

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.

**Cambridge and North Dumfries Hydro Inc.  
has applied to raise its electricity distribution rates.  
Learn more. Have your say.**

**Cambridge and North Dumfries Hydro Inc. has applied to the Ontario Energy Board to increase the amount it charges by \$2.24 each month for the typical residential customer beginning on May 1, 2014. Other customers, including businesses, may be affected as well.**

## **THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING**

The Ontario Energy Board (OEB) will hold a public hearing to consider Cambridge and North Dumfries Hydro's request. We will question the company on its case for a rate increase. We will also hear arguments from individuals and from groups that represent Cambridge and North Dumfries Hydro's customers. At the end of this hearing, the OEB will decide what, if any, increase will be allowed.

Distributors typically apply for a full review of their rates every five years. Any rate changes for the years in between are automatically tied to inflation (and other factors intended to promote efficiency).

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## **BE INFORMED AND HAVE YOUR SAY**

You have the right to information regarding this application and to be involved in the process. You can:

- review Cambridge and North Dumfries Hydro's application on the OEB's website now.
- sign up to observe the proceeding by receiving OEB documents related to the hearing.
- file a letter with your comments, which will be considered during the hearing.
- become an active participant (called an intervenor). Apply by **December 1, 2013** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- at the end of the process, review the OEB's decision and its reasons on our website.

## **LEARN MORE**

These proposed charges relate to Cambridge and North Dumfries Hydro's distribution services. They make up part of the Delivery line -- one of the five line items on your bill. Our file number for this case is EB-2013-0116. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case please select the appropriate application from the list at the OEB website: [www.ontarioenergyboard.ca/notice](http://www.ontarioenergyboard.ca/notice). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## **ORAL VS. WRITTEN HEARINGS**

There are two types of OEB hearings – oral and written. Cambridge and North Dumfries Hydro has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why.

## **PRIVACY**

*If you write a letter of comment or sign up to observe the hearing, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*

