

From: "Marsha Moorley-Stöhr" [REDACTED]
Sent: April 1, 2014 11:48 AM
To: BoardSec
Subject: EB-2014-0039 Letter of Comment

To Whom It May Concern:

The recent decision granted by the Ministry of Energy Office to grant a 40% increase for consumer gas to Enbridge and 20% plus to Union Gas is criminal. To blame the extreme cold winter of 2013-2014 year is so ridiculous. Did the rates go down for those winters when (your words, not mine) it wasn't extreme. One could say no they didn't go up and that was good. Just as ridiculous as saying the rates have to go up because of this year's weather. Of course I expect that this rate will not affect too many now that the winter is almost over and that the rates will go down by the fall of 2014 but let there be no misunderstanding the rates will increase higher than the cost of living. If you or anyone else thinks that we are not smart enough to realize that this is just a guise to increase a rate that is above normal, well let me tell you some of us are smarter than what you think.

Enbridge and Union Gas have a monopoly which means they have the public in cuff links. The only recourse is the Ontario Energy Board to ensure that this monopoly does not gouge the citizens of Ontario. There is no plausible excuse that can be given that justifies an increase of this nature. Citizens who heat with propane saw their rates increase to \$1.42 and then lowered to \$.78. Still a large increase despite the lowering of the price.

Did the board look at what this increase will do businesses? They of course will pass the increase onto their customers. What do you think the outcome will be?

I would like the Board to tell me what alternative do we the citizens of Ontario have in the face of this blatant robbery. There is no other alternative. There are no choices. We can't go cutting down the trees for wood burning heat or resorting to coal or change to other products such as wood pellets.

Stop this increase. Tell me as a consumer what I can do. What can those individuals who are on a fixed income, low income and of course the middle class. Do you suggest that we lower our temperature and walk around in sleeping bags.

I promise you that I may only be a small voice but I am going to do my best to get other voices involved. Enough already. We the people have to start fighting back now. I hope the days of governments thumbing their noses up at the citizens are over.

Your reply (of course I don't really expect one) would be appreciated.

A concern citizen.

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Best Regards
a Moorley

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