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**Susan Frank**

Vice President and Chief Regulatory Officer  
Regulatory Affairs

BY COURIER

April 19, 2013

Ms. Kirsten Walli  
Secretary  
Ontario Energy Board  
Suite 2700, 2300 Yonge Street  
P.O. Box 2319  
Toronto, ON.  
M4P 1E4

Dear Ms. Walli:

**EB-2011-0021 – Hydro One Remote Communities Inc. Application for an Exemption from Sections of the Distribution System Code – Request for a Deadline Extension**

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On December 23, 2010, Hydro One Remote Communities Inc. (“Remotes”) filed an application with the Ontario Energy Board (the “Board”) and on March 1, 2011 filed an updated application for a licence amendment under section 74 of the Ontario Energy Board Act, 1998 (the “Act”). Remotes sought exemptions from the following sections of the Distribution System Code (“DSC”) dealing with collections practices: 2.7.1.2; 2.7.2; 2.7.1.3; 2.8.1; 2.8.2; 4.2.2.3; 4.2.3.1(a); 6.1.2.1; 6.1.2.2 and 7.10

Remotes is of the view that the exemption requested for all of the sections noted above continues to be required beyond the deadline of April 30, 2013 noted in the Board’s Interim Order issued October 11, 2012. Remotes will continue to require this exemption until the final disposition of the case takes place.

Yours truly,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank