

From: [BoardSec](#)
To: [REDACTED]
Subject: FW: File # EB-2013-0416, Written Comment Annex
Date: February 18, 2014 9:02:05 AM

[REDACTED]
Sent: February-14-14 8:48 PM
To: BoardSec
Subject: File # EB-2013-0416, Written Comment Annex

I was told by Hydro One Customer Service that Rural Low Density clients pay a higher rate for point of and delivery charge for such things as; maintenance, line repairs, tree trimming and tree damage clean up. When rates between Urban High Density and Rural Low density are compared, the latter is charged double for the reasons sited above.

My questions are;

1. Who actually paid for this year's GTA "Ice Storm" clean up?
2. I reside in Central Ontario, there has been no damage here, did my and my neighbors extra delivery charges pay, in part, for the Southern Ontario, and GTA Ice Storm Clean up?

If these extra charges are put into Hydro One's general budget, then ALL delivery charges should be equalized across the board for all costumers regardless of geography and population density.

Sincerely, K