

**From:** Webmaster  
**Sent:** December-09-13 4:39 PM  
**To:** BoardSec  
**Subject:** Letter of Comment Submitted: EB-2013-0365

## **LETTER OF COMMENT**

### **Comments:**

Re: EB-2013-0365

Good Morning:

Both my wife and I are now retired, so therefore we have a **FIXED INCOME**. When we were working and Union Gas (and everyone else) failed to control their expenses and raised their rates to cover their self generated shortfall in revenue, we shrugged and dug a little deeper into our household budget.

But now that is virtually impossible to do, we have no rates we can raise! So what shall we do? let our property maintenance slip ? buy fewer groceries? live in the cold and dark? After 50+ working years - not likely!

Perhaps an external audit of the Union Gas financials would find savings that would provide the dollars needed for UG operation, rather than just taking the expeditious step of simply raising rates.

Sincerely;  
Colin Campbell

**Name:** Colin Campbell

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[REDACTED]

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**Company:**