#### **RESIDENTIAL SERVICE CLASSIFICATION**

This classification refers to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge Distribution Volumetric Rate	11.83 0.0142 per kWh
Rate Rider for Foregone Revenue – Effective until December 31, 2014	0.0002 per kWh
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery - Effective until December 31, 2014	0.0003 per kWh
Rate Rider for Deferral/Variance Account - Effective until December 31, 2014	(0.0050) per kWh
Rate Rider for Global Adjustment Sub-Account Disposition - Effective until December 31, 2014	0.0022 per kWh
Retail Transmission Rate – Network Service Rate	0.0075 per kWh
Retail Transmission Rate – Connection Service Rate	0.0053 per kWh
Smart Meter Disposition Rate Rider (SMDR) - Effective until December 31, 2017 Stranded Meter Recovery Rate Rider (SMRR) - Effective until December 31, 2017	

Wholesale Market Service Rate	0.0044 per kWh
Rural Rate Protection Charge - Effective March 1, 2014 to April 30, 2014	0.0012 per kWh
Rural Rate Protection Charge - Effective after May 1, 2014	0.0013 per kWh
Standard Supply Service – Administrative Charge (if applicable)	0.25

### **GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION**

This classification refers to a non residential account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval,

Service Charge	25.66
Distribution Volumetric Rate	0.0067 per kWh
Rate Rider for Foregone Revenue – Effective until December 31, 2014	0.0001 per kWh
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery	
- Effective until December 31, 2014	0.0003 per kWh
Rate Rider for Deferral/Variance Account	
- Effective until December 31, 2014	(0.0050) per kWh
Rate Rider for Global Adjustment Sub-Account Disposition	
- Effective until December 31, 2014	0.0022 per kWh
Retail Transmission Rate – Network Service Rate	0.0067 per kWh
Retail Transmission Rate – Connection Service Rate	0.0046 per kWh
Smart Meter Disposition Rate Rider (SMDR)	
- Effective until December 31, 2017	2.90
Stranded Meter Recovery Rate Rider (SMRR)	

- Effective until December 31, 2017	4.41
Rate Rider for Smart Metering Entity Charge - Effective until October 31, 2018	0.79
Monthly Rates and Charges – Regulatory Component	
Wholesale Market Service Rate	0.0044 per kWh
Rural Rate Protection Charge - Effective March 1, 2014 to April 30, 2014	0.0012 per kWh
Rural Rate Protection Charge - Effective after May 1, 2014	0.0013 per kWh

Rural Rate Protection Charge - Effective after May 1, 2014

Standard Supply Service – Administrative Charge (if applicable) 0.25

### **GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### Monthly Rates and Charges – Delivery Component

Service Charge	225.00
Distribution Volumetric Rate	2.9678 per kW
Rate Rider for Foregone Revenue – Effective until December 31, 2014	0.0217 per kW
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery	
- Effective until December 31, 2014	0.0187 per kW
Rate Rider for Deferral/Variance Account – Effective until December 31, 2014	(1.9701) per kW
Rate Rider for Global Adjustment Sub-Account Disposition	
- Effective until December 31, 2014	0.8471 per kW
Retail Transmission Rate – Network Service Rate	2.3036 per kW
Retail Transmission Rate – Connection Service Rate	1.5708 per kW

Rural Rate Protection Charge - Effective March 1, 2014 to April 30, 2014	0.0012 per kWh
Rural Rate Protection Charge - Effective after May 1, 2014	0.0013 per kWh
Standard Supply Service – Administrative Charge (if applicable)	0.25

#### UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone boots, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information/ documentation with regard to electrical demand/consumption of the proposed unmetered load. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge (per connection)	12.45
Distribution Volumetric Rate	0.0074 per kWh
Rate Rider for Foregone Revenue - Effective until December 31, 2014	0.0003 per kWh
Rate Rider for Deferral/Variance Account– Effective until December 31, 2014	(0.0050) per kWh
Rate Rider for Global Adjustment Sub-Account Disposition	
- Effective until December 31, 2014	0.0022 per kWh
Retail Transmission Rate – Network Service Rate	0.0067 per kWh
Retail Transmission Rate – Connection Service Rate	0.0046 per kWh

Wholesale Market Service Rate	0.0044 per kWh
Rural Rate Protection Charge - Effective March 1, 2014 to April 30, 2014	0.0012 per kWh
Rural Rate Protection Charge - Effective after May 1, 2014	0.0013 per kWh
Standard Supply Service – Administrative Charge (if applicable)	0.25

#### STANDBY POWER SERVICE CLASSIFICATION

This classification refers to an account that has Load Displacement Generation and requires the distributor to provide back-up service. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### **MONTHLY RATES AND CHARGES – APPROVED ON AN INTERIM BASIS**

Standby Charge – for a month where standby power is not provided. The charge is applied to the contracted amount (e.g. nameplate rating of generation facility)

1.6729 per kW

### SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge (per connection) Distribution Volumetric Rate Rate Rider for Foregone Revenue - Effective until December 31, 2014 Rate Rider for Deferral/Variance Account – Effective until December 31, 2014 Rate Rider for Global Adjustment Sub-Account Disposition	3.93 18.8286 per kW 0.2556 per kW (1.6401) per kW
- Effective until December 31, 2014 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Connection Service Rate	0.7052 per kW 2.1511 per kW 1.4671 per kW
Monthly Rates and Charges – Regulatory Component	

Wholesale Market Service Rate	0.0044 per kWh
Rural Rate Protection Charge - Effective March 1, 2014 to April 30, 2014	0.0012 per kWh
Rural Rate Protection Charge - Effective after May 1, 2014	0.0013 per kWh

### STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photocells. The consumption for these customers will be based on the calculated load times the required lighting times established in the OEB approved street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### **Monthly Rates and Charges – Delivery Component**

Service Charge (per connection) Distribution Volumetric Rate Rate Rider for Foregone Revenue – Effective until December 31, 2014 Rate Rider for Deferral/Variance Account - Effective until December 31, 2014 Rate Rider for Global Adjustment Sub-Account Disposition	0.67 2.8002 per kW 0.0397 per kW (1.6150) per kW
<ul> <li>Effective until December 31, 2014</li> <li>Retail Transmission Rate – Network Service Rate</li> <li>Retail Transmission Rate – Connection Service Rate</li> </ul>	0.6944 per kW 2.1263 per kW 1.4501 per kW

Wholesale Market Service Rate	0.0044 per kWh
Rural Rate Protection Charge - Effective March 1, 2014 to April 30, 2014	0.0012 per kWh
Rural Rate Protection Charge - Effective after May 1, 2014	0.0013 per kWh
Standard Supply Service – Administrative Charge (if applicable)	0.25

## microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### Monthly Rates and Charges – Delivery Component

Service Charge

5.40

### EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION

This classification applies to an electricity distributor licensed by the Board that is provided electricity by means of this distributor's facilities. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### **Monthly Rates and Charges**

Service Charge	277.82
Distribution Volumetric Rate	1.6542 per kW
Rate Rider for Foregone Revenue – Effective until December 31, 2014	0.0107 per kW
Retail Transmission Rate – Network Service Rate	2.3036per kW
Retail Transmission Rate – Connection Service Rate	1.5708 per kW

## Allowances

Transformer Allowance for Ownership -	
per kW of billing demand/month	(0.60) \$/kW
Primary Metering Allowance for transformer losses –	
applied to measured demand and energy	(1.00) %

## SPECIFIC SERVICE CHARGES

## APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **Customer Administration**

Easement letter	15.00
Credit reference/credit check (plus credit agency costs)	15.00
Returned cheque charge (plus bank charges)	15.00
Account set up charge/change of occupancy charge	
(plus credit agency costs if applicable)	30.00
Meter Dispute Charge	30.00
plus Measurement Canada fees (if meter found correct)	60.00

### **Non-Payment of Account**

Late Payment - per month	1.50 %
Late Payment - per annum	19.56 %
Collection of account charge – no disconnection	30.00
Disconnect/Reconnect charge - At Meter – during regular hours	65.00
Disconnect/Reconnect charge - At Meter – after regular hours	185.00
Disconnect/Reconnect charge - At Pole – during regular hours	185.00
Disconnect/Reconnect charge - At Pole – after regular hours	415.00

Install/Remove load control device – during regular hours	65.00
Install/Remove load control device – after regular hours	185.00

# OTHER

Temporary Service – Install and remove – overhead – no transformer	500.00
Temporary Service – Install and remove – underground – no transformer	300.00
Specific Charge for Access to the Power Poles – per pole/year	22.35

## **RETAIL SERVICE CHARGES (if applicable)**

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

# **Retail Service Charges (if applicable)**

One-time charge, per retailer, to establish the service agreement	
between the distributor and the retailer	100.00
Monthly Fixed Charge, per retailer	20.00
Monthly Variable Charge, per customer, per retailer	0.50/cust.
Distributor-consolidated billing charge, per customer, per retailer	0.30/cust.
Retailer-consolidated billing credit, per customer, per retailer	(0.30)/cust.
Service Transaction Requests (STR)	
Request fee, per request, applied to the requesting party	0.25
Processing fee, per request, applied to the requesting party	0.50
Request for customer information as outlined in Section 10.6.3	
and Chapter 11 of the Retail Settlement Code directly to retailers	
and customers, if not delivered electronically through the Electronic Business	
Transaction (EBT) system, applied to the requesting party	
Up to twice a year	no charge
More than twice a year, per request (plus incremental delivery costs)	2.00

## Loss Factors

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0349
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0246