



August 21, 2013

Kirsten Walli
Board Secretary
Ontario Energy Board,
2300 Yonge St.
Suite 2700, P.O. Box 2319
Toronto, Ontario
M4P 1E4
Canada

Dear Ms. Walli:

**Re: OEB File No. EB-2013-0133
Guelph Hydro Electric Systems Inc. (Guelph Hydro) 2014 IRM
Electricity Distribution Rate Application - Revision**

Guelph Hydro submitted its 2014 IRM application (the "Application") on August 16, 2013. As stated on page 28 lines 5 to 7 of the Application, Guelph Hydro was waiting for the Board's staff to open the OEB e-filing portal in order to submit Guelph Hydro's revised 2.1.7 Trial Balance.

On August 19, Board staff opened the portal and Guelph Hydro submitted its Trial Balance which balance reconciles the Continuity Schedule presented in Tab 5 of the 2014 IRM Rate Generator Model. A snapshot of the revised 2012 Trial Balance is presented in Appendix A.

On August 19, 2013, after studying other LDCs' 2014 IRM applications, it became apparent that Guelph Hydro was not aware of the Board's Letter and the Decision and Order for Wholesale Market Service Rates (WMSR) and Rural & Remote Protection Plan Rate (RRRP) issued on April 2, 2013 (file number EB-2013-0067). The email notification was sent to Guelph Hydro's Chief Operating Officer only, and the Letter was not posted on the OEB's website under the WHAT'S NEW section. Guelph Hydro notified the Board Secretary and requested that two more Guelph



Hydro email addresses be added to the distribution list in order to avoid any future miscommunication, especially when important news that affects all customers is announced.

Guelph Hydro has updated its proposed schedule for 2014 rates and charges and presented it in Appendix B. The schedule revision refers to the WMSR and RRRP rates that should have been implemented with an effective date of May 1, 2013.

The Bill Impact does not change.

Guelph Hydro will implement the new WMSR and RRRP rates effective September 1, 2013, and intends to calculate adjustments for all customers to reflect the impact of these rate changes between May 1 and August 31, 2013.

Guelph Hydro has updated the 2014 IRM Rate Generator model to reflect the new WMSR and RRRP rates, and submitted the model in Excel format.

Should there be any questions, please contact me at the number below.

Respectfully Submitted,

A handwritten signature in blue ink, appearing to read "C. Birceanu", is written over the printed name.

Cristina Birceanu

Director of Regulatory Affairs
Guelph Hydro Electric Systems Inc.

395 Southgate Drive,
Guelph, ON N1G 4Y1
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Mobile - 226-218-2150
Email - cbirceanu@guelphhydro.com

Appendix A

Snapshot of 2.1.7 – 2012 Trial Balance

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OEB e-filing Services

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E 2.1.7 - Trial Balance

August 19, 2013

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FAQ

My Cases

Submit Smart Meter Filings

Case Documents

Submit RRR Filing

SOP: View Work-In-Progress

Application

SOP Application

Submit an Application

Submit Other Documents

Unamortized Loss on Reacquired Debt	1540	0.00
RCVASTR	1548	-67,435.94
LV Variance Account	1550	-10,965.36
Smart Meter Capital and Recovery Offset Variance Account	1555	518,854.58
Smart Meter OM&A Variance Account	1556	98,820.00
Deferred Payments in Lieu of Taxes	1562	0.00
Contra Asset - Deferred Payments In Lieu of Taxes	1563	0.00
Board-Approval CDM Variance Account	1567	0.00
LRAM Variance Account	1568	30,568.09
Extraordinary Event Costs	1572	0.00
Deferred Rate Impact Amounts	1574	0.00
IFRS-CGAAP Transitional PP&E Amounts	1575	-1,455,000.00
CGAAP Accounting Changes	1576	0.00
RSVAWMS	1580	-4,058,701.30
RSVAONE-TIME	1582	0.00
RSVANW	1584	1,353,099.68
RSVACN	1586	513,292.59
RSVAPOWER	1588	1,396,226.00
RSVAGA	1589	-2,218,549.99
PILs and Tax Variance for 2006 and Subsequent Years	1592	-52,577.02
Disposition and Recovery/Refund of Regulatory Balances Control Account	1595	451,753.07

Electric Plant and Service - Detailed

Account Description	Account No	Amount
No Records		

A.Intangible Plant

POWERED BY PIVOTAL

SAVE SAVE & EXIT PRINT ALL Cancel

100% 125%

4:23 PM 8/19/2013

Appendix B

Proposed Tariff of Rates and Charges

Proposed Rates and Charges (revised):

Guelph Hydro Electric Systems Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0133

RESIDENTIAL SERVICE CLASSIFICATION

This classification includes accounts taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadraplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	14.24
Green Energy Act Plan Funding Adder - effective April 1, 2013 until March 31, 2014	\$	0.14
Green Energy Act Plan Funding Adder - effective April 1, 2014 until March 31, 2015	\$	0.15
Rate Rider for Recovery of Stranded Meter Assets - effective until March 31, 2016	\$	0.73
Rate Rider for Disposition of Post Retirement Actuarial Gain - effective until March 31, 2025	\$	(0.18)
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0174
Rate Rider for Disposition of Deferred PILs Variance Account 1562 - effective until March 31, 2016	\$/kWh	0.0007
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) - effective until March 31, 2016	\$/kWh	0.0003
Rate Rider for Deferral/Variance Account Disposition (2014) - effective until December 31, 2016	\$/kWh	(0.0002)
Rate Rider for Global Adjustment Sub-Account Disposition (2014) - effective until December 31, 2016	\$/kWh	(0.0006)
Applicable only for Non-RPP Customers	\$/kWh	(0.0006)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0072
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0053

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification includes accounts taking electricity at 750 volts or less where monthly average peak demand is less than, or is forecast to be less than, 50kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	15.31
Green Energy Act Plan Funding Adder - effective April 1, 2013 until March 31, 2014	\$	0.14
Green Energy Act Plan Funding Adder - effective April 1, 2014 until March 31, 2015	\$	0.15
Rate Rider for Recovery of Stranded Meter Assets - effective until March 31, 2016	\$	0.73
Rate Rider for Disposition of Post Retirement Actuarial Gain - effective until March 31, 2025	\$	(0.50)
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0128
Rate Rider for Disposition of Deferred PILs Variance Account 1562 - effective until March 31, 2016	\$/kWh	0.0004
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) - effective until March 31, 2016	\$/kWh	0.0001
Rate Rider for Deferral/Variance Account Disposition (2014) - effective until December 31, 2016	\$/kWh	(0.0002)
Rate Rider for Global Adjustment Sub-Account Disposition (2014) - effective until December 31, 2016	\$/kWh	(0.0006)
Applicable only for Non-RPP Customers	\$/kWh	(0.0006)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0066
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0047

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION

This classification includes non residential accounts where monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than 50 kW but less than 1,000 kW. Note that for the application of the Retail Transmission Rate - Network Service Rate and the Retail Transmission Rate - Line and Transformation Connection Service Rate the following sub-classifications apply: General Service 50 to 999 non-interval metered, General Service 50 to 999 kW interval metered. Further servicing details are available in the distributor's Conditions of Service.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	165.97
Green Energy Act Plan Funding Adder - effective April 1, 2013 until March 31, 2014	\$	0.14
Green Energy Act Plan Funding Adder - effective April 1, 2014 until March 31, 2015	\$	0.15
Rate Rider for Disposition of Post Retirement Actuarial Gain - effective until March 31, 2025	\$	(3.80)
Distribution Volumetric Rate	\$/kW	2.5315
Low Voltage Service Rate	\$/kW	0.0151
Rate Rider for Disposition of Deferred PILs Variance Account 1562 - effective until March 31, 2016	\$/kW	0.0614
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) - effective until March 31, 2016	\$/kW	0.0065
Rate Rider for Deferral/Variance Account Disposition (2014) - effective until December 31, 2016	\$/kW	(0.0713)
Rate Rider for Global Adjustment Sub-Account Disposition (2014) - effective until December 31, 2016		
Applicable only for Non-RPP Customers	\$/kW	(0.2361)
Rate Rider for Application of Tax Change - effective until December 31, 2014	\$/kW	(0.0031)
Retail Transmission Rate - Network Service Rate	\$/kW	2.7544
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.8571
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9571
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	2.0305

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

GENERAL SERVICE 1,000 TO 4,999 KW SERVICE CLASSIFICATION

This classification includes non residential accounts where monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than 1,000 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	632.91
Green Energy Act Plan Funding Adder - effective April 1, 2013 until March 31, 2014	\$	0.14
Green Energy Act Plan Funding Adder - effective April 1, 2014 until March 31, 2015	\$	0.15
Rate Rider for Disposition of Post Retirement Actuarial Gain - effective until March 31, 2025	\$	(46.33)
Distribution Volumetric Rate	\$/kW	3.3839
Rate Rider for Disposition of Deferred PILs Variance Account 1562 - effective until March 31, 2016	\$/kW	0.0567
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) - effective until March 31, 2016	\$/kW	0.0061
Rate Rider for Deferral/Variance Account Disposition (2014) - effective until December 31, 2016	\$/kW	(0.0793)
Rate Rider for Global Adjustment Sub-Account Disposition (2014) - effective until December 31, 2016		
Applicable only for Non-RPP Customers	\$/kW	(0.2820)
Rate Rider for Application of Tax Change - effective until December 31, 2014	\$/kW	(0.0032)
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.8571
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	2.0305

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

LARGE USE SERVICE CLASSIFICATION

This classification refers to an account where monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	926.41
Green Energy Act Plan Funding Adder - effective April 1, 2013 until March 31, 2014	\$	0.14
Green Energy Act Plan Funding Adder - effective April 1, 2014 until March 31, 2015	\$	0.15
Rate Rider for Disposition of Post Retirement Actuarial Gain - effective until March 31, 2025	\$	(151.18)
Distribution Volumetric Rate	\$/kW	2.3150
Rate Rider for Disposition of Deferred PILs Variance Account 1562 - effective until March 31, 2016	\$/kW	0.0373
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) - effective until March 31, 2016	\$/kW	0.0099
Rate Rider for Deferral/Variance Account Disposition (2014) - effective until December 31, 2016	\$/kW	(0.0969)
Rate Rider for Global Adjustment Sub-Account Disposition (2014) - effective until December 31, 2016		
Applicable only for Non-RPP Customers	\$/kW	(0.3407)
Rate Rider for Application of Tax Change - effective until December 31, 2014	\$/kW	(0.0021)
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	3.4502
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	2.4519

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification includes accounts taking electricity at 750 volts or less where monthly average peak demand is less than, or forecast to be less than, 50 kW and the consumption is unmetered. These connections include cable TV power packs, telephone booths, traffic lights, railway crossings, etc. The customer provides detailed manufacturer information/documentation with regard to electrical demand/consumption of the proposed load. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	5.82
Green Energy Act Plan Funding Adder - effective April 1, 2013 until March 31, 2014	\$	0.14
Green Energy Act Plan Funding Adder - effective April 1, 2014 until March 31, 2015	\$	0.15
Rate Rider for Disposition of Post Retirement Actuarial Gain - effective until March 31, 2025	\$	(0.05)
Distribution Volumetric Rate	\$/kWh	0.0266
Rate Rider for Disposition of Deferred PILs Variance Account 1562 - effective until March 31, 2016	\$/kWh	0.0004
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) - effective until March 31, 2016	\$/kWh	0.0048
Rate Rider for Deferral/Variance Account Disposition (2014) - effective until December 31, 2016	\$/kWh	(0.0002)
Rate Rider for Global Adjustment Sub-Account Disposition (2014) - effective until December 31, 2016		
Applicable only for Non-RPP Customers	\$/kWh	(0.0006)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0066
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0047

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

SENITNEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	6.93
Green Energy Act Plan Funding Adder - effective April 1, 2013 until March 31, 2014	\$	0.14
Green Energy Act Plan Funding Adder - effective April 1, 2014 until March 31, 2015	\$	0.15
Rate Rider for Disposition of Post Retirement Actuarial Gain - effective until March 31, 2025	\$	(0.11)
Distribution Volumetric Rate	\$/kW	7.6719
Low Voltage Service Rate	\$/kW	0.0112
Rate Rider for Disposition of Deferred PILs Variance Account 1562 - effective until March 31, 2016	\$/kW	0.3253
Rate Rider for Deferral/Variance Account Disposition (2014) - effective until December 31, 2016	\$/kW	(0.0804)
Rate Rider for Global Adjustment Sub-Account Disposition (2014) - effective until December 31, 2016		
Applicable only for Non-RPP Customers	\$/kW	(0.2179)
Rate Rider for Application of Tax Change - effective until December 31, 2014	\$/kW	(0.0141)
Retail Transmission Rate - Network Service Rate	\$/kW	2.1089
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.4985

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

STREET LIGHTING SERVICE CLASSIFICATION

This classification is for roadway lighting with the Municipality. The consumption for this customer is based on the calculated connection load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	0.38
Green Energy Act Plan Funding Adder - effective April 1, 2013 until March 31, 2014	\$	0.14
Green Energy Act Plan Funding Adder - effective April 1, 2014 until March 31, 2015	\$	0.15
Rate Rider for Disposition of Post Retirement Actuarial Gain - effective until March 31, 2025	\$	(0.01)
Distribution Volumetric Rate	\$/kW	9.4059
Low Voltage Service Rate	\$/kW	0.0135
Rate Rider for Disposition of Deferred PILs Variance Account 1562 - effective until March 31, 2016	\$/kW	0.0738
Rate Rider for Deferral/Variance Account Disposition (2014) - effective until December 31, 2016	\$/kW	(0.0625)
Rate Rider for Global Adjustment Sub-Account Disposition (2014) - effective until December 31, 2016		
Applicable only for Non-RPP Customers	\$/kW	(0.2193)
Rate Rider for Application of Tax Change - effective until December 31, 2014	\$/kW	(0.0102)
Retail Transmission Rate - Network Service Rate	\$/kW	2.5374
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.8030

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0012
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

MICROFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.72)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Customer Administration

Arrears certificate	\$	15.00
Returned cheque (plus bank charges)	\$	8.55
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	8.75
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	10.00

Non-Payment of Account

Late Payment – per month	%	1.50
Late Payment – per annum	%	19.56
Collection of account charge – no disconnection	\$	9.00
Disconnect/Reconnect at meter – during regular hours	\$	20.00
Disconnect/Reconnect at meter – after regular hours	\$	50.00
Disconnect/Reconnect at pole – during regular hours	\$	50.00
Disconnect/Reconnect at pole – after regular hours	\$	95.00
Service call – customer owned equipment	\$	17.50
Service call – after regular hours	\$	95.00
Specific Charge for Access to the Power Poles - \$/pole/year	\$	22.35

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billed for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0209
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0160
Distribution Loss Factor - Primary Metered Customer < 5,000 kW	1.0107
Distribution Loss Factor - Primary Metered Customer > 5,000 kW	1.0059