

From: Anina L [REDACTED]
Sent: November-18-13 12:25 PM
To: BoardSec
Cc: [REDACTED]
Subject: File EB-2013-0321

Dear Board members,

Hydro rates have just been increased on Nov.1. Not a week has passed, and OPG is applying for another increase in two months, from Jan.1. Isn't it outrageous?

People on fixed income have been struggling with ever-increasing hydro rates. Since last September, rates have gone up 3 or 4 (if this November hike is included) times. Is there any end to this 'rate race'?

Moreover, rates for off-peak use were increased several times more than rates for peak use in November. It especially hits seniors, who have adjusted their life-styles to smart meters' dictate of differing rates. That increase also contradicts the rationale given for the installation of 'smart' meters (often instead of good working ones) - that the province is trying to teach people to conserve energy. Now when people have changes their habits, they are being punished for it.

I don't watch TV, use the computer or any other electrical appliances during peak periods, and yet my hydro bills are growing every two months. Now when winter is coming, people who live in buildings with electric heating will see their bills go through the roof.

The taxpayers' money squandered on 'smart' meters and gas power plants cancelations should be returned to the budget by those responsible. Then honest people won't have to be squeezed again and again by outrageous rate increases every couple of months. This new increase should not be allowed.

Truly,

Nina Leshinskaya
[REDACTED]