



Your account number: 200097528922  
Billing date: August 30, 2013

Bill Cycle 20

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#### Customer service

Hydro One Networks Inc.  
PO Box 5700  
Markham, Ontario L3R 1C8

[www.HydroOne.com](http://www.HydroOne.com)

For billing and service  
inquiries, call  
1-866-922-2466  
Monday to Friday  
8:30 a.m. - 4 p.m.

For 24 hour power  
outages or emergency  
service, call  
1-800-434-1235

Standard Service supplied by  
Hydro One

## Here's what you owe

Balance forward	\$0.00
Your new charges	\$105,861.45



### Total amount you owe

**\$105,861.45**

The total amount you owe, as indicated on this bill, is due on the billing date. If payment is not received by **September 18, 2013** (the Required Payment Date), a late payment charge of 1.5% compounded monthly (19.56% per year) will be calculated from the billing date and applied to your next bill.



It just got easier to pay your Hydro One Networks bill. Sign up for epost today to view and pay your bill online. You'll save time, paper and postage. For more details on eBilling, go to [www.HydroOne.com/epost](http://www.HydroOne.com/epost).

For energy efficiency tips to manage your bill visit [www.HydroOne.com/SaveEnergy](http://www.HydroOne.com/SaveEnergy).



Please return this slip with your payment.

Your account number: **200097528922**

**Total amount you owe \$105,861.45**

Amount enclosed

\$

CHAPLEAU PUBLIC UTILITIES CORP  
110 LORNE ST S  
CHAPLEAU ON P0M 1K0

HYDRO ONE NETWORKS INC.  
PO BOX 4102 STN A  
TORONTO ON M5W 3L3

2000975289220105861452

## How we calculated your charges

<b>Balance forward</b>	Amount of your last bill	\$8,277.31
	Amount we received on August 13, 2013 - thank you	\$8,277.31 CR
	<b>Balance forward</b>	<b>\$0.00</b>
<b>Your electricity charges</b>	Delivery	\$93,682.70
	HST (87086-5821-RT0001)	\$12,178.75
	<b>Total of your electricity charges</b>	<b>\$105,861.45</b>

**Electricity:** This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition. The electricity consumed is multiplied by the adjustment factor\*. Hydro One collects this money and pays this amount directly to our suppliers.

\*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor accounts for these losses.

**Delivery:** These are the costs of delivering electricity from generating stations across the Province to Hydro One then to your home or business. This includes the cost to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

**Regulatory Charges:** Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy and Infrastructure conservation and renewable energy programs.

**Debt Retirement Charge:** The debt retirement charge pays down the debt of the former Ontario Hydro.

NOTE: For a detailed explanation of electricity terms, please visit [www.HydroOne.com](http://www.HydroOne.com) or [www.ontarioenergyboard.ca](http://www.ontarioenergyboard.ca).