From: Anne Ireland

Sent: April-04-14 8: 42 AM

To: BoardSec

Subject: Application eb2014-0039

To Kristin Walli

This is my second letter being sent after I spent half a day trying to research Enbridge Gas and why they are being allowed or even considered by the OEB to raise gas prices by 40%. I realize that this is a private/shareholder company.

In any business, be it the corner store or General Motors [bad choice!] plans should be made to deal with seasonal problems, especially in a Northern climate.

WHY would the OEB bail out or assist a company that has made bad decisions and come up short??

WHY do I, a taxpayer and homeowner [for now until I can't pay these exorbitant bills] have to pay for Enbridge's lack of vision and preparation.

I don't understand WHY the OEB doesn't busy itself with controlling Hydro {DELIVERY FROM WHERE? AND WHAT DEBT ARE WE PAYING?}

and Enbridge for the sake of the residents of Ontario instead of helping out these already corpulent, over fed, greedy companies who are no longer serving the people of Ontario. Please consider my complaint as representing the complaints of many Ontarians who either don't have the time or the where with all to complain! Sincerely,

Anne Ireland