



**Natural Resource Gas Limited**

39 Beech St. E., PO Box 307, Aylmer On N5H 2S1

**IMPORTANT INFORMATION ABOUT YOUR GAS BILL**

Gas Commodity:

On all bills rendered by Natural Resource Gas Limited ("NRG") on or after October 1, 2013, the price we charge for the gas commodity and transportation portion of your bill will be decreasing by \$0.014257 per cubic meter to \$0.186596 per cubic meter. The Ontario Energy Board ("OEB") has approved this change to reflect the prices that NRG expects that it will be paying to its gas suppliers through to the end of September 2014. On your gas bill this cost is on the line it entitled "Gas Commodity".

As a regulated utility, NRG is permitted to recover what it pays for the purchase of gas plus any costs reasonably associated with this purchase but with no mark up or 'profit'. The price the utility charges you is based on the forecasted gas and transportation costs to NRG, which are periodically reviewed by the OEB and reconciled with actual costs. The gas commodity portion gets adjusted regularly throughout the year as the price of the gas commodity changes.

Delivery Charge:

The OEB approved a delivery charge increase effective October 1, 2013 and will be on all bills rendered by NRG on or after October 1, 2013.

Rate Rider:

The OEB approved a rate rider on all bills rendered by NRG on or after October 1, 2013. This rate rider represents Corporate Tax Savings and is a credit to the customer and effective until September 30, 2014.

Bill Impact:

How will the price change impact you? That will depend on the amount of gas that you use. For a typical residential customer who consumes approximately 2,009 cubic meters of gas annually:

Gas Commodity \* – annual heating costs to decrease by approximately \$29 per year  
Delivery Charge – delivery charge will increase by less than \$2 per year

\*For customers who have arranged to have their gas supplied by a gas marketer/broker, the price may or may not change depending on the terms of the contract the customer has with the gas marketer/broker.

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If you have any questions about the changes in rates or any other item that appears on your bill, please feel free to call our office at 519-773-5321.

We would like to thank you for choosing to make natural gas your energy of choice.