

From: [BoardSec](#)
To: [REDACTED]
Subject: FW: Hydro One Networks ApplicationEB-2013-0416
Date: February 10, 2014 8:49:07 AM

From: [REDACTED]
Sent: February-08-14 4:50 PM
To: BoardSec
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As both a home and business owner, I cannot comprehend the rationale of a minimal decrease in 2015 followed by an unprecedented increase in 2016. There is neither a business nor marketing justification for this and can only inflict greater hardship on those on fixed incomes over the 5 year plan.

Currently we pay, during the off season on our summer business account, \$.01 for electricity consumption and \$40.62 for delivery plus \$.25 regulatory charges and \$5.31 HST. Hydro One makes it not financially feasible to 'close' the service account during the 6 months of no consumption even though the alternative is almost \$50 per month. The price of propane has doubled this winter and many are relying on electric heaters living with the fear of another of our frequent and occasionally lengthy power outages.

Hydro One must begin upgrading its facilities now, not in 2016 and phase in a delivery increase to cover those costs. Grids must be made smaller and less interdependent to facilitate maintenance and repairs.

I would like to be kept informed on the decisions regarding this application.

[REDACTED] Arney
[REDACTED]
[REDACTED]