**RESIDENTIAL SERVICE CLASSIFICATION**

This classification applies to a customer’s main place of abode and may include additional buildings served through the same meter, provided they are not rental income units. Residential includes Urban, Suburban and Farm customer’s premises which can be occupied on a year-round and seasonal basis. Farm applies to properties actively engaged in agricultural production as defined by Statistics Canada. These premises must be supplied from a single phase primary line. The farm definition does not include tree, sod, or pet farms. Services to year-round pumping stations or other ancillary services remote from the main farm shall be classed as farm. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 18.50

Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018 $ 0.79

Distribution Volumetric Rate $/kWh 0.0270

Low Voltage Service Rate $/kWh 0.0004

Rate Rider for Disposition of Deferral/Variance Account (2014) – effective until April 30, 2015 $/kWh (0.0014)

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until April 30, 2015

Applicable only for Non-RPP Customers $/kWh 0.0043

Rate Rider for Disposition of Stranded Meter Costs – effective until April 30, 2015 $/kWh 0.0021

Rate Rider for Disposition of Deferral/Variance Account 1576 for Accounting Changes under CGAAP

- effective until April 30, 2019 $/kWh (0.0016)

Renewable Energy Generation Funding Adder – effective until April 30, 2019 $/kWh 0.0002

Retail Transmission Rate – Network Service Rate $/kWh 0.0068

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0052

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION**

General Service does include farms supplied from polyphase primary lines. General Service includes commercial, industrial, educational, administrative, auxiliary and government services. It also includes combination services where a variety of uses are made of the service by the owner of one property. This classification applies to a non-residential account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 25.27

Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018 $ 0.79

Distribution Volumetric Rate $/kWh 0.0178

Low Voltage Service Rate $/kWh 0.0004

Rate Rider for Disposition of Deferral/Variance Account (2014) – effective until April 30, 2015 $/kWh (0.0020)

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until April 30, 2015

Applicable only for Non-RPP Customers $/kWh 0.0043

Rate Rider for Disposition of Stranded Meter Costs – effective until April 30, 2015 $/kWh 0.0019

Rate Rider for Disposition of Deferral/Variance Account 1576 for Accounting Changes under CGAAP

- effective until April 30, 2019 $/kWh (0.0009)

Renewable Energy Generation Funding Adder – effective until April 30, 2019 $/kWh 0.0001

Retail Transmission Rate – Network Service Rate $/kWh 0.0061

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0048

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION**

General Service does include farms supplied from polyphase primary lines. General Service includes commercial, industrial, educational, administrative, auxiliary and government services. It also includes combination services where a variety of uses are made of the service by the owner of one property. This classification applies to a non-residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 85.37

Distribution Volumetric Rate $/kW 4.0108

Low Voltage Service Rate $/kW 0.1484

Rate Rider for Disposition of Deferral/Variance Account (2014) – effective until April 30, 2015 $/kW (0.9743)

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until April 30, 2015

Applicable only for Non-RPP Customers $/kW 1.5444

Rate Rider for Disposition of Stranded Meter Costs – effective until April 30, 2015 $/kW 0.0585

Rate Rider for Disposition of Deferral/Variance Account 1576 for Accounting Changes under CGAAP

- effective until April 30, 2019 $/kW (0.1280)

Renewable Energy Generation Funding Adder – effective until April 30, 2019 $/kW 0.0193

Retail Transmission Rate – Network Service Rate $/kW 2.6016

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 2.0329

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information / documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection) $ 20.53

Distribution Volumetric Rate $/kWh 0.0027

Low Voltage Service Rate $/kWh 0.0004

Rate Rider for Disposition of Deferral/Variance Account (2014) – effective until April 30, 2015 $/kWh (0.0004)

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until April 30, 2015

Applicable only for Non-RPP Customers $/kWh 0.0043

Rate Rider for Disposition of Deferral/Variance Account 1576 for Accounting Changes under CGAAP

- effective until April 30, 2019 $/kWh (0.0015)

Renewable Energy Generation Funding Adder – effective until April 30, 2019 $/kWh 0.0002

Retail Transmission Rate – Network Service Rate $/kWh 0.0061

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0048

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**SENTINEL LIGHTING SERVICE CLASSIFICATION**

This classification refers to an account that is an unmetered lighting load supplied to a sentinel light. (Metered sentinel lighting is captured under the consumption of the principal service.) The consumption for these customers is assumed to have the same hourly consumption load profile as for Street Lighting. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection) $ 13.88

Distribution Volumetric Rate $/kW 35.8386

Low Voltage Service Rate $/kW 0.1099

Rate Rider for Disposition of Deferral/Variance Account (2014) – effective until April 30, 2015 $/kW 6.0194

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until April 30, 2015

Applicable only for Non-RPP Customers $/kW 1.5563

Rate Rider for Disposition of Deferral/Variance Account 1576 for Accounting Changes under CGAAP

- effective until April 30, 2019 $/kW (3.8993)

Renewable Energy Generation Funding Adder – effective until April 30, 2019 $/kW 0.5913

Retail Transmission Rate – Network Service Rate $/kW 1.8886

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 1.4910

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**STREET LIGHTING SERVICE CLASSIFICATION**

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection) $ 6.00

Distribution Volumetric Rate $/kW 15.3631

Low Voltage Service Rate $/kW 0.1152

Rate Rider for Disposition of Deferral/Variance Account (2014) – effective until April 30, 2015 $/kW (1.5688)

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until April 30, 2015

Applicable only for Non-RPP Customers $/kW 1.5563

Rate Rider for Disposition of Deferral/Variance Account 1576 for Accounting Changes under CGAAP

- effective until April 30, 2019 $/kW (1.4578)

Renewable Energy Generation Funding Adder – effective until April 30, 2019 $/kW 0.2205

Retail Transmission Rate – Network Service Rate $/kW 1.8791

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 1.4604

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION**

**FOR HYDRO ONE NETWORKS INC.**

This classification applies to Hydro One Networks Inc., an electricity distributor licensed by the Board, and provided electricity by means of Haldimand County Hydro Inc.’s distribution facilities. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 463.17

Distribution Wheeling Service Rate $/kW 1.4273

Rate Rider for Disposition of Deferral/Variance Account (2014) – effective until April 30, 2015 $/kW 0.5729

Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until April 30, 2015

Applicable only for Non-RPP Customers $/kW (0.0465)

Retail Transmission Rate – Network Service Rate $/kW 2.9566

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 2.3933

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**MICROFIT SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority’s microFIT program and connected to the distributor’s distribution system. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 5.40

**ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month $/kW (0.60)

Primary Metering Allowance for transformer losses – applied to measured demand and energy % (1.00)

**SPECIFIC SERVICE CHARGES**

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

**Customer Administration**

Legal letter charge $ 15.00

Credit reference/credit check (plus credit agency costs) $ 15.00

Returned cheque charge (plus bank charges) $ 15.00

Account set up charge/change of occupancy charge (plus credit agency costs if applicable) $ 30.00

Meter dispute charge plus Measurement Canada fees (if meter found correct) $ 30.00

**Non-Payment of Account**

Late Payment - per month % 1.50

Late Payment - per annum % 19.56

Collection of account charge – no disconnection $ 30.00

Disconnect/Reconnect at meter - during regular hours $ 65.00

Disconnect/Reconnect at meter - after regular hours $ 185.00

Disconnect/Reconnect at pole – during regular hours $ 185.00

Disconnect/Reconnect at pole – after regular hours $ 415.00

Install/Remove load control device – during regular hours $ 65.00

Install/Remove load control device – after regular hours $ 185.00

Temporary service install & remove – overhead – no transformer $ 500.00

Specific Charge for Access to the Power Poles – $/pole/year $ 22.35

Bell Canada Pole Rentals $ 18.08

Norfolk Pole Rentals – Billed $ 28.61

**RETAIL SERVICE CHARGES (if applicable)**

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of

competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer $ 100.00

Monthly Fixed Charge, per retailer $ 20.00

Monthly Variable Charge, per customer, per retailer $/cust. 0.50

Distributor-consolidated billing charge, per customer, per retailer $/cust. 0.30

Retailer-consolidated billing credit, per customer, per retailer $/cust. (0.30)

Service Transaction Requests (STR)

Request fee, per request, applied to the requesting party $ 0.25

Processing fee, per request, applied to the requesting party $ 0.50

Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail

Settlement Code directly to retailers and customers, if not delivered electronically through the

Electronic Business Transaction (EBT) system, applied to the requesting party

Up to twice a year no charge

More than twice a year, per request (plus incremental delivery costs) $ 2.00

**LOSS FACTORS**

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW 1.0655

Total Loss Factor – Secondary Metered Customer > 5,000 kW N/A

Total Loss Factor – Primary Metered Customer < 5,000 kW 1.0548

Total Loss Factor – Primary Metered Customer > 5,000 kW N/A

Total Loss Factor – Embedded Distributor – Hydro One Networks Inc. 1.0288