

Hydro One Networks Inc.

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Robert Wallenius

Customer Service Account Representative
Customer Business Relations



September 9, 2013

Chapleau Public Utilities Corporation
c/o Marita Morin
P.O. Box 670
110 Lorne Street South
Chapleau, Ontario
POM 1K0

Via email: chec@onlink.net

Re: Chapleau Public Utilities Corporation Account Adjustment

Dear Marita,

Due to an oversight that started in 2009, the HVDS charge for Chapleau was calculated each month based on a kW quantity that was too low. This was corrected in our system recently, and the resulting under-billing amounts to \$93,387.02. With the addition of tax of \$10,237.96, the total adjustment required is \$103,624.98. The period covered by this adjustment is January 28, 2009 to April 3, 2013.

As discussed, Hydro One will extend terms for the payment of the total adjustment to include a period of twenty-four (24) months for the payment of this account adjustment with no (0%) interest accumulating over this period. This period will commence from the date of this letter.

On behalf of Hydro One, I would like to apologize for any inconvenience that this has caused you and your company. I personally appreciate the assistance and patience you have shown while this issue was rectified.

Should you need to discuss this further please feel free to contact me directly.

Regards,

Robert Wallenius
Customer Service Account Representative
Hydro One Networks Inc.

CC: Graham Henderson – Hydro One
Stephen Coleman – Hydro One
Tx/Dx Settlements – Hydro One