From: gordon byers

**Sent:** March-28-14 11:10 AM

To: BoardSec

Subject: eb2014 0039

Today the OEB approved a 40% increase in rates to Enbridge I would like to voice my concerns that this increase will be the death of small business. Ontario energy prices are driving businesses both small and large out of the province. The approval of this rate will speed up the process of making Ontario a third class province. The days of Ontario been the engine of Canada are long gone as we are now an also ran province due to government programs and ridiculous approvals of 40% increases in rates. What business today can increase their prices by 40% and stay in business the answer is none. Enbridge is the most arrogant company in this country with terrible customer relations. In any other industrial country they would have been put out of business long ago but with government support they continue to increase cost to their customers. I am going on record that once I receive the first adjusted bill I will be laying off two employees to cover the cost This will put two families on unemployment. OEB needs to wake up and start to understand that business revenues are not endless and the consumers do have fixed budgets. It is basic economics continual price increase will ultimately drive all businesses to more friendly state /province environments.