

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENBRIDGE GAS DISTRIBUTION INC.

**Enbridge Gas Distribution Inc. has applied to change its rates.  
Learn more. Have your say.**

Enbridge has applied to the Ontario Energy Board with a 5-year rate plan. The plan would decrease rates in 2014 and then increase them in 2015 and 2016. The annual bill decrease for an average residential customer is \$3 in 2014 followed by increases of \$12 in 2015 and \$27 in 2016. The bill changes in 2017 and 2018 will be filed with the Board at a later date. The rate plan is proposed to begin on January 1, 2014. Other customers, including businesses, may be affected as well.

## THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Enbridge's request. We will question the company on its case for its rate plan. We will also hear arguments from individuals and from groups that represent residential and business customers. At the end of this hearing, the OEB will decide on the rate plan.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process. You can:

- Review Enbridge's application on the OEB's website now.
- Sign up to observe the proceeding by receiving OEB documents related to the hearing.
- File a letter with your comments, which will be considered during the hearing.
- Become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from publication]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, review the OEB's decision and its reasons on our website.

## LEARN MORE

These proposed charges relate to Enbridge's distribution services. Our file number for this case is EB-2012-0459. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case please enter that file number at the OEB website:

[www.ontarioenergyboard.ca/notice](http://www.ontarioenergyboard.ca/notice). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The Board intends to hold an oral hearing on this matter.

## PRIVACY

*If you write a letter of comment or sign up to observe the hearing, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*

