**EB-2013-0406**

**Enbridge QRAM**

Questions/comments of Board staff:

1. At Exhibit Q1-2, Tab 1, schedule 1, pp. 4-6, Enbridge identifies two errors that it has discovered from previous QRAM proceedings.  Page 3 describes a "mechanical error" from the October 2012 QRAM that resulted in ratepayers not being credited with $7.8M that they were entitled to.  At page 6, another mechanical error from the April 2013 QRAM is described, which resulted in ratepayers not being credited with $2.3M that they were entitled to.  Enbridge proposes to refund this $10.1M to ratepayers through the current QRAM application.  
      
   (a) Please provide additional detail about the nature of the "mechanical error" that resulted in improper figures being presented to the Board in the October 2012 and April 2013 QRAM proceedings.  What steps, if any, have been taken to ensure that similar errors do not occur in the future?  
      
   (b) Does the $10.1M Enbridge proposes to refund to ratepayers include interest?  If not, what would the figure be if interest charges were included?  
      
   (c) Enbridge appears to be requesting that the Board authorize a "correction" to two previous final rate orders (i.e. the Board's orders from the October 2012 and April 2013 QRAM proceedings).  In Enbridge's view, does this raise any concerns with respect to rate retroactivity?  Please explain.

(d) What is the approximate rate impact associated with the $10.1M? In other words, if the $10.1M were not refunded to customers through this QRAM, all else being equal what impact would this have on the rate?