From: petra cuddy Sent: March-28-14 10:22 AM To: BoardSec Subject: EB-2014-0039 Letter of Comment

approved 40% rate increase to Enbridge

Dear Sir/Madam

I fear that no one at your office will take the time to read this, but somehow we must at least make an effort to be heard.

The board members, Enbridge and all of those involved in making this increase happen should be ashamed of yourselves. Perhaps the world you enjoy provides you with the income to pay for your heat and utilities. We borrowed money this fall to put in a gas heating system in fear of the huge increases of hydro and now this. Where does this end. We and thousands in the Niagara region cannot afford such an outrageous increase. It was a struggle for all to get through this winter, financially and in good spirits. Everyone laughed and said no board would approve such a ridiculous request, especially with it being public knowledge what kind of monster incomes the top officials make at Enbridge, but no.....you approved it in a heartbeat!

I can only hope that you all are one day in a situation where you fear how to pay your mortgage, utility bills and know what its like to pray the phone rings with work for yourself or spouse. I am no longer a proud or happy Canadian and feel totally defeated.

Again with a heartfelt expression of anger and disappointment, you all HAVE FAILED! the people who trusted you and put you in a position of power.

With disgust

Mrs Petra Cuddy