

From: Anne Ireland [REDACTED]
Sent: April-02-14 11:09 AM
To: BoardSec; [REDACTED]
Subject: Application eb2014-0039

To: Kristin Walli or to whomever receives complaints,

I am writing to voice my complete horror that the Ontario Energy Board has given Enbridge Gas approval to increase it's rates by 40% and the seemingly unjustified and uncontrolled increase to my bills from Hydro One.

I am a homeowner in Bloomfield, Ontario. I work two jobs and rent out part of my house to just barely survive after paying my bills. I am a tax payer.

I think it is more than reasonable to expect that a group of individuals, appointed by the Lieutenant Governor of Ontario, should represent my needs as a citizen of Ontario ahead of the needs of a multi million \$\$ [is it billion?] gas company.

I understand that due to the long and very cold winter the gas companies have had fuel shortages and in order to service the demands of the province they have had to buy oil/gas at higher prices...the cost and risk of big business I'd say; not a cost to be passed on to the consumers who are already struggling to get by!

I have called the gas company and Hydro One. I have turned my thermostat down as low as possible. We turn off lights and try to only "live" during the designated non-prime times.,

I have left messages with the Provincial MP Todd Smith and the Federal MP Daryl Kramp. I see this as a Federal as well as a Provincial issue because the Federal Government should be regulating the sale of oil within Canada...are they? Why would Alberta charge Ontario more for gas than our greedy southern neighbours pay?

Because they can and we, as citizens, don't complain. SO I AM COMPLAINING NOW!

To add insult to injury, I received a glossy pamphlet from the Ontario Power Authority [bilingual of course] telling me what devices I can buy to use less energy!!! How much did that cost the taxpayer?

I would like this complaint to be recorded and I would like a reply.

Sincerely,
Anne Ireland
[REDACTED]