

November 20, 2013

Ontario Energy Board

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ONTARIO ENERGY BOARD  
OFFICE OF THE BOARD SECRETARY

I am very disappointed in OPG's request for its application to raise payment amounts.

When are the workforce of Hydro One and Ontario Power Generation going to be cut back or reduced by either reducing the number of employees or reduced wages. With tens of thousands of employees that are paid some of the highest wages in North America adds to substantial costs for electricity.

I am retired and on a fixed income and had to take early retirement with a reduced pension due to job restraints in the private sector, as have most industries in order to survive. Why can't OPG & Hydro One follow that example? Also from speaking to contractors for supporting hydro infrastructure there seems not to be much control on how money is spent on projects - no accountability for how money is spent or common sense.

We are already paying a debt retirement charge for nuclear plants built in the past so why do they require another increase in rates.

Also dates for reporting meter reading given by billing department are not what is actually on the bill. For example our bill group 14 was reported November 4<sup>th</sup> to 7<sup>th</sup>, actual taken November 4<sup>th</sup> by Hydro One person but the reading on the bill was November 1, 2013. There does not seem to be communication between the different departments. I try to call in the reading monthly so the bill is not estimated, as estimates are always more than actual consumption. They do credit for electricity charged extra the following month, if an actual meter reading has been taken, but no credit is issued for delivery, regulatory charges, debt retirement charge and HST which amounts to 60% of the bill. So you only get credit for less than half of the overcharge. This is not fair to the consumer.

Why does Manitoba get such lower rates on hydro? Our daughter and family live in Manitoba and only pay 8 cents per kilowatt hour but we pay 20 cents per kilowatt hour. How can Manitoba Hydro keep their rates so reasonable - can't Ontario Hydro learn from them?

Sincerely,



Brian Oikonen

