



**EB-2013-0117**

**IN THE MATTER OF** the *Ontario Energy Board Act*,  
1998, S.O. 1998, c.15 (Schedule B);

**AND IN THE MATTER OF** an application by  
Canadian Niagara Power Inc. for an order or orders  
approving or fixing just and reasonable distribution  
rates and other charges, to be effective January 1,  
2014.

**By Delegation, Before:** Lynne Anderson

**RATE ORDER**  
**January 9, 2014**

**Introduction**

Canadian Niagara Power Inc. ("CNPI") filed an application with the Ontario Energy Board (the "Board") on August 16, 2013 under section 78 of the Act, seeking approval for changes to the rates that CNPI charges for electricity distribution, effective January 1, 2014 (the "Application"). CNPI operates in three geographical service areas: Port Colborne, Fort Erie and Gananoque (Eastern Ontario Power).

In its Decision and Order on the application issued on December 5, 2013, the Board ordered CNPI to file with the Board a Draft Rate order that includes revised models in Microsoft Excel format and a proposed Tariff of Rates and Charges reflecting the Board's findings in this Decision by December 12, 2013. Board staff was to file any comments on the draft Rate Order including the revised models and proposed rates with the Board and forward to CNPI within 7 days of the date of filing of the draft Rate Order.

On December 10, 2013 CNPI filed a proposed Tariff of Rates and Charges. On December 17, Board staff submitted comments noting that the Draft Tariff of Rates and Charges should be corrected for the following:

- Ensure that the third paragraph beneath the Application section for each rate class contains the following wording:
  - *In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.*
- For the Port Colborne Service Territory the rate description for the PILs rate rider should be written as follows:
  - Rate Rider for Disposition of Deferred PILs Variance Account 1562 - effective until December 31, 2016 as opposed to Rate Rider for PIL's Account Disposition – effective until December 31, 2016
- For the Port Colborne Service Territory, correct the units charge for the PILs rate rider from a fixed to a variable charge.

On December 18, 2013 CNPI filed a reply submission and included a revised Draft Tariff of Rates and Charges that reflects the above changes.

The Board accepts the revised Tariff of Rates and Charges with the changes made in response to Board staff's comments.

### **Rural or Remote Electricity Rate Protection Charge**

The Board issued a Decision and Rate Order (EB-2013-0396) establishing the Rural or Remote Electricity Rate Protection ("RRRP") benefit and charge for 2014 on December 19, 2013. The Board determined the RRRP charge paid by all rate regulated distributors and collected by the Independent Electricity Systems Operator ("IESO") shall be increased to \$0.0013 per kWh effective May 1, 2014, from the current \$0.0012 per kWh. The attached Tariff of Rates and Charges flowing from this Rate Order reflects both the RRRP charge effective until April 30, 2014 and the RRRP charge effective May 1, 2014.

**THE BOARD ORDERS THAT:**

1. The revised Tariff of Rates and Charges set out in Appendix A of this Order are final effective January 1, 2014, and will apply to electricity consumed or estimated to have been consumed on and after January 1, 2014. CNPI shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

**DATED** at Toronto, January 9, 2014

**ONTARIO ENERGY BOARD**

*Original signed by*

Kirsten Walli  
Board Secretary

**Appendix A**

**To Revised Rate Order**

**Tariff of Rates and Charges**

**Board File No: EB-2013-0117**

**DATED January 9, 2014**

# Canadian Niagara Power Inc.

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2014

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2013-0117

## Fort Erie Service Area

### RESIDENTIAL SERVICE CLASSIFICATION

The Residential Class (Regular) refers to a service taking electricity normally at 750 volts or less where the electricity is used for domestic and household purposes in a single family unit. A single family unit being a permanent structure located on a single parcel of land and approved by a civic authority as a dwelling and occupied for that purpose by a single customer. Residential rates are also applied to apartment buildings with 6 units or less that are bulk metered. Apartment buildings with more than 6 units that are bulk metered are deemed to be General Service. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	18.94
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until December 31, 2014	\$	0.45
Rate Rider for Recovery of Stranded Meter Assets – effective until December 31, 2014	\$	1.50
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0201
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kWh	0.0005
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0017
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0070
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0054

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Canadian Niagara Power Inc.

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2014

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EB-2013-0117

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### GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to single commercial or industrial customer and whose average peak demand is (or is forecasted to be) less than 50 kW. Single commercial or industrial customers are interpreted as a structure or structures on a single parcel of land occupied by one customer. An apartment building with more than 6 units that is bulk metered and has an average peak demand less than 50 kW is deemed to be General Service less than 50 kW. The common area of a separately metered apartment building having a demand less than 50 kW is also deemed to be General Service less than 50 kW. Further servicing details are available in the distributor's Conditions of Service.

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#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	24.36
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until December 31, 2014	\$	1.96
Rate Rider for Recovery of Stranded Meter Assets – effective until December 31, 2014	\$	3.04
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0240
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kWh	0.0002
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0017
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0060
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0047

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2014**

**This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors**

EB-2013-0117

## Fort Erie Service Area

### GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to single commercial or industrial customer and whose average peak demand is (or is forecasted to be) equal to or greater than 50 kW but less than 5000 kW. Single commercial or industrial customers are interpreted as a structure or structures on a single parcel of land occupied by one customer. Further servicing details are available in the distributor's Conditions of Service.

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#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	143.56
Distribution Volumetric Rate	\$/kW	6.9224
Low Voltage Service Rate	\$/kW	0.0735
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kW	0.1182
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.6281
Retail Transmission Rate – Network Service Rate	\$/kW	2.5401
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.9351

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
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EB-2013-0117

## Fort Erie Service Area

### UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to the supply of electrical service to a customer that is deemed to have a constant load over a billing period, normally with minimum electrical consumption and the consumption is unmetered. Energy consumption is based on connected wattage and calculated hours of use. Examples of unmetered scattered load are cable television amplifiers, billboards, area lighting. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per customer)	\$	51.50
Distribution Volumetric Rate	\$/kWh	0.0324
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kWh	0.0003
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014 Applicable only for Non-RPP Customers	\$/kWh	0.0017
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0048

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25



**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2014**

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EB-2013-0117

## Fort Erie Service Area

### SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to all services required to supply sentinel lighting equipment. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

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#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	5.08
Distribution Volumetric Rate	\$/kW	5.0109
Low Voltage Service Rate	\$/kW	0.0542
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kW	0.1493
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.5606
Retail Transmission Rate – Network Service Rate	\$/kW	2.1647
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.5793

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Canadian Niagara Power Inc.

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2014

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EB-2013-0117

## Fort Erie Service Area

### STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to the supply of electrical service for roadway lighting. Energy consumption is based on connected wattage and calculated hours of use. Customers are usually a Municipality, Region or the Ministry of Transportation. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

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#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	5.35
Distribution Volumetric Rate	\$/kW	10.1196
Low Voltage Service Rate	\$/kW	0.0507
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kW	0.1365
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.6132
Retail Transmission Rate – Network Service Rate	\$/kW	1.8801
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.4766

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2014**

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EB-2013-0117

**Fort Erie Service Area**

**microFIT GENERATOR SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

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**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	5.40
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# Canadian Niagara Power Inc.

## TARIFF OF RATES AND CHARGES

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### RESIDENTIAL SERVICE CLASSIFICATION

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	18.94
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until December 31, 2014	\$	1.04
Rate Rider for Stranded Meter Assets – effective until December 31, 2014	\$	1.50
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0201
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kWh	(0.0009)
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0021
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0070
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0054

### MONTHLY RATES AND CHARGES – Regulatory Component

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Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0240
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kWh	(0.0009)
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0021
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0060
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0047

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Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.7727
Retail Transmission Rate – Network Service Rate	\$/kW	2.5401
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.9351

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2014**

**This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors**

EB-2013-0117

## Eastern Ontario Power Service Area

### UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to the supply of electrical service to a Customer that is deemed to have a constant load over a billing period, normally with minimum electrical consumption. Energy consumption is based on connected wattage and calculated hours of use. Examples of unmetered scattered load are cable television amplifiers billboards, area lighting. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per customer)	\$	51.50
Distribution Volumetric Rate	\$/kWh	0.0324
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kWh	(0.0009)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0048

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2014**

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approved schedules of Rates, Charges and Loss Factors

EB-2013-0117

## Eastern Ontario Power Service Area

### SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to dusk to dawn lighting to residential and general service customers. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	5.08
Distribution Volumetric Rate	\$/kW	5.0109
Low Voltage Service Rate	\$/kW	0.0542
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kW	(0.4014)
Retail Transmission Rate – Network Service Rate	\$/kW	2.1647
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.5793

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25



**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2014**

This schedule supersedes and replaces all previously  
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EB-2013-0117

## Eastern Ontario Power Service Area

### STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to the supply of electrical service for roadway lighting. Energy consumption is based on connected wattage and calculated hours of use. Customers are usually a Municipality, Region or the Ministry of Transportation. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	5.35
Distribution Volumetric Rate	\$/kW	10.1196
Low Voltage Service Rate	\$/kW	0.0507
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kW	(0.2909)
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.7068
Retail Transmission Rate – Network Service Rate	\$/kW	1.8801
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.4766

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2014**

This schedule supersedes and replaces all previously  
 approved schedules of Rates, Charges and Loss Factors

EB-2013-0117

## Eastern Ontario Power Service Area

### microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	5.40
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# Canadian Niagara Power Inc.

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2014

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2013-0117

## Port Colborne Service Area

### RESIDENTIAL SERVICE CLASSIFICATION

The Residential Class (Regular) refers to a service taking electricity normally at 750 volts or less where the electricity is used for domestic and household purposes in a single family unit. A single family unit being a permanent structure located on a single parcel of land and approved by a civic authority as a dwelling and occupied for that purpose by a single customer. Residential rates are also applied to apartment buildings with 6 units or less that are bulk metered. Apartment buildings with more than 6 units that are bulk metered are deemed to be General Service. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	17.63
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until December 31, 2014	\$	0.84
Rate Rider for Recovery of Stranded Meter Assets – effective until December 31, 2014	\$	1.72
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0228
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2013) - effective until December 31, 2014	\$/kWh	0.0010
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0013
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until December 31, 2016	\$/kWh	0.0007
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0070
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0054

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Canadian Niagara Power Inc.

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2014

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2013-0117

## Port Colborne Service Area

### GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to single commercial or industrial customer and whose average peak demand is (or is forecasted to be) less than 50 kW. Single commercial or industrial customers are interpreted as a structure or structures on a single parcel of land occupied by one customer. An apartment building with more than 6 units that is bulk metered and has an average peak demand less than 50 kW is deemed to be General Service less than 50 kW. The common area of a separately metered apartment building having a demand less than 50 kW is also deemed to be General Service less than 50 kW. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	29.38
Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until December 31, 2014	\$	3.57
Rate Rider for Recovery of Stranded Meter Assets – effective until December 31, 2014	\$	3.89
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0209
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kWh	0.0011
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0013
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until December 31, 2016	\$/kWh	0.0005
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0060
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0047

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Canadian Niagara Power Inc.

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2014

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2013-0117

## Port Colborne Service Area

### GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to single commercial or industrial customer and whose average peak demand is (or is forecasted to be) equal to or greater than 50 kW but less than 5000 kW. Single commercial or industrial customers are interpreted as a structure or structures on a single parcel of land occupied by one customer. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	286.73
Distribution Volumetric Rate	\$/kW	5.5976
Low Voltage Service Rate	\$/kW	0.0735
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kW	0.3241
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.4062
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until December 31, 2016	\$/kW	0.0811
Retail Transmission Rate – Network Service Rate	\$/kW	2.5401
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.9351

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

# Canadian Niagara Power Inc.

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2014

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2013-0117

## Port Colborne Service Area

### UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to the supply of electrical service to a customer that is deemed to have a constant load over a billing period, normally with minimum electrical consumption and the consumption is unmetered. Energy consumption is based on connected wattage and calculated hours of use. Examples of unmetered scattered load are cable television amplifiers, billboards, area lighting. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per customer)	\$	42.16
Distribution Volumetric Rate	\$/kWh	0.0253
Low Voltage Service Rate	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kWh	0.0011
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0013
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until December 31, 2016	\$/kWh	0.0006
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0048

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2014**

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EB-2013-0117

**Port Colborne Service Area**

**STANDBY POWER SERVICE CLASSIFICATION**

The Standby subclass charge is applied to a customer with load displacement facilities behind its meter but is dependent on Canadian Niagara Power Inc. to supply a minimum amount of electricity in the event the customer's own facilities are out of service. The minimum amount of supply that Canadian Niagara Power Inc. must supply is a contracted amount agreed upon between the customer and Canadian Niagara Power Inc. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – APPROVED ON AN INTERIM BASIS**

Standby Charge – for a month where standby power is not provided. The charge is applied to the contracted amount (e.g. nameplate rating of generation facility)

\$/kW     1.1676

**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2014**

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EB-2013-0117

**Port Colborne Service Area**

**SENTINEL LIGHTING SERVICE CLASSIFICATION**

This classification refers to all services required to supply sentinel lighting equipment. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection)	\$	5.08
Distribution Volumetric Rate	\$/kW	5.0109
Low Voltage Service Rate	\$/kW	0.0542
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kW	0.3685
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until December 31, 2016	\$/kW	0.9420
Retail Transmission Rate – Network Service Rate	\$/kW	2.1647
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.5793

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25



**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2014**

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EB-2013-0117

**Port Colborne Service Area**

**STREET LIGHTING SERVICE CLASSIFICATION**

This classification refers to the supply of electrical service for roadway lighting. Energy consumption is based on connected wattage and calculated hours of use. Customers are usually a Municipality, Region or the Ministry of Transportation. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection)	\$	4.04
Distribution Volumetric Rate	\$/kW	10.1196
Low Voltage Service Rate	\$/kW	0.0507
Rate Rider for Deferral/Variance Account Disposition (2013) – effective until December 31, 2014	\$/kW	0.4664
Rate Rider for Global Adjustment Sub-Account Disposition (2013) – effective until December 31, 2014 Applicable only for Non-RPP Customers	\$/kW	0.5841
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until December 31, 2016	\$/kW	0.4369
Retail Transmission Rate – Network Service Rate	\$/kW	1.8801
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.4766

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge – effective until April 30, 2014	\$/kWh	0.0012
Rural Rate Protection Charge – effective from May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Canadian Niagara Power Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2014**

**This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors**

EB-2013-0117

**Port Colborne Service Area**

**microFIT GENERATOR SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	5.40
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# Canadian Niagara Power Inc.

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2014

This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors

EB-2013-0117

## Canadian Niagara Power Inc. (All Service Areas)

### ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

### SPECIFIC SERVICE CHARGES

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Customer Administration		
Arrears Certificate	\$	15.00
Statement of Account	\$	15.00
Pulling Post Dated Cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Notification Charge	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Returned cheque (plus bank charges)	\$	15.00
Charge to certify cheques	\$	15.00
Legal letter charge	\$	15.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection – during regular hours	\$	30.00
Collection of account charge – no disconnection – after regular hours	\$	165.00
Disconnect/Reconnect Charges at meter - during regular hours	\$	65.00
Disconnect/Reconnect Charges at meter - after regular hours	\$	185.00
Disconnect/reconnect at pole – during regular hours	\$	185.00
Disconnect/reconnect at pole –after regular hours	\$	415.00

# Canadian Niagara Power Inc.

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date January 1, 2014

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EB-2013-0117

Install/remove load control device – during regular hours	\$	65.00
Install/remove load control device – after regular hours	\$	185.00
Service call – customer-owned equipment	\$	30.00
Service call – after regular hours	\$	165.00
Temporary service install & remove – overhead – no transformer	\$	500.00
Temporary service install & remove – underground – no transformer	\$	300.00
Temporary service install & remove – overhead – with transformer	\$	1,000.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

## RETAIL SERVICE CHARGES (if applicable)

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

### LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0542
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0437