

From: Karen Ras [<mailto:kras@enersource.com>]
Sent: March-28-13 10:50 AM
To: [REDACTED]; BoardSec
Cc: Chris Fonseca; Gia DeJulio
Subject: RE: File # EB-2013-0024

Dear Mr. Crisp,

Thank you for your email from last week.

As per my voice mail message, I would like to do a site visit at your home, along with one of our energy managers to see what we can do to help.

I realize we have done a visit in the past but perhaps there are things that are new technologies on the market that can be discussed.

After reviewing your usage, it does seem very high - even with electric heat.

Please contact me to set up a visit at your convenience. Evenings, early mornings and weekends are also options.

Look forward to hearing from you,

Karen Ras
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From: [REDACTED]
Sent: Wednesday, March 20, 2013 2:15 PM
To: BoardSec
Cc: Chris Fonseca; Gia DeJulio; Karen Ras
Subject: File # EB-2013-0024

Ontario Energy Board
Attention: Board Secretary
RE: FILE # EB-2013-0024

Please be advised that I am vehemently opposed to any increase in charges for electricity or related services (too many to list)

The utility companies in the 1960's promoted "Live Better Electrically" and the all electric Home.

We and many thousand of Ontarians are now "stuck" with the "all electric" homes we purchased in the 60's!

The utility companies have a habit of always offering, for comparison, the home that uses 800 kWh per month!

My last Hydro Bill from Mississauga Hydro was as follows:

This covers a 2 Month period!!

On Peak 1,636.880 kWh @ \$0.118 per kWh \$ 193.15

Mid Peak 1,627.556 kWh @ \$ 0.099 per kWh \$ 161.13

Off Peak 6,214.964 kWh @ \$ 0.063 per kWh \$ 391.54

Delivery	\$ 237.81
Regulatory	\$ 60.24
Debt Retirement Charge	\$64.05
Total Electricity Charges	\$ 1,107.92
Ontario Clean energy benefit	\$ 85.06 CR
HST	\$ 144.03
TOTAL	\$1,166.89

NOW, HOW WOULD IT LOOK IF YOU USED THESE FIGURES WHEN YOU ARE ASKING FOR INCREASES!!!!!!

Please note: My home was "PARTIALLY" converted to Gas 2 years ago-. The maximum amount that we could convert was approximately 30 %

without having to move out of the house. 2 Direct vent Gas heaters and 1 fireplace

Cost Approximately \$10,000.00.

We did not qualify for any rebates because we were not replacing a furnace!!! "give me a break"

Gas charges for the above 2 months was \$ 131.26 and \$141.34----I WISH I COULD GET RID OF HYDRO ELECTRIC ALL- TOGETHER.

This past fall Mississauga Hydro commenced billing to us using "time of day charges"!!! another complete rip off for Seniors!

We are retired, there are only 2 people living at this address, we have lived at this address for over 44 years and have done everything possible

to reduce Hydro consumption. WE ARE TRYING TO BE ABLE TO AFFORD TO STAY HERE UNTIL ????????

It is about time that all Monopolies< like Mississauga Hydro> were forced to live within their means, LIKE US POOR SLOBS ARE FORCED TO DO!!!!!!

YOU SHOULD ALL BE LOOKING AT HOW YOU CAN PROVIDE SUBSTANTIAL DECREASES

L. E. Crisp



----- Please note if Name and number is not displayed on "caller I.D. and no message left--the call is not accepted.

E-Mail--



*** I have copied my councillor Chris Fonseca (The City Of Mississauga owns most of Hydro Mississauga) perhaps she can forward this to those councillors that sit on the Board at Mississauga Hydro

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