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From: Bob MacMorran [REDACTED]  
Sent: March 29, 2014 9:06 AM  
To: BoardSec  
Subject: EB 2014 0038 Enbridge Gas Distribution

Sir,

I have received a copy of the Board's order in the matter as I wrote objecting to Enbridge's application.

There are two points that the Board should be addressing

1. If the decision in this matter is based solely on the cost of the gas, how come Union Gas has only asked for and received a 28% increase to compensate for the increase in the cost of gas? I believe the Board has a duty to investigate this and to provide users with an explanation for the very significant difference in rate increase.
2. When considering how the increase granted to Enbridge might be phased in, the Board surely must consider the fact that when this extraordinary winter finally ends the cost of gas to Enbridge will fall significantly. Let's face it, Enbridge won't be asking for a reduction on the price it charges its customers any time soon. They will in fact be reaping enormous profits as they continue to charge customers significantly more than the price the company pays for the gas. I doubt customers will ever see any reduction in the price Enbridge charges them when the cost of the gas returns to pre-winter levels. Surely the Board has a duty to protect consumers from the company's efforts to make excess profit.

Bob MacMorran  
[REDACTED]

Sent from Bob MacMorran's iPad