

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF UNION GAS LIMITED

**Union Gas Limited has applied for a multi-year rate setting mechanism
Learn more. Have your say.**

Union Gas Limited has applied to the Ontario Energy Board for a multi-year Incentive Regulation Mechanism that will be used to set Union's regulated distribution, transportation and storage of gas rates over the 2014 to 2018 period. Under the proposal residential Customers of Union Gas in the Southern service area would see an increase of approximately 0.3% in their average annual bill while customers in the North would see a 0.2% decline in their average annual bill during the 5 year period. Other customers, including businesses, may be affected as well.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The proposed incentive rate mechanism parameters have been established through a comprehensive Settlement Agreement (the "Agreement") between Union Gas Limited and the ratepayer groups that participated in Union's last rates hearing. The Agreement establishes the formula for setting Union's rates for a five year period starting January 1, 2014 based on an annual adjustment tied to inflation less a productivity factor.

The Agreement will be presented to the Board at a public hearing. At this time, any other interested parties will be able to present any questions or concerns. At the end of this hearing, the OEB will decide whether to accept all or part of the Agreement.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process. You can:

- review Union Gas Limited's application on the OEB's website now.
- sign up to observe the proceeding by receiving OEB documents related to the hearing.
- file a letter with your comments, which will be considered during the hearing.
- become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from publication]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- at the end of the process, review the OEB's decision and its reasons on our website.

LEARN MORE

The application relates to Union Gas Limited's rate setting approach for the 2014-2018 period. Our file number for this case is EB-2013-0202. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case please enter that file number at the OEB website: www.ontarioenergyboard.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Union Gas Limited has applied for an oral hearing. The OEB will determine at a later date whether to proceed by way of a written or oral hearing.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).

