From: D & T Williamson Sent: April 3, 2014 3:13 PM To: BoardSec Subject: EB-2014-0039 "Letter of Comment"

To whom it may concern,

We are writing this to you in the hopes that you will "Not Allow" any further increase of 40% to anyone, let alone Enbridge Gas! You have just allowed "Enbridge" to increase the price of natural gas by <u>40%</u>, for an "Interim" period, April 1, 2014 to June 30, 2014. Are you people "OUT OF YOUR MINDS"! "NO ONE, BUT NO ONE" deserves a 40% increase for "ANYTHING"!!!!!! Even an increase of 10% would be "Outrageous"! They say that this increase is due to the severe Winter we just had, "Bull"! It is Enbridge's "Job" to be on top of these things, that is what they are suppose to be doing, "That is their job"! It is only "Incompetence" on the part of Enbridge that has created this shortfall. And who are you people at the "Ontario Energy Board" to even entertain such an "Ridiculously Criminal" increase. Are you not working on behalf of "Our Best" interests, I think not! Where do you think this increase is going to be coming from? Well It's "US", the consumer, having to pay for the "Incompetence" of Enbridge in conjunction with the "Audacity" of you the Energy Board to allow such an increase in the first place, so that Enbridge can have their "Bottom Line" remain the same. We sure would not want them to "Not get their Bonuses" or not be quite as profitable!

By allowing this "Insane" increase you have opened the doors for everything that requires natural gas in it's production to be increased in price. Will the prices ever go down, "NO", they will not!

Have we ever seen a 40% increase in "**Anything**" in the past, "NO" and rightly so! We are fortunate that we live in Canada, "The Greatest Country in the World", we might add. Had this increase happened in most other countries in the world there would have been a "Revolt" with those making the decisions to ok the increase and those asking for the increases being "Removed" from their jobs.

My wife is retiring at the end of April this year, I have had the pleasure of being retired for 4 years now, after working "Hard all my life" in Ontario, Toronto, Etobicoke, for close to 50 years. In our plans for the future do you think we could ever anticipate a 40% increase in anything and plan for it, "No" we could not! We don't have that kind of money, "**No One Does**", especially for something as "Essential" as gas for heating our home. It's not like we can just not purchase the product or get it somewhere else because the price is too high, we "Must" have it!

Have we ever seen a 40% "Decrease" when the Winters are "Mild", "NO"! Will we ever see a 40% decrease when next Winter or any other Winter is "Mild", "NO"!

This "Irresponsibility" must stop!

If the request for a price increase was a "Reasonable" one, then alright, consider it and negotiate the "Percentage Increase", "Time-line", "Duration" etc., for a "**Fixed Period**". With an investigation as to how this shortfall could have happened. It's not like they, Enbridge, are in

business to do anything else, "That is Their Job"! They should not ever be rewarded for their "Incompetnce"!

A 40% increase is not in any way "Acceptable" now or anytime in the future!

We hope you will read this note and we also hope that you will work on our behalf to rectify this injustice.

Thank you for your time,

Donna & Ted Williamson

