

**From:** [BoardSec](#)  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FW: File # EB-2013-0024  
**Date:** April 8, 2013 11:49:21 AM

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**From:** [REDACTED]  
**Sent:** April-07-13 4:42 PM  
**To:** BoardSec  
**Cc:** Chris Fonseca; Gia DeJulio; Karen Ras; Dipika Damerla  
**Subject:** Re: File # EB-2013-0024

Dear Board Sec. if in fact there is such a position or person??????

I have now received my Invoice from Mississauga Hydro for the months of February and March.

My total kWh hours consumed was around 8800 !!!! and with all the extra charges my total Bill is \$1,108.30.

Along with my bill I received a wonderful message from Enersource Hydro-- Mississauga informing me that our totally "inept" O.E.B. has approved an increase in distribution fees. Further that a typical residential customer, who consumes 800 kWh of electricity per month, can expect an increase of \$3.42 per month.

What a bunch of hogwash!!

I trust that calling the O.E.B. inept does not offend as every one of the many entities that have been created to rip us off " ARE INEPT"!!

I would like to say that you people are "STARTING" to piss me off however that would not be accurate, as you have been pissing me off for many years.

When will you stop gouging residential users of electricity????

I am now copying Dipika Demerla the M.P.P for Mississauga East. I really do not know why!!! Perhaps she can forward this to whoever is the Minister of Energy these days!!

I expect, AS USUAL, absolutely nothing !

L. E. Crisp

address etc. is below.

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**From:** [REDACTED]  
**Sent:** Wednesday, March 20, 2013 15 PM  
**To:** [BoardSec](#)  
**Cc:** [Chris Fonseca](#) ; [Gia DeJulio](#) ; [Karen Ras](#)  
**Subject:** File # EB-2013-0024

Ontario Energy Board  
Attention: Board Secretary  
RE: FILE # EB-2013-0024

Please be advised that I am vehemently opposed to any increase in charges for electricity or related services (too many to list)

The utility companies in the 1960's promoted "Live Better Electrically" and the all electric Home.

We and many thousand of Ontarians are now "stuck" with the "all electric" homes we purchased in the 60's!

The utility companies have a habit of always offering, for comparison, the home that uses 800 kWh per month!

My last Hydro Bill from Mississauga Hydro was as follows:

This covers a 2 Month period!!

On Peak 1,636.880 kWh @ \$0.118 per kWh \$ 193.15

Mid Peak 1,627.556 kWh @ \$ 0.099 per kWh \$ 161.13

Off Peak 6,214.964 kWh @ \$ 0.063 per kWh \$ 391.54

Delivery	\$ 237.81
Regulatory	\$ 60.24
Debt Retirement Charge	\$64.05
Total Electricity Charges	\$ 1,107.92
Ontario Clean energy benefit	\$ 85.06 CR
HST	\$ 144.03
TOTAL	\$1,166.89

NOW, HOW WOULD IT LOOK IF YOU USED THESE FIGURES WHEN YOU ARE ASKING FOR INCREASES!!!!!!

Please note: My home was "PARTIALLY" converted to Gas 2 years ago-. The maximum amount that we could convert was approximately 30 % without having to move out of the house. 2 Direct vent Gas heaters and 1 fireplace Cost Approximately \$10,000.00.

We did not qualify for any rebates because we were not replacing a furnace!!! "give me a break"

Gas charges for the above 2 months was \$ 131.26 and \$141.34----I WISH I COULD GET RID OF HYDRO ELECTRIC ALL- TOGETHER.

This past fall Mississauga Hydro commenced billing to us using "time of day charges"!!! another complete rip off for Seniors!

We are retired, there are only 2 people living at this address, we have lived at this address for over 44 years and have done everything possible to reduce Hydro consumption. WE ARE TRYING TO BE ABLE TO AFFORD TO STAY HERE UNTIL ????????

It is about time that all Monopolies< like Mississauga Hydro> were forced to live within their means, LIKE US POOR SLOBS ARE FORCED TO DO!!!!!!

YOU SHOULD ALL BE LOOKING AT HOW YOU CAN PROVIDE SUBSTANTIAL  
DECREASES

L. E. Crisp

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] Please note if Name and number is not displayed on "caller I.D. and no  
message left--the call is not accepted.

E-Mail--

[REDACTED]

\*\*\* I have copied my councillor Chris Fonseca ( The City Of Mississauga owns most of  
Hydro Mississauga) perhaps she can forward this to those councillors  
that sit on the Board at Mississauga Hydro