

EB-2013-0287

**IN THE MATTER OF** the *Ontario Energy Board Act,* 1998, S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF an application by Toronto Hydro-Electric System Limited for an order approving or fixing just and reasonable distribution rates related to Smart Meter deployment, to be effective May 1, 2014.

**BEFORE**: Marika Hare

**Presiding Member** 

Ken Quesnelle Member

### DECISION AND RATE ORDER February 20, 2014

Toronto Hydro-Electric System Limited ("THESL") filed a complete application (the "Application") with the Ontario Energy Board (the "Board") on August 1, 2013 under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15, (Schedule B) seeking approval for changes to the rates that Toronto Hydro charges for electricity distribution, to be effective May 1, 2014.

The Board issued its Decision and Order (the "Decision") on the application on January 16, 2014. In the Decision, the Board ordered THESL to file a draft Rate Order reflecting the Board's findings in the Decision as well as the tariffs approved in Phase 2 of the EB-2012-0064 proceeding that are not impacted by the Decision in this proceeding.

THESL filed a draft Rate Order ("DRO") and supporting material on January 27, 2014. The DRO reflected the combined EB-2012-0064 and EB-2013-0287 decisions and presented final rates for implementation effective May 1, 2014.

Intervenor and Board staff comments on the DRO were due by February 3, 2014. No comments were received.

The Board has reviewed the information provided in support of the draft Rate Order and the proposed Tariff of Rates and Charges. The Board is satisfied that the Tariff of Rates and Charges filed accurately reflects the Board's Decision in this proceeding as well as the tariffs approved in Phase 2 of the EB-2012-0064 proceeding that are not impacted by the Decision in this proceeding. The Board approves an implementation date of May 1, 2014.

#### THE BOARD ORDERS THAT:

- 1. The Tariff of Rates and Charges for Toronto Hydro-Electric System Limited set out in Appendix A of this Decision and Rate Order is approved effective May 1, 2014 for electricity consumed or estimated to have been consumed on and after May 1, 2014 and is to be implemented on May 1, 2014. Toronto Hydro-Electric System Limited shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.
- 2. The Tariff of Rates and Charges set out in Appendix A of this Decision and Rate Order is final in all respects except for stand-by rates which remain interim.

**DATED** at Toronto, February 20, 2014

#### **ONTARIO ENERGY BOARD**

Original signed by

Kirsten Walli Board Secretary

### Appendix A

### TO RATE ORDER

# Toronto Hydro-Electric System Limited 2014 Electricity Distribution Rates

EB-2013-0287

Effective and Implementation Date May 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0287

#### RESIDENTIAL SERVICE CLASSIFICATION

This classification is applicable to an account where electricity is used exclusively for residential purposes in a separately metered living accommodation, where the Competitive Sector Multi-Unit Residential classification is not applicable. Eligibility is restricted to a dwelling unit that consists of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex building, with a residential zoning; a separately metered dwelling within a town house complex or apartment building; and bulk metered residential buildings with six or fewer units. Further details concerning the terms of service are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	18.63	(per 30 days)
Rate Rider for Recovery of 2008 – 2010 Smart Meter Costs – effective until April 30, 2017	\$	0.08	(per 30 days)
Rate Rider for Recovery of Incremental Smart Meter Revenue Requirement			
- effective until April 30, 2015	\$	0.67	(per 30 days)
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.78	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$	0.07	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs - effective until April 30, 2015	\$	0.73	(per 30 days)
Distribution Volumetric Rate	\$/kWh	0.01538	
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$/kWh	0.00005	
Rate Rider for Recovery of Incremental Capital Module Costs - effective until April 30, 2015	\$/kWh	0.00061	
Rate Rider for Application of Tax Change – effective until April 30, 2015	\$/kWh	(0.00004)	
Retail Transmission Rate – Network Service Rate	\$/kWh	0.00806	
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.00560	

Wholesale Market Service Rate	\$/kWh	0.0044	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

Effective and Implementation Date May 1, 2014

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### COMPETITIVE SECTOR MULTI-UNIT RESIDENTIAL SERVICE CLASSIFICATION

This classification is applicable to an account where electricity is used exclusively for residential purposes in a multiunit residential building, where unit metering is provided using technology that is substantially similar to that employed by competitive sector sub-metering providers. Use of electricity in non-residential units of multi-unit buildings does not qualify for this classification and will instead be subject to the applicable commercial classification. Further details concerning the terms of service are available in the distributor's Conditions of Service.

#### **APPLICATION**

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#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	17.35	(per 30 days)
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.78	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$	0.06	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs - effective until April 30, 2015	\$	0.68	(per 30 days)
Distribution Volumetric Rate	\$/kWh	0.02617	
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$/kWh	0.00009	
Rate Rider for Recovery of Incremental Capital Module Costs – effective until April 30, 2015	\$/kWh	0.00103	
Rate Rider for Application of Tax Change – effective until April 30, 2015	\$/kWh	(0.00007)	
Retail Transmission Rate – Network Service Rate	\$/kWh	0.00806	
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.00560	

Wholesale Market Service Rate	\$/kWh	0.0044	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

Effective and Implementation Date May 1, 2014

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#### GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is less than, or is forecast to be less than 50 kW. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge Rate Rider for Recovery of 2008 – 2010 Smart Meter Costs – effective until April 30, 2017 Rate Rider for Recovery of Incremental Smart Meter Revenue Requirement	\$ \$	24.80 5.60	(per 30 days) (per 30 days)
- effective until April 30, 2015	\$	3.68	(per 30 days)
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.78	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$	0.09	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs – effective until April 30, 2015	\$	0.97	(per 30 days)
Distribution Volumetric Rate	\$/kWh	0.02293	
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$/kWh	0.00008	
Rate Rider for Recovery of Incremental Capital Module Costs - effective until April 30, 2015	\$/kWh	0.00090	
Rate Rider for Application of Tax Change – effective until April 30, 2015	\$/kWh	(0.00003)	)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.00780	
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.00505	

Wholesale Market Service Rate	\$/kWh	0.0044	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

Effective and Implementation Date May 1, 2014

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#### **GENERAL SERVICE 50 to 999 kW SERVICE CLASSIFICATION**

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than 50 kW but less than 1,000 kW, or is forecast to be equal to or greater than 50 kW but less than 1,000 kW. This rate also applies to bulk metered residential apartment buildings or the house service of a residential apartment building with more than 6 units. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	36.29	(per 30 days)
Rate Rider for Recovery of 2008 – 2010 Smart Meter Costs – effective until April 30, 2017	\$	18.79	(per 30 days)
Rate Rider for Recovery of Incremental Smart Meter Revenue Requirement			
- effective until April 30, 2015	\$	11.16	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$	0.13	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs - effective until April 30, 2015	\$	1.42	(per 30 days)
Distribution Volumetric Rate	\$/kVA	5.7116	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$/kVA	0.0202	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs - effective until April 30, 2015	\$/kVA	0.2225	(per 30 days)
Rate Rider for Application of Tax Change – effective until April 30, 2015	\$/kVA	(0.0056)	(per 30 days)
Retail Transmission Rate – Network Service Rate	\$/kW	2.7917	(per 30 days)
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.9253	(per 30 days)

Wholesale Market Service Rate	\$/kWh	0.0044	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

Effective and Implementation Date May 1, 2014

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### **GENERAL SERVICE 1,000 to 4,999 kW SERVICE CLASSIFICATION**

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than 1,000 kW but less than 5,000 kW, or is forecast to be equal to or greater than 1,000 kW but less than 5,000 kW. This rate also applies to bulk metered residential apartment buildings or the house service of a residential apartment building with more than 6 units. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	700.68	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$	2.49	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs - effective until April 30, 2015	\$	27.34	(per 30 days)
Distribution Volumetric Rate	\$/kVA	4.5419	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$/kVA	0.0161	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs - effective until April 30, 2015	\$/kVA	0.1771	(per 30 days)
Rate Rider for Application of Tax Change – effective until April 30, 2015	\$/kVA	(0.0047)	(per 30 days)
Retail Transmission Rate – Network Service Rate	\$/kW	2.6972	(per 30 days)
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.9234	(per 30 days)

Wholesale Market Service Rate	\$/kWh	0.0044	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

Effective and Implementation Date May 1, 2014

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#### LARGE USE SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

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#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	3,071.47	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$	10.90	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs – effective until April 30, 2015	\$	119.83	(per 30 days)
Distribution Volumetric Rate	\$/kVA	4.8388	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$/kVA	0.0172	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs – effective until April 30, 2015	\$/kVA	0.1887	(per 30 days)
Rate Rider for Application of Tax Change – effective until April 30, 2015	\$/kVA	(0.0049)	(per 30 days)
Retail Transmission Rate – Network Service Rate	\$/kW	3.0747	(per 30 days)
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.1369	(per 30 days)

Wholesale Market Service Rate	\$/kWh	0.0044	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

Effective and Implementation Date May 1, 2014

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#### STANDBY POWER SERVICE CLASSIFICATION

This classification refers to an account that has Load Displacement Generation and requires THESL to provide backup service. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

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#### MONTHLY RATES AND CHARGES - Delivery Component - APPROVED ON AN INTERIM BASIS

Standby Charge – for a month where standby power is not provided. The charge is applied to the contracted amount (e.g. nameplate rating of generation facility).

Service Charge	\$	202.01	(per 30 days)
Distribution Volumetric Rate			" ,
For General Service 50 – 999 kW Service Classification	\$/kVA	5.7116	(per 30 days)
For General Service 1,000 – 4,999 kW Service Classification	\$/kVA	4.5419	(per 30 days)
For Large Use Service Classification	\$/kVA	4.8388	(per 30 days)

Effective and Implementation Date May 1, 2014

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#### UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand at each location is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by THESL and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	4.94	(per 30 days)
Connection Charge (per connection)	\$	0.50	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$	0.02	(per 30 days)
Rate Rider for Recovery of Foregone Revenue (per connection) - effective until April 30, 2015	\$	0.00	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs – effective until April 30, 2015	\$	0.02	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs (per connection)			
- effective until April 30, 2015	\$	0.19	(per 30 days)
Distribution Volumetric Rate	\$/kWh	0.06195	
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$/kWh	0.00022	
Rate Rider for Recovery of Incremental Capital Module Costs – effective until April 30, 2015	\$/kWh	0.00245	
Rate Rider for Application of Tax Change – effective until April 30, 2015	\$/kWh	(0.00006)	)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.00490	
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.00354	

Wholesale Market Service Rate	\$/kWh	0.0044	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

Effective and Implementation Date May 1, 2014

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#### STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

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#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	1.32	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$	0.00	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs - effective until April 30, 2015	\$	0.05	(per 30 days)
Distribution Volumetric Rate	\$/kVA	29.3201	(per 30 days)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2015	\$/kVA	0.1041	(per 30 days)
Rate Rider for Recovery of Incremental Capital Module Costs - effective until April 30, 2015	\$/kVA	1.1439	(per 30 days)
Rate Rider for Application of Tax Change – effective until April 30, 2015	\$/kVA	(0.0354)	(per 30 days)
Retail Transmission Rate – Network Service Rate	\$/kW	2.4829	(per 30 days)
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.2957	(per 30 days)

Wholesale Market Service Rate	\$/kWh	0.0044	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

Effective and Implementation Date May 1, 2014

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#### microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge \$ 5.33 (per 30 days)

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#### **ALLOWANCES**

Transformer Allowance for Ownership	\$/kVA	(0.62)	(per 30 days)
Primary Metering Allowance for transformer losses			
<ul> <li>applied to measured demand and energy</li> </ul>	%	(1.00)	

### SPECIFIC SERVICE CHARGES

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Customer Administration		
Duplicate Invoices for Previous Billing	\$	15.00
Easement Letter	\$ \$ \$	15.00
Income Tax Letter	\$	15.00
Account set up charge/change of occupancy charge		
(plus credit agency costs if applicable)	\$	30.00
Returned Cheque charge (plus bank charges)	\$ \$ \$	15.00
Special Meter Reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of Account Charge – No Disconnection	\$	30.00
Disconnect/Reconnect Charges for non-payment of account		
- At Meter During Regular Hours	\$ \$	65.00
- At Meter After Hours	\$	185.00
Install/Remove Load Control Device – During Regular hours	\$	65.00
Install/Remove Load Control Device – After Regular hours	\$ \$ \$	185.00
Disconnect/Reconnect at Pole - During Regular Hours	\$	185.00
Disconnect/Reconnect at Pole - After Regular Hours	\$	415.00
Č		
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35
Specific Charge for Access to the Power Poles – per pole/year (Third Party Attachments to Poles)	\$	18.55
Specific Charge for Access to the Power Poles – per pole/year	Ψ	10.55
(Hydro Attachments on Third Party Poles)	\$	(22.75)
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**Effective and Implementation Date May 1, 2014** 

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0287

### **RETAIL SERVICE CHARGES (if applicable)**

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by THESL to retailers or customers related to the supply of competitive electricity and are defined in the 2006 Electricity Distribution Rate Handbook.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

Effective and Implementation Date May 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0287

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#### LOSS FACTORS

(H) Customer greater than 5,000 kW (A)\*(F)

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

#### **Billing Determinant:**

The billing determinant for those components of the tariff which are subject to loss adjustment is the customer's metered energy consumption adjusted by the Total Loss Factor as approved by the Board and set out in this Schedule of Rates.

(A) Primary Metering Adjustment (B) Supply Facilities Loss Factor	0.9900 1.0045
Distribution Loss Factors (C) Customer less than 5,000 kW (D) Customer greater than 5,000 kW	1.0330 1.0141
Total Loss Factors	
Secondary Metered Customers (E) Customer less than 5,000 kW (B)*(C) (F) Customer greater than 5,000 kW (B)*(D)	1.0376 1.0187
Primary metered customers (G) Customer less than 5 000 kW (A)*(F)	1.0272