

EVIDENCE IN CHIEF
CAPITAL BUDGET - IT AND WAMS

Panelists

Mr. Michael Brophy, Sr. Manager, Operations Solutions
Mr. Will Akkermans, Sr. Director, System Operations
Mr. Biju Misra, Director Information Technology
Mr. Edward Phagoo, Manager, IT Solutions and Support

1. Mr. Akkermans, can you provide an update on any recent developments in respect of the WAMS initiative?

Answer

There have been a few updates that I can provide since the evidence was filed.

Given the importance of this Program, Enbridge has continued to move forward with its development of the WAMS initiative. It is important to remember that the tools that the WAMS program will provide are fundamental to our daily core utility functions. For example, the underlying Existing Technology supports on average 1 million work requests that are completed every year by our company and contractor crews. This includes many types of work but for example, for every one of our over 30,000 customer additions, the system is used for design purposes, scheduling, tracking of the work once it is completed, and updating the assets used.

So, firstly, the current functionality has been provided to Enbridge through a 10 year services agreement with Accenture that is due to expire at the end of March 2014. We have executed an extension agreement that will extend the services to the first quarter of 21016. This allows the Company the time to sElect the appropriate vendors and roll out the WAMS program at the end of 2015 and enter the warranty period in 2016.

Second, given that the Existing Technology being used by Accenture for the current service is 10 years old, it is becoming obsolescent and reaching end of life as outlined in

the evidence. One of our first steps was to select the software vendor and this step was completed in December of 2013 through a competitive bld process.

Third, the Company has started the process of selecting the System Integrator Vendor through another competitive Request for Tenders process. This process and the selection of the system integrator vendor is forecasted to be completed in the late spring, early summer.

2. While I understand that it would be inappropriate for you to reveal any of the financial details of the bids that the Company has received during the selection process of the software vendor, can you comment on how the bids stand up to your budget estimates?

Answer

Yes, they are in line with our budget estimates and this reinforces our confidence that the budget presented in evidence continues to be accurate.