**RESIDENTIAL SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge

Rate Rider for Stranded Meter Recovery – effective until April 30, 2015

$ 18.57

$ 0.90

Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018

Distribution Volumetric Rate

Rate Rider for Disposition of Deferral/Variance Account (2014) - effective until April 30, 2015

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) - effective until April 30, 2015

Applicable only for Non-RPP Customers

Rate Rider for Disposition of Deferral/Variance Account for Accounting Changes under CGAAP -

effective until April 30, 2019

Retail Transmission Rate - Network Service Rate

Retail Transmission Rate - Line and Transformation Connection Service Rate

$ 0.79

$/kWh 0.0131

$/kWh (0.0005)

$/kWh (0.0021)

$/kWh (0.0010)

$/kWh 0.0069

$/kWh 0.0012

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate

Rural Rate Protection Charge

Standard Supply Service - Administrative Charge (if applicable)

$/kWh 0.0044

$/kWh 0.0012

$ 0.25

**GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION**

This classification applies to a non-residential account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge

Rate Rider for Stranded Meter Recovery– effective until April 30, 2015

$ 36.67

$ 1.06

Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018

Distribution Volumetric Rate

Rate Rider for Disposition of Deferral/Variance Account (2014) - effective until April 30, 2015

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) - effective until April 30, 2015

Applicable only for Non-RPP Customers

Rate Rider for Disposition of Deferral/Variance Account for Accounting Changes under CGAAP -

effective until April 30, 2019

Retail Transmission Rate - Network Service Rate

Retail Transmission Rate - Line and Transformation Connection Service Rate

$ 0.79

$/kWh 0.0110

$/kWh (0.0020)

$/kWh (0.0021)

$/kWh (0.0010)

$/kWh 0.0063

$/kWh 0.0012

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate

Rural Rate Protection Charge

Standard Supply Service - Administrative Charge (if applicable)

$/kWh 0.0044

$/kWh 0.0012

$ 0.25

**GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION**

This classification applies to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than 50 kW but less than 5,000 kW. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

|  |  |  |
| --- | --- | --- |
| **MONTHLY RATES AND CHARGES - Delivery Component**  Service Charge | $ | 271.73 |
| Distribution Volumetric Rate | $/kW | 2.1424 |
| Rate Rider for Disposition of Deferral/Variance Account (2014) - effective until April 30, 2015  Rate Rider for Disposition of Global Adjustment Sub-Account (2014) - effective until April 30, 2015  Applicable only for Non-RPP Customers | $/kW  $/kW | (1.3909)  (0.8249) |
| Rate Rider for Disposition of Deferral/Variance Account for Accounting Changes under CGAAP - |  |  |
| effective until April 30, 2019 | $/kW | (0.3760) |
| Retail Transmission Rate - Network Service Rate | $/kW | 2.5517 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | $/kW | 0.4209 |
| Retail Transmission Rate - Network Service Rate - Interval Metered | $/kW | 2.7580 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered | $/kW | 1.0124 |
| **MONTHLY RATES AND CHARGES - Regulatory Component** |  |  |
| Wholesale Market Service Rate | $/kWh | 0.0044 |
| Rural Rate Protection Charge | $/kWh | 0.0012 |
| Standard Supply Service - Administrative Charge (if applicable) | $ | 0.25 |

**UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

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| **MONTHLY RATES AND CHARGES - Delivery Component**  Service Charge (per customer) | $ | 20.46 |
| Distribution Volumetric Rate | $/kWh | 0.0061 |
| Rate Rider for Disposition of Deferral/Variance Account (2014) - effective until April 30, 2015 | $/kWh | (0.0006) |
| Rate Rider for Disposition of Deferral/Variance Account for Accounting Changes under CGAAP - |  |  |
| effective until April 30, 2019 | $/kWh | (0.0010) |
| Retail Transmission Rate - Network Service Rate | $/kWh | 0.0063 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | $/kWh | 0.0012 |
| **MONTHLY RATES AND CHARGES - Regulatory Component** |  |  |
| Wholesale Market Service Rate | $/kWh | 0.0044 |
| Rural Rate Protection Charge | $/kWh | 0.0012 |
| Standard Supply Service - Administrative Charge (if applicable) | $ | 0.25 |

**STREET LIGHTING SERVICE CLASSIFICATION**

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established by an approved OEB process. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

|  |  |  |
| --- | --- | --- |
| **MONTHLY RATES AND CHARGES - Delivery Component**  Service Charge (per connection) | $ | 7.59 |
| Distribution Volumetric Rate | $/kW | 29.6744 |
| Rate Rider for Disposition of Deferral/Variance Account (2014) - effective until April 30, 2015  Rate Rider for Disposition of Global Adjustment Sub-Account (2014) - effective until April 30, 2015  Applicable only for Non-RPP Customers | $/kW  $/kW | (1.1086)  (0.7620) |
| Rate Rider for Disposition of Deferral/Variance Account for Accounting Changes under CGAAP - |  |  |
| effective until April 30, 2019 | $/kW | (0.3473) |
| Retail Transmission Rate - Network Service Rate | $/kW | 1.9242 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | $/kW | 0.3254 |
| **MONTHLY RATES AND CHARGES - Regulatory Component** |  |  |
| Wholesale Market Service Rate | $/kWh | 0.0044 |
| Rural Rate Protection Charge | $/kWh | 0.0012 |
| Standard Supply Service - Administrative Charge (if applicable) | $ | 0.25 |

**MICROFIT SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority’s microFIT program and connected to the distributor’s distribution system. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the

Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge

$ 5.40

**ALLOWANCES**

|  |  |  |
| --- | --- | --- |
| Transformer Allowance for Ownership - per kW of billing demand/month | $/kW | (0.56) |
| Primary Metering Allowance for transformer losses – applied to measured demand and energy | % | (1.00) |

**SPECIFIC SERVICE CHARGES**

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Orderof the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges forthe Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**Customer Administration**

|  |  |
| --- | --- |
| Arrears certificate | $ 15.00 |
| Statement of Account | $ 15.00 |
| Pulling Post Dated Cheques | $ 15.00 |
| Duplicate Invoices for previous billing | $ 15.00 |
| Request for other billing information | $ 15.00 |
| Easement Letter | $ 15.00 |
| Account History | $ 15.00 |
| Credit check (plus credit agency costs) | $ 15.00 |
| Returned cheque charge (plus bank charges) | $ 15.00 |
| Charge to certify cheque | $ 15.00 |
| Account set up charge/change of occupancy charge (plus credit agency costs if applicable) | $ 30.00 |
| Special meter reads | $ 30.00 |
| Meter dispute charge plus Measurement Canada fees (if meter found correct) | $ 30.00 |

**Non-Payment of Account**

|  |  |  |
| --- | --- | --- |
| Late Payment – per month | % | 1.50 |
| Late Payment – per annum | % | 19.56 |
| Collection of account charge – no disconnection | $ | 30.00 |
| Disconnect/Reconnect at meter – during regular hours | $ | 65.00 |
| Disconnect/Reconnect at meter – after regular hours | $ | 185.00 |
| Disconnect/Reconnect at pole – during regular hours | $ | 185.00 |
| Disconnect/Reconnect at pole – after regular hours | $ | 415.00 |

|  |  |
| --- | --- |
| Service Call – Customer-owned Equipment – During Regular Hours | $ 30.00 |
| Service Call – Customer-owned Equipment – After Regular Hours | $ 165.00 |
| Install/Remove load control device – during regular hours | $ 65.00 |
| Install/Remove load control device – after regular hours | $ 185.00 |
| Temporary service install & remove – overhead – no transformer | $ 500.00 |
| Temporary Service Install & Remove – Underground – No Transformer | $ 300.00 |
| Temporary Service Install & Remove – Overhead – With Transformer | $ 1,000.00 |
| Specific Charge for Bell Canada Access to the Power Poles – per pole/year | $ 18.36 |
| Specific Charge for Access to the Power Poles - per pole/year | $ 22.35 |

Note: Specific Charge for Bell Canada Access to the Power Poles is valid only until the existing joint-use agreement is terminated

**RETAIL SERVICE CHARGES (if applicable)**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the

Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

|  |  |  |
| --- | --- | --- |
| One-time charge, per retailer, to establish the service agreement between the distributor and the retailer | $ | 100.00 |
| Monthly Fixed Charge, per retailer | $ | 20.00 |
| Monthly Variable Charge, per customer, per retailer | $/cust. | 0.50 |
| Distributor-consolidated billing monthly charge, per customer, per retailer | $/cust. | 0.30 |
| Retailer-consolidated billing monthly credit, per customer, per retailer | $/cust. | (0.30) |
| Service Transaction Requests (STR) |  |  |
| Request fee, per request, applied to the requesting party | $ | 0.25 |
| Processing fee, per request, applied to the requesting party | $ | 0.50 |

Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail

Settlement Code directly to retailers and customers, if not delivered electronically through the

Electronic Business Transaction (EBT) system, applied to the requesting party

Up to twice a year

More than twice a year, per request (plus incremental delivery costs)

**LOSS FACTORS**

$ no charge

$ 2.00

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW 1.0379

Total Loss Factor – Secondary Metered Customer > 5,000 kW N/A

Total Loss Factor – Primary Metered Customer < 5,000 kW 1.0275

Total Loss Factor – Primary Metered Customer > 5,000 kW N/A