**RESIDENTIAL SERVICE CLASSIFICATION**

To qualify for residential rates an electrical service shall meet all of the following conditions:

• The electricity shall be intended for and used primarily for a residence in which one or more person(s) reside.

• The electrical service shall be individually metered, no bulk metering allowed.

Residential customers are defined as customers connected as detached, semi-detached or duplex dwelling units. It does not include Residential Rate Class customers in apartments, condominiums, row housing or any other abode that is not a detached, semi-detached or duplex dwelling unit. The definition does not include the installation of primary, transformation and secondary to the hand holes in a new subdivision. All items excluded from the residential rate class definition, as above, shall be treated as general service rate class customers.

Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**REGULAR and TIME OF USE**

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 15.79

Smart Metering Entity Charge - Effective Until October 31, 2018 $ 0.7880

Distribution Volumetric Rate $/kWh 0.0121

Low Voltage Service Rate - Effective Until April 30, 2014 $/kWh 0.0002

Rate Rider for Deferral/Variance Account Disposition - Effective Until April 30, 2017 $/kWh -0.0014

Rate Rider for Global Adjustment Sub Account (Applicable only to Non-RPP Customers)

 Effective Until April 30, 2017 $/kWh 0.0009

Smart Meter Disposition Rider - Effective Until April 30, 2014 $ 0.2900

Stranded Meters Recovery - Effective Until April 30, 2017 $ 0.4100

Retail Transmission Rate – Network Service Rate $/kWh 0.0059

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0036

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0012

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION**

To qualify for general service rates an electrical service shall meet all of the following conditions:

 • The electrical service shall not qualify as a Residential Rate Class service.

• The electrical service shall have a peak demand less than 50 kilowatts for seven or more months in any twelve month period.

• New connections will be classified based on the rating, in amperes, of the main switch or sum of main switches.

The General Service Less Than 50 kW Rate Class includes those Residential Rate Class customers that are not in detached, semi-detached or duplex dwelling units. The General Service Rate Class also includes subdivision developments and all General Service Rate Class customers. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 21.09

Smart Metering Entity Charge - Effective Until October 31, 2018 $ 0.7880

Distribution Volumetric Rate $/kWh 0.0182

Low Voltage Service Rate - Effective Until April 30, 2014 $/kWh 0.0001

Rate Rider for Deferral/Variance Account Disposition - Effective Until April 30, 2017 $/kWh -0.0007

Rate Rider for Global Adjustment Sub Account (Applicable only to Non-RPP Customers)

 Effective Until April 30, 2017 $/kWh 0.0009

Smart Meter Disposition Rider - Effective Until April 30, 2014 $ 5.5400

Stranded Meters Recovery - Effective Until April 30, 2017 $ 1.8100

Retail Transmission Rate – Network Service Rate $/kWh 0.0043

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0026

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0012

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION**

To qualify for General Service 50 to 4,999 kW Rates, an electrical service shall meet all of the following conditions:

 • The electrical service shall not qualify as a Residential Rate Class service.

 • The electrical service shall not qualify for a General Service Less Than 50 kW Rate Class service.

 • New customers will be classified based on the rating, in amperes, of the main switch or sum of main switches.

Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

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**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 160.96

Distribution Volumetric Rate $/kW 4.1821

Low Voltage Service Rate - Effective Until April 30, 2014 $/kW 0.1020

Rate Rider for Deferral/Variance Account Disposition - Effective Until April 30, 2017 $/kW -0.2908

Rate Rider for Global Adjustment Sub Account (Applicable only to Non-RPP Customers)

 Effective Until April 30, 2017 $/kW 0.3567

Retail Transmission Rate – Network Service Rate $/kW 3.2788

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 1.9738

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0012

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION**

This classification applies to an account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 6.90

Distribution Volumetric Rate $/kWh 0.0105

Low Voltage Service Rate - Effective Until April 30, 2014 $/kWh 0.0001

Rate Rider for Deferral/Variance Account Disposition - Effective Until April 30, 2017 $/kWh -0.0018

Rate Rider for Global Adjustment Sub Account (Applicable only to Non-RPP Customers)

 Effective Until April 30, 2017 $/kWh 0.0009

Retail Transmission Rate – Network Service Rate $/kWh 0.0043

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0026

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0012

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**SENTINEL LIGHTING SERVICE CLASSIFICATION**

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 3.84

Distribution Volumetric Rate $/kW 12.3008

Low Voltage Service Rate - Effective Until April 30, 2014 $/kW 0.0548

Rate Rider for Deferral/Variance Account Disposition - Effective Until April 30, 2017 $/kW -0.0072

Rate Rider for Global Adjustment Sub Account (Applicable only to Non-RPP Customers)

 Effective Until April 30, 2017 $/kW 0.0009

Retail Transmission Rate – Network Service Rate $/kW 1.7621

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 1.0606

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0012

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**STREET LIGHTING SERVICE CLASSIFICATION**

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 5.25

Distribution Volumetric Rate $/kW 2.5766

Low Voltage Service Rate - Effective Until April 30, 2014 $/kW 0.0518

Rate Rider for Deferral/Variance Account Disposition - Effective Until April 30, 2017 $/kW -3.0138

Rate Rider for Global Adjustment Sub Account (Applicable only to Non-RPP Customers)

 Effective Until April 30, 2017 $/kW 0.3192

Retail Transmission Rate – Network Service Rate $/kW 1.6645

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 1.0018

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0012

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**microFIT GENERATOR SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority’s microFIT program and connected to the distributor’s distribution system. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 5.40

**ALLOWANCES**

 Transformer Allowance for Ownership - per kW of billing demand/month $/kW (0.60)

 Primary Metering Allowance for transformer losses – applied to measured demand and energy % (1.00)

**SPECIFIC SERVICE CHARGES**

**APPLICATION**

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No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Customer Administration

 Arrears certificate $ 15.00

 Statement of account $ 15.00

 Returned cheque charge (plus bank charges) $ 15.00

 Account set up charge/change of occupancy charge (plus credit agency costs if applicable) $ 30.00

Non-Payment of Account

 Late Payment - per month % 1.50

 Late Payment - per annum % 19.56

 Collection of account charge - no disconnection $ 30.00

 Collection of account charge - no disconnection - after regular hours $ 165.00

 Disconnect/Reconnect at meter - during regular hours $ 65.00

 Disconnect/Reconnect at meter - after regular hours $ 185.00

 Disconnect/Reconnect at pole - during regular hours $ 185.00

 Disconnect/Reconnect at pole - after regular hours $ 415.00

Specific Charge for Access to the Power Poles $/pole/year $ 22.35

**RETAIL SERVICE CHARGES (if applicable)**

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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Retail Service Charges refer to services provided by a distributor to retailers or customers related

to the supply of competitive electricity

 One-time charge, per retailer, to establish the service agreement between the distributor and the retailer $ 100.00

 Monthly Fixed Charge, per retailer $ 20.00

 Monthly Variable Charge, per customer, per retailer $/cust. 0.50

 Distributor-consolidated billing monthly charge, per customer, per retailer $/cust. 0.30

 Retailer-consolidated billing monthly credit, per customer, per retailer $/cust. (0.30)

 Service Transaction Requests (STR)

 Request fee, per request, applied to the requesting party $ 0.25

 Processing fee, per request, applied to the requesting party $ 0.50

 Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail

 Settlement Code directly to retailers and customers, if not delivered electronically through the

 Electronic Business Transaction (EBT) system, applied to the requesting party

 Up to twice a year no charge

 More than twice a year, per request (plus incremental delivery costs) $ 2.00

**LOSS FACTORS**

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW 1.0540

Total Loss Factor – Secondary Metered Customer > 5,000 kW N/A

Total Loss Factor – Primary Metered Customer < 5,000 kW 1.0434

Total Loss Factor – Primary Metered Customer > 5,000 kW N/A