

**Ontario Energy  
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**Commission de l'énergie  
de l'Ontario**  
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**(BY E-MAIL)**

August 19, 2013

Dear Mr. & Mrs. Mete,

Thank you for your interest in the Board's hearing of the Enbridge Gas Distribution's application for 2014 Rates, EB-2012-0459. You have been registered as an Observer for this hearing.

As an Observer you will automatically receive all documents issued by the Board throughout the hearing. Board issued documents may include letters, Procedural Orders and Decisions related to the Enbridge Gas Distribution's application. Please note that the Board's Procedural Orders establish the dates for each step in the hearing, and are the most effective means of keeping track of how the hearing is progressing.

You can also review documents issued by the parties involved in the case. Documents available for viewing include the application itself. As the hearing progresses, questions and arguments will be filed by other groups and individuals who are taking an active role in the hearing – known formally as intervenors. To see these other documents, simply go to the Board's website for consumers and enter the reference number above in the section called **"FIND AN APPLICATION"** at the following link:

<http://www.ontarioenergyboard.ca/OEB/Consumers/>

You can also contact the Board at 1-877-632-2727 for further assistance.

Yours truly,

*Original signed by*

John Pickernell  
Assistant Board Secretary