1, 2013

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EB-2012-0128

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge \$ 5.40

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EB-2012-0128

ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.72)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

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Customer Administration

Arrears certificate	\$ 15.00
Returned cheque (plus bank charges)	\$ 8.55
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$ 8.75
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$ 10.00

Non-Payment of Account

Late Payment – per month	%	1.50
Late Payment – per annum	%	19.56
Collection of account charge – no disconnection	\$	9.00
Disconnect/Reconnect at meter – during regular hours	\$	20.00
Disconnect/Reconnect at meter – after regular hours	\$	50.00
Disconnect/Reconnect at pole – during regular hours	\$	50.00
Disconnect/Reconnect at pole – after regular hours	\$	95.00
Service call – customer owned equipment	\$	17.50
Service call – after regular hours	\$	95.00
Specific Charge for Access to the Power Poles - \$/pole/year	\$	22.35

Effective and Implementation Date January 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0128

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factorswill be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0209
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0160
Distribution Loss Factor - Primary Metered Customer < 5,000 kW	1.0107
Distribution Loss Factor - Primary Metered Customer > 5,000 kW	1.0059