

EB-2013-0024

IN THE MATTER OF the *Ontario Energy Board Act,* 1998, S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an application by Enersource Hydro Mississauga Inc. for an order or orders approving the recovery of amounts related to Conservation and Demand Management activities, to be effective May 1, 2013.

BEFORE: Paula Conboy

Presiding Member

DECISION AND ORDER

Introduction

Enersource Hydro Mississauga Inc. ("Enersource"), a licensed distributor of electricity, filed an application on February 15, 2013 under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998 seeking approval for changes to the distribution rates that Enersource charges for electricity distribution, to be effective May 1, 2013. The application is based on the recovery of persisting Lost Revenue Adjustment Mechanism ("LRAM") amounts in 2011 and 2012 related to Conservation and Demand Management ("CDM") programs implemented prior to 2011.

The Board issued a Notice of Application and Hearing on March 8, 2013. The Board granted intervenor status and cost eligibility to Vulnerable Energy Consumers Coalition ("VECC") and the Building Owners and Managers Association ("BOMA"). The Board also granted intervenor status to Ms. Volnyansky, an Enersource customer. Two letters of comment were received from Mr. Crisp.

Review and Disposition of Lost Revenue Adjustment Mechanism ("LRAM")

The Board's *Guidelines for Electricity Distributor Conservation and Demand Management* (the "CDM Guidelines") issued on March 28, 2008 outline the information that is required when filing an application for LRAM for programs implemented prior to 2011.

Enersource requested a total LRAM recovery of \$1,753,174, including carrying charges. Enersource's LRAM claim consists of two parts:

- 1. a claim of \$867,440 associated with the persisting effects of 2005 to 2010 CDM programs in 2011; and,
- 2. a claim of \$850,881 associated with the persisting effects of 2005 to 2010 CDM programs in 2012.

Enersource also requested approval of \$34,853 which represents the applicable carrying charges on the entire LRAM amount. Enersource proposed to recover the LRAM claim over a period of twenty months beginning on May 1, 2013 and ending on December 31, 2014.

Enersource indicated the approved May 1, 2008 distribution rates were based on a load forecast that excluded the impacts of CDM programs. Enersource also indicated that lost revenues from 2005 to 2010 CDM programs are accruable in 2011 and 2012, the IRM years prior to Enersource's rebasing year in 2013. Enersource confirmed that this application completes its LRAM recovery related to 2005 to 2010 CDM programs

Board staff supported Enersource's claim of \$1,753,174 and submitted that the Board explicitly acknowledged (in EB-2007-0706 and EB-2011-0100) that May 1, 2008 distribution rates were based on a load forecast that excluded the impacts of CDM programs. Staff noted that the Board indicated in its EB-2011-0100 decision to defer consideration of CDM effects to a future LRAM proceeding. BOMA and VECC also supported Enersource's application.

Board Staff proposed that, given the schedule of this proceeding, a July 1, 2013 implementation, with an 18 - month recovery period, would be more appropriate. Enersource agreed with this approach in its reply submission.

The Board approves Enersource's LRAM claim of \$1,753,174 representing the lost

revenue associated with persistence of 2005 to 2010 CDM programs in 2011 and 2012. The Board approves an 18 month disposition period, July 1, 2013 to December 31, 2014.

Ms. Volnyansky filed a submission with the Board on May 21, 2013, asking the Board to deny Enersource's application. Ms. Volnyansky submissions were based on the following three arguments:

- 1. The application is inconsistent with Enersource's Conditions of Service, in particular section 1.6;
- 2. The Act requires a distributor to obtain written approval of the Minister prior to filing an application for a rate order; and,
- 3. Enersource's rates are unreasonable and discriminatory, in particular with regard to vulnerable and fixed income consumers.

Enersource replied that the reference to section 1.6 in Enersource's Conditions of Service, has been taken out of context and is intended, among other things, to protect Enersource and its customers from liability for any damages that arise directly out of the wilful misconduct or negligence of Enersource in providing distribution services to the customer. Enersource submitted that this application does not violate Enersource Conditions of Service and noted that there has been no evidence of wilful misconduct or negligence of Enersource.

The Board does not agree with the Ms. Volnyansky's argument that Enersource's LRAM application runs afoul the Conditions of Service. Section 1.6 refers to the rights and obligations of a customer that are not covered elsewhere in the Conditions of Service. Rates approved by the Board are covered elsewhere in the Conditions of Service. Section 1.6 speaks to losses of profit or loss outside the rate making framework. The LRAM is a long standing regulatory tool to ensure that utilities do not suffer a loss of revenue on account of Board approved CDM programs. Absent such a mechanism, utilities will be actively dis-incented from offering CDM programs, as reduced load will result in reduced revenues even as costs remain largely unaffected. The LRAM amounts claimed by Enersource have been verified.

Regarding Ms. Volnyansky's second concern, Enersource submitted the company requires Ontario Energy Board approval for the rates charged to its distribution customers, as per section 78 of the Act.

The Board confirms that the section of the Act referred to by Ms. Volnyansky was repealed in 2005. Distributors no longer require the Minister's approval to file a rates application with the Board.

Enersource noted Ms. Volnyansky made a variety of statements that suggest Enersource's rates are unreasonable and discriminatory. Enersource responded directly to Ms. Volnyansky to provide further explanation of the electricity bill and the rates and charges. Enersource submitted that the accusations made by Ms. Volnyansky should not be considered fact or evidence in this proceeding, pointing out that Ms. Volnyansky's assertions have not been appropriately tested. Enersource submitted that it has followed the Board's CDM Guidelines and noted that the application has support of Board staff and all other intervenors.

The Board considered Enersource's distribution rates through an oral hearing process in EB-2012-0033. The price of electricity commodity is not what is being considered in this proceeding. Although the LRAM forms a component of distribution rates, it has only a minor impact on rates overall. The current application deals only with LRAM balances and result in a proposed rate rider for a typical customer in the residential class of \$0.0005/kWh. The Board finds that there is no compelling evidence or argument to suggest that the disposition of the LRAM amounts will be discriminatory. On the contrary, Enersource has followed the CDM Guidelines, and the Board finds the proposed disposition to be just and reasonable.

The Board notes that Enersource provided Ms. Volnyansky with further explanation of the electricity bill and information on various programs available for financial assistance to certain electricity customers.

THE BOARD ORDERS THAT:

- 1. Enersource's new distribution rates shall be effective July 1, 2013.
- 2. If the Board does not receive a submission from Enersource to the effect that inaccuracies were found or information was missing pursuant to item 2 of this Decision and Order, the draft Tariff of Rates and Charges set out in Appendix A of this Decision and Order will become final effective July 1, 2013, and will apply to electricity consumed or estimated to have been consumed on and after July 1, 2013. Enersource shall notify its customers of the rate changes no later than with the first

bill reflecting the new rates.

3. If the Board receives a submission from Enersource to the effect that inaccuracies were found or information was missing pursuant to item 2 of this Decision and Order, the Board will consider the submission of Enersource and will issue a final Tariff of Rates and Charges.

Cost Awards

The Board will issue a separate decision on cost awards once the following steps are completed:

- 1. VECC and BOMA shall submit their cost claims no later than **7 days** from the date of issuance of the final Rate Order.
- Enersource shall file with the Board and forward to VECC and BOMA any objections to the claimed costs within 21 days from the date of issuance of the final Rate Order.
- 3. VECC and BOMA shall file with the Board and forward to Enersource any responses to any objections for cost claims within **28 days** from the date of issuance of the final Rate Order.
- 4. Enersource shall pay the Board's costs incidental to this proceeding upon receipt of the Board's invoice.

All filings to the Board must quote file number **EB-2013-0024**, be made through the Board's web portal at, https://www.pes.ontarioenergyboard.ca/eservice// and consist of two paper copies and one electronic copy in searchable / unrestricted PDF format. Filings must clearly state the sender's name, postal address and telephone number, fax number and e-mail address. Parties must use the document naming conventions and document submission standards outlined in the RESS Document Guideline found at www.ontarioenergyboard.ca. If the web portal is not available parties may email their document to the address below. Those who do not have internet access are required to submit all filings on a CD in PDF format, along with two paper copies. Those who do not have computer access are required to file 2 paper copies.

DATED at Toronto, June 20, 2013

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli Board Secretary

Appendix A

To Decision and Order

Draft Tariff of Rates and Charges

Board File No: EB-2013-0024

DATED: June 20, 2013

Effective and Implementation Date July 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0033 EB-2013-0024

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to all residential services including, without limitation, single family or single unit dwellings, multi-family dwellings, row-type dwellings and subdivision developments. Energy is supplied in single phase, 3-wire, or three phase, 4-wire, having a nominal voltage of 120/240 Volts. There shall be only one delivery point to a dwelling. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

San des Charge	Φ	12.83
Service Charge	\$	
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until December 31, 2013	\$	(0.77)
Rate Rider for Recovery of Stranded Meter Assets – effective until December 31, 2013	\$	1.73
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0129
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until January 31, 2014		
Applicable only for Non-RPP Customers	\$/kWh	(0.0022)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) – effective until December 31, 2013		
Applicable only for Non-RPP Customers	\$/kWh	0.0005
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until January 31, 2014	\$/kWh	(0.0011)
Rate Rider for Disposition of Deferral/Variance Accounts (2013) – effective until December 31, 2013	\$/kWh	(0.0001)
Rate Rider for Recovery of Foregone Revenue- effective until December 31, 2013	\$/kWh	0.0003
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (2013) - effective until December 31, 2014	\$/kWh	0.0005
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0073
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0057
MONTHLY DATES AND SHADOES. Burnletons Occurrence		

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date July 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0033 EB-2013-0024

0.25

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

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MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

Service Charge	\$	39.49
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until December 31, 2013	\$ \$	15.45
Rate Rider for Recovery of Stranded Meter Assets – effective until December 31, 2013	\$	16.67
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0115
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until January 31, 2014		
Applicable only for Non-RPP Customers	\$/kWh	(0.0022)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) – effective until December 31, 2013		
Applicable only for Non-RPP Customers	\$/kWh	0.0006
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until January 31, 2014	\$/kWh	(0.0011)
Rate Rider for Disposition of Deferral/Variance Accounts (2013) – effective until December 31, 2013	\$/kWh	(0.0004)
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (2013) – effective until December 31, 2014		0.0003
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0068
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0052
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012

Effective and Implementation Date July 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0033 EB-2013-0024

GENERAL SERVICE 50 to 499 kW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 500 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Billing demands are established at the greater of 100% of the kW, or 90% of the kVa amounts.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	69.54
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until December 31, 2013	\$	(0.13)
Rate Rider for Recovery of Stranded Meter Assets – effective until December 31, 2013	\$	23.56
Distribution Volumetric Rate	\$/kW	4.1853
Low Voltage Service Rate	\$/kW	0.0802
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until January 31, 2014		
Applicable only for Non-RPP Customers	\$/kW	(0.7339)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) – effective until December 31, 2013		
Applicable only for Non-RPP Customers	\$/kW	0.1489
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until January 31, 2014	\$/kW	(0.3693)
Rate Rider for Disposition of Deferral/Variance Accounts (2013) – effective until December 31, 2013	\$/kW	(0.1835)
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (2013) - effective until December 31, 2014	1 \$/kW	0.0392
Rate Rider for Recovery of Foregone Revenue effective until December 31, 2013	\$/kW	0.0037
Retail Transmission Rate – Network Service Rate	\$/kW	2.6160
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.0283
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.6160
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	2.0283

Effective and Implementation Date July 1, 2013

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EB-2012-0033 EB-2013-0024

GENERAL SERVICE 50 to 499 kW SERVICE CLASSIFICATION

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date July 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0033 EB-2013-0024

GENERAL SERVICE 500 to 4,999 kW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 500 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Billing demands are established at the greater of 100% of the kW, or 90% of the kVa amounts.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	1,583.69
Distribution Volumetric Rate	\$/kW	2.1536
Low Voltage Service Rate	\$/kW	0.0784
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until January 31, 2014		
Applicable only for Non-RPP Customers	\$/kW	(0.9425)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) – effective until December 31, 2013		
Applicable only for Non-RPP Customers	\$/kW	0.1899
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until January 31, 2014	\$/kW	(0.4696)
Rate Rider for Disposition of Deferral/Variance Accounts (2013) – effective until December 31, 2013	\$/kW	(0.2565)
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (2013) - effective until December 31, 2014 \$	\$/kW	0.0101
Rate Rider for Recovery of Foregone Revenue– effective until December 31, 2013	\$/kW	0.0135
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.5309
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	1.9847

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date July 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0033 EB-2013-0024

LARGE USE SERVICE CLASSIFICATION

This classification refers to an account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Billing demands are established at the greater of 100% of the kW, or 90% of the kVa amounts.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	12,486.80
Distribution Volumetric Rate	\$/kW	2.6731
Low Voltage Service Rate	\$/kW	0.0838
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until January 31, 2014		
Applicable only for Non RPP Customers	\$/kW	(1.2714)
Rate Rider for Disposition of Global Adjustment Sub-Account (2013) – effective until December 31, 2013		
Applicable only for Non RPP Customers	\$/kW	0.2516
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until January 31, 2014	\$/kW	(0.6324)
Rate Rider for Disposition of Deferral/Variance Accounts (2013) – effective until December 31, 2013	\$/kW	(0.3816)
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (2013) - effective until December 31, 2014	1 \$/kW	Ò.0050 ´
Rate Rider for Recovery of Foregone Revenue effective until December 31, 2013	\$/kW	(0.0263)
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.7007 [^]
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	2.1197

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date July 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0033 EB-2013-0024

STANDBY DISTRIBUTION SERVICE CLASSIFICATION

This classification refers to an account that requires Enersource Hydro Mississauga to provide distribution service on a standby basis as a back-up supply to an on-site generator. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

A Standby Service Charge will be applied for a month where standby power is not provided. The applicable rate is the approved Distribution Volumetric Rate of the applicable service class and is applied to gross metered demand or contracted amount, whichever is greater. A monthly administration charge of \$200, for simple metering arrangements, or \$500, for complex metering arrangements, will also be applied.

Effective and Implementation Date July 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0033 EB-2013-0024

0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. The amount of electricity consumed by unmetered connections will be based on detailed information/documentation provided by the device's manufacturer and will be agreed to by Enersource Hydro Mississauga Inc. and the customer and may be subject to periodic monitoring of actual consumption. Eligible unmetered loads include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

Service Charge (per connection) Distribution Volumetric Rate Low Voltage Service Rate	\$ \$/kWh \$/kWh	8.15 0.0149 0.0002
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until January 31, 2014 Applicable only for Non-RPP Customers Rate Rider for Disposition of Global Adjustment Sub-Account (2013) – effective until December 31, 2013	\$/kWh	(0.0022)
Applicable only for Non-RPP Customers	\$/kWh	0.0004
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until January 31, 2014	\$/kWh	(0.0012)
Rate Rider for Disposition of Deferral/Variance Accounts (2013) – effective until December 31, 2013	\$/kWh	0.0008
Rate Rider for Recovery of Foregone Revenue effective until December 31, 2013	\$/kWh	(0.0011)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0068
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0052
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012

Effective and Implementation Date July 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0033 EB-2013-0024

0.25

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting. Street Lighting is unmetered where energy consumption is estimated based on the connected wattage and calculated hours of use using methods established by the Ontario Energy Board. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service - Administrative Charge (if applicable)

Service Charge (per luminaire) Distribution Volumetric Rate	\$ \$/kW	1.37 10.4571
Low Voltage Service Rate	\$/kW	0.0580
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until January 31, 2014 Applicable only for Non RPP Customers Rate Rider for Disposition of Global Adjustment Sub-Account (2013) – effective until December 31, 2013	\$/kW	(0.7714)
Applicable only for Non RPP Customers	\$/kW	0.1551
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until January 31, 2014	\$/kW	(0.3874)
Rate Rider for Disposition of Deferral/Variance Accounts (2013) – effective until December 31, 2013	\$/kW	2.7944
Rate Rider for Recovery of Foregone Revenue - effective until December 31, 2013	\$/kW	0.0889
Retail Transmission Rate – Network Service Rate	\$/kW	1.8116
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.4666
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012

Effective and Implementation Date July 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0033 EB-2013-0024

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge \$ 5.40

Effective and Implementation Date July 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0033 EB-2013-0024

ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.40)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Customer Administration		
Arrears Certificate	\$	15.00
Request for other billing information	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Credit reference/credit check (plus credit agency costs – General Service)	\$	25.00
Income tax letter	\$	15.00
Returned cheque (plus bank charges)	\$	12.50
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable - Residenti	al)\$	20.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	10.00
Special meter reads	\$	30.00
Interval meter request change	\$	40.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	9.00
Disconnect/Reconnect at meter - during regular hours	\$	20.00
Disconnect/Reconnect at pole - during regular hours	\$	185.00
Disconnect/Reconnect at pole - after regular hours	\$	415.00
Temporary service install and remove – overhead – no transformer	\$	400.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

Effective and Implementation Date July 1, 2013

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2012-0033 EB-2013-0024

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	· \$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0360
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0145
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0256
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0045