

**From:** Steve Kinsman [REDACTED]  
**Sent:** April-02-14 5:04 PM  
**To:** BoardSec  
**Subject:** 40 %? Are you KIDDING me!

This note is to inform you of my displeasure regarding the 40 % increase in my gas prices. That is purely insane! How could you possibly approve an increase of that nature? 2 or 3 % I can see, but 40 %?

Do you have any idea what this does to seniors or, like myself, pensioners, living on fixed incomes? Do you even CARE??? I doubt it.

I have voiced my concerns, more than once, to Enbridge but they don't care and told me to call the OEB. The guy I spoke with at the OEB didn't care either and just told me to send you a note. How professional. Better yet, how rude. Ya, like you'll even REPLY to this in anything but a form letter.

Perhaps I'll go out and buy a NUG. Any IDEA what THAT is?

I am purely sickened by this; Enbridge has a monopoly and you're promoting it by approving this unbelievable increase. You should be ashamed of yourselves, as should Enbridge, but it all boils down to the mighty dollar, as usual.

Please feel free to contact me, if you have the intestinal fortitude. In fact, I **DEMAND** a reply or I will go up the food chain until I get someone who cares. Yes, I have your phone number, am relentless and it may take a while, but it won't cost me any money in GAS...

Steve Kinsman  
[REDACTED]



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