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From: John Snippe [REDACTED]

Sent: March 29, 2014 10:53 AM

To: BoardSec

Subject: Letter of Comment(Complaint) RE- Enbridge APP EB- 2014-0039

As a homeowner and small-business owner, I appreciate the reality of cash-flow management, and that maintaining a positive one is critical to survival. I also understand that the costs of goods and services go up... it is the nature of things that this be the case.

However, and particularly as a small-business owner, I have NO idea what the thinking is behind approving a 40% increase on a product, whatever that product is. And I certainly do not have any concept of understanding how such an increase might be approved when the supplier has an absolute monopoly on the product in a particular market, and that product is a complete necessity for those using it. In other words: there is no choice in the marketplace on any sort of short-term basis.

To put it as simply as I can: this is a completely unreasonable, extortionary increase. If indeed Enbridge is unable to make ends meet without this increase, then perhaps those who regulate this industry need to take a good hard look at the company, and perhaps move them aside and give the territories affected to a more efficient provider. To allow Enbridge to pass on to consumers a usurious 40% increase strikes me as malfeasance of an order not at all dis-similar to the Gas Plant debacle for which some people may finally be standing before a judge.

I would request that this issue be re-examined, and that some experts not bought and paid for by the profiteers behind this move be allowed to examine the situation with a more critical mind. Evidently those who made the decision to allow this increase were not properly versed in the matter, or worse.

Thank you for your attention to this matter.

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John Snippe
[REDACTED]