

October 22, 2013

Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
27<sup>th</sup> Floor  
2300 Yonge Street  
Toronto, ON  
M4P 1E4

**Re: Unit Sub-metering License (Carma Industries – EB-2013-0299)**

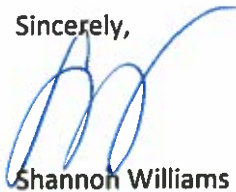
I am writing concerning an October 3, 2013 submission to the Ontario Energy Board by Mr. Gerhard Langematz in response to our Sub-metering licence renewal.

Mr. Langematz concerns have been documented with the Ontario Energy Board as early as January 12, 2011. In a letter issued on August 17, 2012 by the Ontario Energy Board to Mr. Langematz, the Board considered the dispute to be between the complainant and the Condo Board. Further the Board found no evidence that CARMA contravened any of its regulatory obligations. The Board considered the matter closed and recommended Mr. Langematz pursue resolution directly with his Condo Board. The OEB further recommended that Mr. Langematz make arrangements to pay his bill to ensure service was not interrupted.

CARMA feels that the issues brought forward by Mr. Langematz are not related to the current licence renewal application before the Board.

If the Board feels that Mr. Langematz submission has relevance to the licence renewal application, we ask that the Board consider the past practices of CARMA to resolve any disputes with Mr. Langematz as evidence of our compliance with OEB regulations and policies.

Sincerely,



Shannon Williams  
VP CARMA Billing Services