

VIA E-MAIL & COURIER TO THE BOARD

December 20, 2013

Ontario Energy Board  
P.O. Box 2319  
27<sup>th</sup> Floor  
2300 Yonge Street  
Toronto ON M4P 1E4

Attn: Kirsten Walli, Board Secretary

**RE: EB-2010-0379 Defining & Measuring Performance of Electricity Distributors**

Please find attached the cost claim of the Federation of Rental-housing Providers of Ontario (FRPO) for the above Proceeding. Beyond the normal claim in pdf format, our electronic submission includes our numbers in the Board developed spreadsheet to allow electronic processing.

Respectfully Submitted on Behalf of FRPO,



Dwayne R. Quinn  
Principal  
DR QUINN & ASSOCIATES LTD.

c. M. Chopowick

Invoice To

Ontario Energy Board  
Attn: Kirsten Walli, Board Secretary  
P.O. Box 2319, 27th Floor  
2300 Yonge Street  
Toronto, ON M4P 1E4

# Invoice

Date	Invoice #
18/12/13	QUINN 60

P.O. No.	Terms	Project
	Upon Receipt	

Description	Qty	Rate	Amount
Cost Claim of the Federation of Rental-housing Providers of Ontario EB-2010-0379 RE: DR Quinn and Associates Ltd. HST (ON) on sales		10,185.26	10,185.26
		13.00%	1,324.08
<b>Total</b>			\$11,509.34
GST/HST No. 105211114			<b>Payments/Credits</b> \$0.00
			<b>Balance Due</b> \$11,509.34

## DR QUINN &amp; ASSOCIATES LTD.

130 Muscovy Drive,  
Elmira, ON N3B 3P7

(519) 500-1022

drquinn@rogers.com

**Invoice**

<i>Date</i>	<i>Invoice #</i>
16/12/2013	68

*Invoice To*

Federation of Rental-housing Providers ON  
Mike Chopowick  
20 Upjohn Road, Suite 105  
Toronto, Ontario  
M3B 2V9

*Terms*

Net 60

<i>Service Dates</i>	<i>Description</i>	<i>Qty</i>	<i>Rate</i>	<i>Amount</i>
	FRPO REPRESENTATION IN EB-2010-0379 DEFINING AND MEASURING THE PERFORMANCE OF ELECTRIC LDC'S			
13/05/2013	REVIEW THE REPORT OF THE PACIFIC ECONOMICS GROUP AND ASSOCIATED BACKGROUND	2.5	330.00	825.00
15/05/2013	ADDITIONAL REVIEW - PREPARE AND SUBMIT QUESTIONS	1.5	330.00	495.00
16/05/2013	ATTEND QUESTION AND ANSWER BY CONFERENCE CALL	4	330.00	1,320.00
26/05/2013	PREVIEW PRESENTATIONS	2	330.00	660.00
27/05/2013	ATTEND STAKEHOLDER CONFERENCE	4	330.00	1,320.00
28/05/2013	ATTEND STAKEHOLDER CONFERENCE	4.5	330.00	1,485.00
20/06/2013	REVIEW COALITION OF LARGE DISTRIBUTOR SUBMISSIONS	1	330.00	330.00
21/06/2013	REVIEW PWU AND EDA SUBMISSIONS	2.5	330.00	825.00
24/06/2013	REVIEW HISTORY INCLUDING YEARBOOKS - DRAFT OUTLINE POINTS	1.5	330.00	495.00
25/06/2013	FURTHER REVIEW, DRAFTING AND CONSULTATION WITH INTERVENOR	1.5	330.00	495.00
28/06/2013	PREPARE AND COMPLETE SUBMISSIONS	4	330.00	1,320.00
21/08/2013	REVIEW SCHOOL ENERGY COALITION SUBMISSIONS, PREPARE AND SUBMIT SUPPORT	1	330.00	330.00
	DISBURSEMENTS			
27/05/2013	Auto Travel to Stakeholder Conference	140	0.40	56.00
27/05/2013	Parking		15.93	15.93
27/05/2013	Lunch		9.96	9.96
27/05/2013	Supper		17.70	17.70
27/05/2013	Hotel		161.00	161.00
28/05/2013	Parking		15.93	15.93
28/05/2013	Lunch		8.74	8.74
	HST on Sales		13.00%	1,324.08
			<b>Total</b>	\$11,509.34

GST/HST No.

820292415

**Ontario Energy Board**  
**COST CLAIM FOR CONSULTATIONS**



**Affidavit and Summary of Fees and Disbursements**

This form should be used by a party (defined in the Practice Direction on Cost Awards as including a participant in a consultation process) in a consultation before the Board to identify the fees and disbursements that form the party's cost claim. Paper and electronic copies of this form and itemized receipts must be filed with the Board and served on one or more other parties as directed by the Board in the applicable Board Notice of Hearing for Cost Awards. Please ensure all required fields are filled in and the Affidavit portion is signed and sworn or affirmed.

**Instructions**

- Required data input is indicated by yellow-shaded fields. Formulas are present in the document to assist with the calculation of the cost claim.
- All claims must be in Canadian dollars. If applicable, state exchange rate and country of initial currency.  
Rate: \_\_\_\_\_ Country: \_\_\_\_\_
- A separate "Statement of Disbursements Being Claimed" is required for each consultant or lawyer/articling student/paralegal. However only one "Statement of Fees Being Claimed" and one "Summary of Fees and Disbursements Being Claimed" covering the whole of the party's cost claim should be provided.
- The cost claim must be supported by a completed Affidavit signed by a representative of the party.
- A CV for each consultant must be attached unless, for a given consultant, a CV has been provided to the Board in another process within the last 24 months.
- Except as provided in section 7.03 of the Practice Direction on Cost Awards, itemized receipts must be provided.

<b>File # EB-</b> <u>2010-0379</u>	<b>Process:</b> <u>Defining &amp; Measuring Performance of Electricity</u>
<b>Party:</b> <u>FRPO</u>	<b>Affiant's Name:</b> <u>Dwayne R. Quinn</u>
<b>HST Number:</b> <u>82029 2415 RT 0001</u>	<b>HST Rate Ontario:</b> <u>13.00%</u>
Full Registrant <input checked="" type="checkbox"/>	Qualifying Non-Profit <input type="checkbox"/>
Unregistered <input type="checkbox"/>	Tax Exempt <input type="checkbox"/>
Other <input type="checkbox"/>	

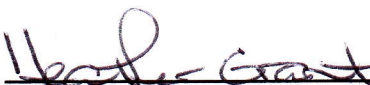
**Affidavit**

I, R. Dwayne Quinn, of the City/Town of Elmira  
in the Province/State of Ontario, swear or affirm that:

1. I am a representative of the above-noted party (the "Party") and as such have knowledge of the matters attested to herein.
2. I have examined all of the documentation in support of this cost claim, including the attached "Summary of Fees and Disbursements Being Claimed", "Statement of Fees Being Claimed" and "Statement(s) of Disbursements Being Claimed".
3. The attached "Summary of Fees and Disbursements Being Claimed", "Statement of Fees Being Claimed" and "Statement(s) of Disbursements Being Claimed" include only costs incurred and time spent directly for the purposes of the Party's participation in the Ontario Energy Board process referred to above.
4. This cost claim does not include any costs for work done, or time spent, by a person that is an employee or officer of the Party as described in sections 6.05 and 6.09 of the Board's Practice Direction on Cost Awards.

  
**Signature of Affiant**

**Sworn or affirmed before me at the City/Town of** Windsor,  
**in the Province/State of** Ontario, on Dec 18 2013  
(date)

  
**Commissioner for taking Affidavits**

Heather Anne Grant, a Commissioner, etc.,  
Province of Ontario, for Dueck, Sauer, Jutzi & Noll LLP,  
Barristers and Solicitors. Expires November 2, 2016.

**Ontario Energy Board**  
**COST CLAIM FOR CONSULTATIONS**  
**Affidavit and Summary of Fees and Disbursements**



**File # EB-** 2010-0379 **Process:** Defining & Measuring Performance of Electricity L

**Party:** FRPO

**Summary of Fees and Disbursements Being Claimed**

Legal/consultant fees	\$9,900.00
Disbursements	\$285.26
HST	\$1,324.08
<b>Total Cost Claim</b>	<b>\$11,509.34</b>

**Detail of Fees and Disbursements Being Claimed**

**Statement of Fees Being Claimed**

Statement of Fees being claimed for Eligible Activity is found on the second tab of this workbook.

**Statement(s) of Disbursements Being Claimed**

Statement of Disbursements being claimed is found on the third tab of this workbook.

# Ontario Energy Board

## COST CLAIM FOR CONSULTATIONS

### Affidavit and Summary of Fees and Disbursements



#### Individual Whose Costs are Being Claimed

Name:	Dwayne R. Quinn	Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal:	<input type="checkbox"/>	
Consultant:	<input checked="" type="checkbox"/>	24
CV attached:	<input checked="" type="checkbox"/>	CV not required: <input type="checkbox"/>

Name:		Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal:	<input type="checkbox"/>	
Consultant:	<input type="checkbox"/>	
CV attached:	<input type="checkbox"/>	CV not required: <input type="checkbox"/>

Name:		Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal:	<input type="checkbox"/>	
Consultant:	<input type="checkbox"/>	
CV attached:	<input type="checkbox"/>	CV not required: <input type="checkbox"/>

Name:		Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal:	<input type="checkbox"/>	
Consultant:	<input type="checkbox"/>	
CV attached:	<input type="checkbox"/>	CV not required: <input type="checkbox"/>

Name:		Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal:	<input type="checkbox"/>	
Consultant:	<input type="checkbox"/>	
CV attached:	<input type="checkbox"/>	CV not required: <input type="checkbox"/>



**Ontario Energy Board**  
**COST CLAIM FOR CONSULTATIONS**  
**Statement of Fees Being Claimed**



File # EB- 2010-0379

Process Defining & Measuring Performance of  
Electricity Distributors in Ontario

Eligible Participant Federation of Rental-housing Providers of On

HST Rate: 13%

Eligible Activity --->		EB-2010-0379					
		Preparation for, attendance at and reporting on Q&A session (up to 10 hours)	Preparation for, attendance at, and reporting on stakeholder conference (up to 10 hours per day)		Review expert reports, including any questions, to a maximum of 20 hours.	Written comments on Experts Reports (up to 20 hours)	Preparation for (including review of the Board's draft report), attendance at, and reporting on stakeholder conference (up to 20 hours)
Individual Whose Fees are Being	Hourly rate	16-May-13	27-May-13	28-May-13	n/a	27-Jun-13	11-Sep-13
Dwayne R. Quinn	\$330.00	8.00	6.00	4.50	3.50	7.00	
Totals:		8.00	6.00	4.50	3.50	7.00	0.00

**Ontario Energy Board**  
**COST CLAIM FOR CONSULTATIONS**  
**Statement of Fees Being Claimed**



Written comments on the Board's draft report and on consultant's report (up to 10 hours)	Preparation for, attendance at, and reporting on the industry workshop on LV Adjustments (up to 10 hours)		Written comments on Staff Report to the Board on on Performance Measurement and Continuous Improvement for Electricity Distributors issued on July 4, 2013 (up to 20 hours)			
<i>25-Sep-13</i>	<i>07-Oct-13</i>		<i>12-Aug-13</i>	<b>Subtotal</b>	<b>HST</b>	<b>Total</b>
			1.00	\$9,900.00	\$1,287.00	\$11,187.00
				\$0.00	\$0.00	\$0.00
				\$0.00	\$0.00	\$0.00
				\$0.00	\$0.00	\$0.00
				\$0.00	\$0.00	\$0.00
0.00	0.00		1.00	<b>\$9,900.00</b>	<b>\$1,287.00</b>	
				<b>Total legal/consultant fees:</b>		<b>\$11,187.00</b>



**Ontario Energy Board**  
**COST CLAIM FOR CONSULTATIONS**  
**Statement of Disbursements Being Claimed**



<b>File # EB-</b>	<b>2010-0379</b>	<b>Process:</b>	Defining & Measuring Performance of Electricity
<b>Party:</b>	FRPO		

**Name of individual whose disbursements are being claimed:** Dwayne R. Quinn

<b>HST Rate Ontario: 13.00%</b>
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	Net Cost	HST	Total
Photocopies		\$0.00	\$0.00
Printing		\$0.00	\$0.00
Fax		\$0.00	\$0.00
Courier		\$0.00	\$0.00
Telephone		\$0.00	\$0.00
Postage		\$0.00	\$0.00
Transcripts		\$0.00	\$0.00
Travel: Air		\$0.00	\$0.00
Travel: Car	\$56.00	\$7.28	\$63.28
Travel: Rail		\$0.00	\$0.00
Travel (Other):		\$0.00	\$0.00
Parking	\$31.86	\$4.14	\$31.86
Taxi or Airport Limo		\$0.00	\$0.00
Accommodation (room only)	\$161.00	\$20.93	\$181.93
Meals	\$36.40	\$4.73	\$41.13
Other:		\$0.00	\$0.00
<b>TOTAL DISBURSEMENTS:</b>	\$285.26	\$37.08	<b>\$318.20</b>

1/

EB-2010-0379

Dwayne/Mr Quinn

130 Muscovy Dr

Elmira ON N3B3P7

Room: 622

Room Type: KSTE

Number of Guests: 1

Rate: \$161.00

Clerk: JJH

Arrive: 27May13 Time: 05:19PM

Depart: 30May13

Time: 11:19AM

Folio Number: 81439

Date	Description	Charges	Credits
23May13	Advance Deposit		181.93
27May13	Room Charge	161.00	
27May13	Room Tax-HST 849857958	20.93	



St. Louis Bar & Grill

Vaughan

90 Edgeley Blvd #106

Vaughan, Ontario

Tel: 905-660-4999

Check #: 149159

Date: 05/27/2013

Time: 20:06

Server: Legz

Order: 232 -1

Client: 1

21.99

1 2Lb Wings

21.99

SUB-TOTAL:

2.86

HST:

TOTAL: 24.85

EB-2010-0379

SALE RECEIPT

Store #47568 tko 05/28/13 13:11:07

Subway Sandwiches & Salads

20 Eglinton Avenue West

#S101

TORONTO ON M4R1K8

647-345-2109

Trans# 197 Client Raju

Dwr1 TRDT 0528 Reg-15 MAIN

Receipt # 0000257039

ITEM QTY PRICE MEMO PLU

SPICY ITALIAN 1 \$ 10.29 10289

BTL Bev 1 \$ 1.99 01024

Sounding 1 \$ 0.00 55005

SUBTOTAL 12.28

HST HIGH 1.61

HST LOW 0.00

HST 0.00

TAKE-OUT \*\*TOTAL \$ 9.88

Credit AMT TEND \$ 9.88

CHANGE DUE \$ 0.00

EB-2010-0379

Freshii

2300 Yonge Street (Kiosk)

Toronto, ON

M4P 1E4

P 416-486-2301

F 416-486-2309

May 27/13 1:20p

Type: Day Cash 1

Order ID: 195661

Item ID: 195661

Purchase

Order ID: 5661

Card Num: 30527132018

Card Num: 5191\*\*\*8448 S

Account: MasterCard

Date: May 27/13 13:20:00

Ref: bmcwncv30527132018

Auth Code: 132018

Amount: 12.38

Amount: 12.38

RECEIPT

CAR PARK: Yonge & Eglinton Ctr

DEVICE: Paystation 1

PAID: 28/05/13 02:49P

SHORT TERM 071509

ENTRY: 28/05/13 09:25A

EXIT: 28/05/13 02:50P

PARKING DURATION: 000 05:24

CHARGED DURATION: 000 02:20

PAID: CAD18.00

TAX FREE CAD15.93

V.A.T. 13%: CAD2.07

CREDIT CARD CAD18.00

CREDIT CARD

DATE: 28/05/13 02:49P

PRICE: CAD18.00

TRANSACTION No: XC2246496

MERCHANT No: 30205023726

AUTH CODE: 144938

RECEIPT

CAR PARK: Yonge & Eglinton Ctr

DEVICE: Paystation 3

PAID: 27/05/13 03:55P

SHORT TERM 234894

ENTRY: 27/05/13 09:08A

EXIT: 27/05/13 03:58P

PARKING DURATION: 000 06:47

CHARGED DURATION: 000 02:20

PAID: CAD18.00

TAX FREE CAD15.93

V.A.T. 13%: CAD2.07

CREDIT CARD CAD18.00

CREDIT CARD

DATE: 27/05/13 03:55P

PRICE: CAD18.00

TRANSACTION No: XC2243264

MERCHANT No: 30205023726

AUTH CODE: 155538

**Dwayne R. Quinn, P. Eng., MBA**  
**DR QUINN & ASSOCIATES LTD.**  
**drquinn@rogers.com**  
**(519) 500-1022**

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**FOCUS**

Assisting organizations with proactive adaptation to legislative and regulatory evolution and resulting market developments. Identifying the organizations' needs and goals and using strategic insights into public policy evolution to develop strategic and tactical initiatives to address proactively the pending opportunities and challenges. As a professional engineer with a Masters of Business Administration, I have over 20 years of utility experience including over 10 years influencing public policy and regulation; achieving personal credibility with governmental and regulatory bodies.

**ACCOMPLISHMENTS**

- Evolved a combined, traditional gas and water utility into a customer-sensitive organization delivering bottom line value to customers and owners
- Instituted Mutual Gains (Interest Based) Bargaining with labour union in 1999
- Directed market research of customers and owners to determine their desires for the natural gas utility in a deregulated environment
- Developed and implemented a direct purchase strategy to buy natural gas for the utilities customers
- Directed the branding of Kitchener Utilities as the Community-Owned Utility
- Recontracted natural gas transportation and delivery agreements resulting in substantial savings
- Developed strategy to implement full cost recovery from water and wastewater systems receiving Council approval to represent the City at public hearings on the Draft Sustainable Water and Sewer Systems Act
- Directed market research of customers to determine their expectations of long-term outlook, investment and willingness to pay for sustainability
- Implemented the principles of the Sustainable Water and Sewer Systems Act absent regulations resulting in two consecutive 18% water and wastewater rate increases with significant public acceptance
- Worked with the Ministry of the Environment, Ministry of Municipal Affairs and Public Infrastructure Renewal to evolve financial regulations to be more effective for municipal water utilities

**RESULTS**

- Satisfied and engaged work force
- Customer understanding and appreciation for our service measured through Market Research
- Customer natural gas savings of over \$25 million in 7 years through implementation of direct purchase
- Incremental profits of over \$25 million dollars in same 7 years from the for-profit aspect of the natural gas utility while keeping customer rate increases below the rate of inflation
- Kitchener's water and wastewater utilities positioned to be fully financially sustainable
- Water and wastewater utilities across the province benefit from more effective financial planning regulations



# Dwayne R. Quinn, P.Eng., MBA

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## **BOTTOM LINE**

I am a highly motivated and passionate professional who believes in service. My pursuit of the interests of those I serve is paramount. Success has been achieved by attaining a comprehensive understanding of the situation coupled with an ability to match stakeholders' interests with opportunities. Much of what was accomplished in Kitchener was unprecedented in public service.

## **ACADEMIC AND PROFESSIONAL**

- Bachelor of Engineering Science (Chemical) - University of Western Ontario – 1985
- Association of Professional Engineers of Ontario – 1987
- Master of Business Administration – Wilfrid Laurier University – 1997

## **EXPERIENCE**

- Union Gas Limited – 1985-92  
Three successive positions of increasing responsibility covering Facilities Planning, Operations Engineering and Plant Construction. Improved simulation modeling techniques, pressure station design, workflow, performance and customer service.
- Babcock & Wilcox – Project Management – 1993-1994  
Project management on a \$200 million steam generator replacement project.
- City of Kitchener, Utilities Division – Engineering – 1994-98  
Engineering and plant construction for distribution system. Contributed to the updating and enhancement of engineering standards and construction coordination.
- City of Kitchener, Utilities Division – Director – 1998-2007  
Management, operations, regulatory lead and strategic direction of a combined gas and water utility. Contributed to the strategic evolution of Utilities to meet the challenges of natural gas deregulation and the implementation of the Sustainable Water and Sewer Systems Act, 2002.
- DR QUINN & ASSOCIATES LTD – Principal 2008-present.  
Established an independent consulting company providing advisory services in the fields of energy and infrastructure to clients in the public and private sectors.

## **COMMITTEES, ASSOCIATIONS & REPRESENTATIONS**

- Ontario Natural Gas Association – Board of Directors 1999-2000  
Contributed to the survival of the association for the benefit of its members
- Ontario Energy Association – Board of Directors 2000-2001  
Contributed to the design and implementation of a business plan to evolve the energy association to reflect the changing market
- Technical Standards and Safety Authority, Advisory Council 2000-2008  
Contributed to the Authorities strategic direction of Ontario natural gas industry's safety regulator putting Public Safety First during deregulation of utility services
- Ontario Energy Board – 1999-2007, 2008-12  
Lead Kitchener Utilities regulatory representation including submission of written evidence and supporting testimony until 2007 and subsequently, regulatory consultant for FRPO