**RESIDENTIAL SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 14.56

Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018 $ 0.79

Rate Rider for Recovery of Stranded Meter Assets – effective until December 31, 2014 $ 1.62

Distribution Volumetric Rate $/kWh 0.0136

Low Voltage Service Rate $/kWh 0.0018

Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until April 30, 2014

Applicable only for Non-RPP Customers $/kWh 0.0014

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until December 31, 2014

Applicable only for Non-RPP Customers $/kWh (0.0014)

Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until April 30, 2014 $/kWh (0.0021)

Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until December 31, 2014 $/kWh (0.0046)

Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until April 30, 2014 $/kWh (0.0008)

Rate Rider for Disposition of Account 1576 – effective until December 31, 2015 $/kWh (0.0007)

Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM) – effective until April 30, 2014 $/kWh 0.0004

Retail Transmission Rate – Network Service Rate $/kWh 0.0073

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0052

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural or Remote Electricity Rate Protection (RRRP) – effective until April 30, 2014 $/kWh 0.0012

Rural or Remote Electricity Rate Protection (RRRP) – effective on and after May 1, 2014 $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION**

This classification applies to a non-residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 16.98

Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018 $ 0.79

Rate Rider for Recovery of Stranded Meter Assets – effective until December 31, 2014 $ 1.49

Distribution Volumetric Rate $/kWh 0.0140

Low Voltage Service Rate $/kWh 0.0016

Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until April 30, 2014

Applicable only for Non-RPP Customers $/kWh 0.0014

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until December 31, 2014

Applicable only for Non-RPP Customers $/kWh (0.0014)

Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until April 30, 2014 $/kWh (0.0021)

Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until December 31, 2014 $/kWh (0.0044)

Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until April 30, 2014 $/kWh (0.0008)

Rate Rider for Disposition of Account 1576 – effective until December 31, 2015 $/kWh (0.0007)

Retail Transmission Rate – Network Service Rate $/kWh 0.0068

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0046

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural or Remote Electricity Rate Protection (RRRP) – effective until April 30, 2014 $/kWh 0.0012

Rural or Remote Electricity Rate Protection (RRRP) – effective on and after May 1, 2014 $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION**

This classification applies to a non-residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 189.25

Distribution Volumetric Rate $/kW 3.5066

Low Voltage Service Rate $/kW 0.5928

Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until April 30, 2014

Applicable only for Non-RPP Customers $/kW 0.4834

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until December 31, 2014

Applicable only for Non-RPP Customers $/kW (0.4751)

Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until April 30, 2014 $/kW (0.7109)

Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until December 31, 2014 $/kW (1.5033)

Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until April 30, 2014 $/kW (0.2605)

Rate Rider for Disposition of Account 1576 – effective until December 31, 2015 $/kW (0.2319)

Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM) – effective until April 30, 2014 $/kW 0.0284

Retail Transmission Rate – Network Service Rate $/kW 2.7179

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 1.8369

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural or Remote Electricity Rate Protection (RRRP) – effective until April 30, 2014 $/kWh 0.0012

Rural or Remote Electricity Rate Protection (RRRP) – effective on and after May 1, 2014 $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per customer) $ 20.08

Distribution Volumetric Rate $/kWh 0.0052

Low Voltage Service Rate $/kWh 0.0016

Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until April 30, 2014

Applicable only for Non-RPP Customers $/kWh 0.0014

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until December 31, 2014

Applicable only for Non-RPP Customers $/kWh (0.0014)

Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until April 30, 2014 $/kWh (0.0021)

Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until December 31, 2014 $/kWh (0.0046)

Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until April 30, 2014 $/kWh (0.0051)

Rate Rider for Disposition of Account 1576 – effective until December 31, 2015 $/kWh (0.0007)

Retail Transmission Rate – Network Service Rate $/kWh 0.0068

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0046

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural or Remote Electricity Rate Protection (RRRP) – effective until April 30, 2014 $/kWh 0.0012

Rural or Remote Electricity Rate Protection (RRRP) – effective on and after May 1, 2014 $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**STREET LIGHTING SERVICE CLASSIFICATION**

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection) $ 1.88

Distribution Volumetric Rate $/kW 7.6728

Low Voltage Service Rate $/kW 0.4583

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until December 31, 2014

Applicable only for Non-RPP Customers $/kW (0.4898)

Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until April 30, 2014 $/kW (0.7349)

Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until December 31, 2014 $/kW (1.6130)

Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until April 30, 2014 $/kW (0.5708)

Rate Rider for Disposition of Account 1576 – effective until December 31, 2015 $/kW (0.2391)

Retail Transmission Rate – Network Service Rate $/kW 2.0499

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 1.4200

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural or Remote Electricity Rate Protection (RRRP) – effective until April 30, 2014 $/kWh 0.0012

Rural or Remote Electricity Rate Protection (RRRP) – effective on and after May 1, 2014 $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**microFIT GENERATOR SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority’s microFIT program and connected to the distributor’s distribution system. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 5.40

**ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month $/kW (0.60)

Primary Metering Allowance for transformer losses – applied to measured demand and energy % (1.00)

**SPECIFIC SERVICE CHARGES**

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Customer Administration

Arrears Certificate $ 15.00

Statement of Account $ 15.00

Duplicate invoices for previous billing $ 15.00

Request for other billing information $ 15.00

Income tax letter $ 15.00

Account history $ 15.00

Credit reference/credit check (plus credit agency costs) $ 25.00

Returned cheques charge (plus bank charges) $ 15.00

Legal letter charge $ 15.00

Account set up charge/change of occupancy charge (plus credit agency costs if applicable) $ 15.00

Special meter reads $ 20.00

Meter dispute charge plus Measurement Canada fees (if meter found correct) $ 30.00

Non-Payment of Account

Late Payment - per month % 1.50

Late Payment - per annum % 19.56

Collection of account charge – no disconnection $ 20.00

Collection of account charge – no disconnection – after regular hours $ 50.00

Disconnect/Reconnect Charge - At Meter during Regular Hours $ 25.00

Disconnect/Reconnect Charge - At Meter after Regular Hours $ 50.00

Disconnect/Reconnect at pole – during regular hours $ 185.00

Disconnect/Reconnect at pole – after regular hours $ 415.00

Install/Remove load control device – during regular hours $ 25.00

Install/Remove load control device – after regular hours $ 50.00

Service call – customer owned equipment $ 30.00

Service call – after regular hours $ 165.00

Temporary service installation and removal – overhead – no transformer $ 500.00

Temporary service installation and removal – underground – no transformer $ 300.00

Temporary service installation and removal – overhead – with transformer $ 1,000.00

Specific charge for access to power poles $/pole/year $ 22.35

**RETAIL SERVICE CHARGES (if applicable)**

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of

competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer $ 100.00

Monthly Fixed Charge, per retailer $ 20.00

Monthly Variable Charge, per customer, per retailer $/cust. 0.50

Distributor-consolidated billing monthly charge, per customer, per retailer $/cust. 0.30

Retailer-consolidated billing monthly credit, per customer, per retailer $/cust. (0.30)

Service Transaction Requests (STR)

Request fee, per request, applied to the requesting party $ 0.25

Processing fee, per request, applied to the requesting party $ 0.50

Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail

Settlement Code directly to retailers and customers, if not delivered electronically through the

Electronic Business Transaction (EBT) system, applied to the requesting party

Up to twice a year no charge

More than twice a year, per request (plus incremental delivery costs) $ 2.00

**LOSS FACTORS**

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW 1.0663

Total Loss Factor – Primary Metered Customer < 5,000 kW 1.0555