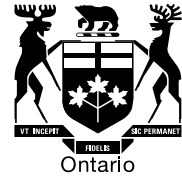


**Ontario Energy
Board**
P.O. Box 2319
27th. Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416- 481-1967
Facsimile: 416- 440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
27e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416- 481-1967
Télécopieur: 416- 440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL

August 2, 2013

Becky Dahl,
Town of Collingwood
97 Hurontario Street, PO Box 157
Collingwood ON L9Y 3Z5

Dear Ms. Dahl,

Thank you for your interest in the Board's hearing of Enbridge Gas Distribution's 2014-2018 Rate Application, Board File No.EB-2012-0459. You have been registered as an Observer for this hearing.

As an Observer you will automatically receive all documents issued by the Board throughout the hearing. Board issued documents may include letters, Procedural Orders and Decisions related to Enbridge Gas Distribution's 2014-2018 Rate Application. Please note that the Board's Procedural Orders establish the dates for each step in the hearing, and are the most effective means of keeping track of how the hearing is progressing.

You can also review documents issued by the parties involved in the case. Documents available for viewing include the application itself. As the hearing progresses, questions and arguments will be filed by other groups and individuals who are taking an active role in the hearing – known formally as intervenors. To see these other documents, simply go to the Board's website for consumers and enter the reference number above in the section called **"FIND AN APPLICATION"** at the following link:
<http://www.ontarioenergyboard.ca/OEB/Consumers/>

You can also contact the Board at 1-877-632-2727 for further assistance.

Yours truly,

Original Signed By:

John Pickernell
Assistant Board Secretary