From: Graham Stone

**Sent:** November-18-13 11:23 AM

To: BoardSec

Subject: Higher electricity rates??

Just a short complaint,

Before raising rates, I would suggest taking a long hard look at what our electricity provider's actually do.

Through bad management they rack up a huge debt that we have to pay for. Does that happen to my business if I screw Up? Not likely.

I have watched in amazement at how much time our local hydro one worker's spend in their vehicles. Get out and do your job, and while you are at it, why not turn off your vehicle engine and save a little gas. I don't think a truck needs to idle all day long do you?

Clean up your business and become effective and efficient. I for one am going to switch to solar and cut ties with the grid.

My monthly bill is on average between 100 and 150 per month. I heat with wood, heat my water with wood and propane, cook with propane. I do all my laundry etc in off peak hours. When I have called about maybe checking my meter to be sure it is working correctly I get the same response," yes it is", and no one comes to check it.

Sincerely,
One fed up hydro one customer