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May 3, 2013

VIA RESS, E-MAIL & COURIER

Ms. Kristen Walli Board Secretary Ontario Energy Board 2300 Yonge Street 27th Floor Toronto, Ontario M4P 1E4

Dear Ms. Walli:

Re: Ontario Energy Board File No. EB-2010-0280

Customer Service Standards for Natural Gas Distributors Enbridge Gas Distribution Inc. – Comments on Cost Claims

In accordance with the Ontario Energy Board's (the "Board") Notice of Hearing for Cost Awards dated April 5, 2013, for the above noted proceeding, Enbridge Gas Distribution (the "Company") has reviewed the cost claims received from Low Income Energy Network ("LIEN").

The Company found the claim to be in accordance with the thresholds imposed for this proceeding and to be consistent with the allowances of prescribed rates within the cost assessment guidelines, and therefore has no objection to this claim.

The Company awaits the recommendation and or cost award of the Board with respect to this Intervenor cost claim.

Please contact the undersigned if you have any questions.

Yours truly,

(ORIGINAL SIGNED)

Kevin Culbert Manager, Regulatory Accounting

cc: LIEN (via email)