

**From:** Alert Security [REDACTED]  
**Sent:** April-01-14 6:48 PM  
**To:** BoardSec  
**Subject:** EB-2014 - 0039

You needed this EB – 2014 - 0039 code for my complaint...

**From:** Alert Security [REDACTED]  
**Sent:** Tuesday, April 01, 2014 6:47 PM  
**To:** 'BOARDSEC@ONTARIOENERGYBOARD.CA'  
**Subject:**

This is a complaint about allowing Enbridge to have a 40% increase in their charges, I do not understand you people, what is wrong with you ? our economy is in shambles and lately I hear people are selling their homes and cars because they cant afford them and you on the other hand allowing a huge company like Enbridge to have their crazy I mean crazy 40 % increase!! Why can't they do what all other businesses are doing? Pay attn to their spending can cut corners and for God's sake tighten their belts just like the rest of us!! You have no idea as to what kind of impact this insane decision you guys made, now everyone will keep their spending under watch and save their money for mortgages (to hang on to their home) food (not to die from starvation) gas (they must go to work to make money to pay to live) heating (thanks to your bad decision most of the money will be saved for that) and for electricity which is reasonable if they watch their usage...

Once again our gov't and you guys are making the wrong decision by allowing rich and the very wealthy organizations to pluck I mean pluck out the poor!! Shame on all of you!! now the poor will become poorer and not have any money to spend on other needed services and watch the other services go bankrupt because they can't make a living therefore contributing to further recession

Do you care ? where is the balance ? when you stick your hands in the poor's pockets far too deep and take all their money then they will not spend, it will make our economy worse!! just how hard is it for our gov't & you guys to understand that ?  
Its so simple for God's sake!

Maddie ( I care )