

5 February 2014



Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto ON M4P 1E4
Attn: Ms. Kirsten Walli
Board Secretary
BoardSec@ontarioenergyboard.ca

by email

Re: EB-2013-0416

This letter is for filing an objection to proposed distribution rate increases by Hydro One Networks Inc. [HON Inc.]

I am opposed to any increased rates or costs by HON Inc.

This company was just given a negative report by the Ombudsman including amongst many complaints for poor customer service, overcharging, improperly functioning and erroneous metering, failure to communicate honestly and in a timely manner with customers and with the Ombudsman, failure to issue refunds, failure to issue refunds in a timely manner and so on.

HON Inc. does not merit or deserve an increase.

All consumers are still paying the Debt Retirement Charge on each monthly bill from the previous Ontario Hydro which was proposed to end between 2015 and 2018, and the government just recently announced that this charge will continue well beyond 2018!

I object to the fact that, on average, only 49% of my electricity bill is the cost of the electricity used! The balance is Delivery charges 31%, Regulatory Charges 4%, Debt Retirement 4%, and Taxes 12%.

Therefore the Ontario Energy Board should deny this application for increase by HON Inc.

Sincerely
 Phillips