

ONTARIO ENERGY BOARD

IN THE MATTER OF the Ontario Energy Board
Act 1998, S.O. 1998, c.15, (Schedule B);

AND IN THE MATTER OF an Application by Union
Gas for an Order or Orders granting approval of 2013-
2014 Demand Side Management Plan for Large
Volume Customers.

LOW-INCOME ENERGY NETWORK INTERROGATORIES FOR APPRO

Exhibit 2, A (Evidence of Todd Williams): DSM Funding Options for Large Natural Gas Customers

1. Page 1 of the Executive Summary states: "Under an *opt-out* program a qualifying customer which chose to opt-out would not contribute towards the cost of DSM programs..."
 - a) Please confirm that the *opt-out* program provides a customer with the choice to opt out of paying for Union Gas DSM programming for which the customer is eligible to receive an incentive, service or other benefit.
 - b) Please explain whether or not the *opt-out* program provides the customer with the choice to opt-out of the customer's contribution toward Union Gas' low-income DSM programming.
2. Page 1 of the Executive Summary states: "Under a *self-direct* program, a qualified customer would be able to directly access funds it has paid toward DSM programs and use those funds for energy efficiency projects."
 - a) Please confirm that the *self-direct* program enables the customer to access its payment for Union Gas DSM programming for which the customer is eligible to receive an incentive, service or other benefit.
 - b) Please explain whether or not the *self-direct* program provides the customer with the choice to access the customer's contribution toward Union Gas' low-income DSM programming.
3. Page 13, Appendix A (Survey Form), Question 11 asks: "If the option of "opting out" of DSM programs was provided by Union Gas would you do so? Customers opting out of the DSM programs would not contribute

towards the cost of these programs and would not have access to technical advice or incentives offered by Union.”

a) Please explain whether or not Question 11 includes the opportunity for a customer to opt-out of payment for Union Gas’ low-income DSM programming.

b) Please provide any additional material that was provided to survey participants regarding the definition of “opting out.”

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AND TO: **ALL REGISTERED INTERVENORS**

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