

From: [BoardSec](#)
To: [Batul_Rahimtoola](#)
Subject: FW: Request Re: Unit Sub-metering License (Carma Industries - EB-2013-0299)
Date: October-11-13 9:37:36 AM

From: Irina Kuznetsova
Sent: October-11-13 8:03 AM
To: BoardSec
Subject: FW: Request Re: Unit Sub-metering License (Carma Industries - EB-2013-0299)

Hi John,

I am forwarding this e-mail to you as the writer for some reason just sent it to me, but addressed it to the Board Secretary.

Thanks,
Irina

From: Gary Lang [<mailto:garyl原因2@sympatico.ca>]
Sent: October 3, 2013 5:04 PM
To: Irina Kuznetsova
Subject: Request Re: Unit Sub-metering License

To: The Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Attention: Board Secretary
Filings: www.pes.ontarioenergyboard.ca/eservice/

Dear, Sir/Madam In the matter of EB-2013-0299,
Carma Industries application for a Unit Sub-Metering License
to provide unit sub-metering services in Ontario.

To protect the interests of consumers. I request that the delegated authority, pursuant to section 6 of the Ontario Energy Board Act, 1998, for the granting of Carma's license, has full access to all Stakeholder complaints and objections made against Carma (a member of the Smart Sub-Metering Working Group).

I grant full access to my past submissions, OEB File #2011-0000637, made on behalf of the majority of S.C.C.#171 condo owners at that time, and my requests for hearings under the Act (section 112.2,)

Having not been given any notice of the opportunity to:
make an application,
or notice to present evidence or make a submission,
I request I receive all Information relating to the
application,
(in electronic format)
for a possible appeal of the disposition.

I restate my past requests, that the OEB please investigate:

Carma's monopolistic and duress enrollment of condo residents.

Carma's role as an officious intermeddler to owners prior
electricity agreement.

Carma's unjust enrichment, by adding excessive costs;
equipment, leasing billing costs,

Carma's over billing, LLP's and fines.

Carma's misrepresentations,
Their sale rep's untrue advertizements of savings,
and nondisclosure of material costs.

Carma's part in the conversion of owners hydro funds,
increasing living costs which has adversely affected many
residents, introducing a risk on the physical health of the
consumers. Carma's forced contract mandates disconnection of
residents Heat and Carma's employee will disconnect a owners
source for light, ventilation, food storage, cooking,
Landry.... if Carma is not paid.

Carma's imposed service contract which has contravene sections
4.7 of the unit sub-metering code,as well as section 2010, c.
8, s. 34 (4). of the Energy Consumer Protection Act should not
be sanctioned.

I request that the OEB clarify their legal jurisdiction /
authority under the Ontario Energy Board Act*, to review and
void unfair penalty imposing third party Unit Sub-metering
contracts.

Consumer harmful agreements are being born between
unregulated, unlicensed Exempt Distributors and OEB licensed
Unit sub-metering providers, made without proper authorization
or consent, under the Act.

*The Ontario Energy Board Act
32 . (1) The Board may, at the request of the Lieutenant
Governor in Council or of its own motion or upon the motion of
any party to proceedings before the Board and upon such
security being given as it
directs, state a case in writing for the opinion of the
Divisional Court upon any question that is a question of law
within the jurisdiction of the Board. 1998, c. 15, Sched. B,

s. 32 (1); 2003, c. 3, s. 27.

Same

(2) The Divisional Court shall hear and determine the stated case and remit it to the Board with its opinion. 1998, c. 15, Sched. B, s. 32 (2).

Appeal to Divisional Court

33 . (1) An appeal lies to the Divisional Court from,

(a) an order of the Board;

(b) the making of a rule under section 44; or

(c) the issuance of a code under section 70.1. 2003, c. 3, s. 28 (1).

Condo owners in older poorly insulated, electrically heated buildings need the same (or more) consumer protection as individual property owners, to prevent unit sub-metering contracts being impose without prior conservation upgrades & energy audits. Unlawful sub-metering agreements are disproportional costly to many consumers, due to a building deficiency's and a units location. Stricter licencing requirements are needed.

Sincerely

Gerhard Langematz Oct 3 2013