



**uniongas**

A Spectra Energy Company

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
2300 Yonge Street, 27<sup>th</sup> Floor  
Toronto, ON  
M4P 1E4

February 1, 2013

**RE: EB-2010-0280 – Union Gas Limited – Revised Conditions of Service**

Dear Ms. Walli:

On October 24, 2012 the Ontario Energy Board (the “Board”) issued its Decision and Order for Union’s 2013 rates application (EB-2011-0210).

In its Decision the Board found that the supplemental charge for the combination of meter readings (where the meters are located on contiguous pieces of property of the same owner and are not divided by a public right-of-way) should be harmonized as between North and South. As such, the Board directed Union to eliminate this supplemental charge in its Southern service area.

In accordance with the Board’s Decision Union had revised Section 4.3 Billing for Accounts for the elimination of the supplemental service charge for Union’s Southern service area. Union’s Conditions of Service will be updated by February 1, 2013 at Union’s website at <http://uniongas.com/aboutus/policies/>.

If you have any questions, please contact me at 519-436-4521

Sincerely,

*(original signed by)*

Marian Redford  
Manager, Regulatory Initiatives

c.c: Crawford Smith (Torys)  
EB-2010-0280 Intervenors