**RESIDENTIAL SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 10.50

Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until April 30, 2014 $ 0.13

Stranded Meter Rate Rider – effective until December 31, 2014 $ 3.09

Foregone Revenue Rate Rider – effective until December 31, 2014 $ (0.81)

Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018 $ 0.79

Distribution Volumetric Rate $/kWh 0.0162

Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery / Shared Savings Mechanism

(SSM) Recovery (2010) – effective until April 30, 2014 $/kWh 0.0003

Rate Rider for Application of Tax Change – effective until April 30, 2014 $/kWh (0.0004)

Deferral/Variance Account (2014) Recovery – effective until December 31, 2014 $/kWh (0.0005)

Global Adjustment - applicable to non-RPP customers only – effective until December 31, 2014 $/kWh 0.0003

1576 Rate Rider – effective until December 31, 2014 $/kWh (0.0065)

Lost CWIP Rate Rider – effective until December 31, 2014 $/kWh 0.0010

Retail Transmission Rate – Network Service Rate $/kWh 0.0072

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0014

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge – effective until April 30, 2014 $/kWh 0.0012

Rural Rate Protection Charge – effective May 1, 2014 $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION**

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 25.76

Rate Rider for Disposition of Residual Historical Smart Meter Costs – effective until April 30, 2014 $ 8.42

Stranded Meter Rate Rider – effective until December 31, 2014 $ 12.63

Foregone Revenue Rate Rider – effective until December 31, 2014 $ (2.75)

Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018 $ 0.79

Distribution Volumetric Rate $/kWh 0.0124

Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery / Shared Savings Mechanism

(SSM) Recovery (2010) – effective until April 30, 2014 $/kWh 0.0001

Rate Rider for Application of Tax Change – effective until April 30, 2014 $/kWh (0.0003)

Deferral/Variance Account (2014) Recovery – effective until December 31, 2014 $/kWh 0.0001

Global Adjustment - applicable to non-RPP customers only – effective until December 31, 2014 $/kWh 0.0008

1576 Rate Rider – effective until December 31, 2014 $/kWh (0.0043)

Lost CWIP Rate Rider – effective until December 31, 2014 $/kWh 0.0006

Retail Transmission Rate – Network Service Rate $/kWh 0.0062

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0013

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge – effective until April 30, 2014 $/kWh 0.0012

Rural Rate Protection Charge – effective May 1, 2014 $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Note that for the application of the Retail Transmission Rate – Network Service Rate and the Retail Transmission Rate – Line and Transformation Connection Service Rate the following sub-classifications apply:

General Service 50 to 999 kW non-interval metered

General Service 50 to 999 kW interval metered

General Service 1,000 to 4,999 kW interval metered.

Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 170.00

Foregone Revenue Rate Rider – effective until December 31, 2014 $ 1.61

Distribution Volumetric Rate $/kW 4.4200

Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery / Shared Savings Mechanism

(SSM) Recovery (2010) – effective until April 30, 2014 $/kWh 0.0172

Rate Rider for Application of Tax Change – effective until April 30, 2014 $/kWh (0.0676)

Deferral/Variance Account (2014) Recovery – effective until December 31, 2014 $/kWh (0.1226)

Global Adjustment - applicable to non-RPP customers only – effective until December 31, 2014 $/kWh 1.8140

1576 Rate Rider – effective until December 31, 2014 $/kWh (1.0188)

Lost CWIP Rate Rider – effective until December 31, 2014 $/kWh 0.1509

Retail Transmission Rate – Network Service Rate $/kW 3.0862

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 0.6851

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge – effective until April 30, 2014 $/kWh 0.0012

Rural Rate Protection Charge – effective May 1, 2014 $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**LARGE USE SERVICE CLASSIFICATION**

This classification applies to an account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 15,948.15

Foregone Revenue Rate Rider – effective until December 31, 2014 $ 928.03

Distribution Volumetric Rate $/kW 1.4600

Rate Rider for Application of Tax Change – effective until April 30, 2014 $/kW (0.0488)

Deferral/Variance Account (2014) Recovery – effective until December 31, 2014 $/kW (0.3635)

1576 Rate Rider – effective until December 31, 2014 $/kW (0.9570)

Lost CWIP Rate Rider – effective until December 31, 2014 $/kW 0.1418

Retail Transmission Rate – Network Service Rate – Interval Metered $/kW 3.0862

Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered $/kW 0.6441

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge – effective until April 30, 2014 $/kWh 0.0012

Rural Rate Protection Charge – effective May 1, 2014 $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection) $ 6.89

Foregone Revenue Rate Rider – effective until December 31, 2014 $ (1.33)

Distribution Volumetric Rate $/kWh 0.0134

Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery / Shared Savings Mechanism

(SSM) Recovery (2010) – effective until April 30, 2014 $/kWh 0.0045

Rate Rider for Application of Tax Change – effective until April 30, 2014 $/kWh (0.0005)

Deferral/Variance Account (2014) Recovery – effective until December 31, 2014 $/kWh (0.0013)

1576 Rate Rider – effective until December 31, 2014 $/kWh (0.0229)

Lost CWIP Rate Rider – effective until December 31, 2014 $/kWh 0.0034

Retail Transmission Rate – Network Service Rate $/kWh 0.0062

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kWh 0.0013

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge – effective until April 30, 2014 $/kWh 0.0012

Rural Rate Protection Charge – effective May 1, 2014 $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**STREET LIGHTING SERVICE CLASSIFICATION**

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection) $ 0.70

Foregone Revenue Rate Rider – effective until December 31, 2014 $ (0.10)

Distribution Volumetric Rate $/kW 4.6513

Rate Rider for Application of Tax Change – effective until April 30, 2014 $/kW (0.1278)

Deferral/Variance Account (2014) Recovery – effective until December 31, 2014 $/kW (0.2461)

Global Adjustment - applicable to non-RPP customers only – effective until December 31, 2014 $/kW 1.9130

1576 Rate Rider – effective until December 31, 2014 $/kW (0.4922)

Lost CWIP Rate Rider – effective until December 31, 2014 $/kW 0.0729

Retail Transmission Rate – Network Service Rate $/kW 1.9967

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 0.4169

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate $/kWh 0.0044

Rural Rate Protection Charge – effective until April 30, 2014 $/kWh 0.0012

Rural Rate Protection Charge – effective May 1, 2014 $/kWh 0.0013

Standard Supply Service – Administrative Charge (if applicable) $ 0.25

**EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION**

This classification applies to an electricity distributor licensed by the Board that is provided electricity by means of this distributor’s facilities. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES**

Monthly Distribution Wheeling Service Rate – Dedicated LV Line $/kW 2.1976

Rate Rider for Tax Change Dedicated LV Line – effective until April 30, 2014 $/kW (0.0187)

Rate Rider for Tax Change Shared LV Line – effective until April 30, 2014 $/kW (0.0018)

Deferral/Variance Account (2014) Recovery – effective until December 31, 2014 $/kW 1.6688

1576 Rate Rider – effective until December 31, 2014 $/kW (0.5086)

Lost CWIP Rate Rider – effective until December 31, 2014 $/kW 0.0753

Foregone Revenue Rate Rider – effective until December 31, 2014 $ 1.097.49

Retail Transmission Rate – Network Service Rate $/kW 3.0960

Retail Transmission Rate – Line and Transformation Connection Service Rate $/kW 0.6461

**microFIT GENERATOR SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority’s microFIT program and connected to the distributor’s distribution system. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge $ 5.40

**STANDBY POWER – INTERIM APPROVAL SERVICE CLASSIFICATION**

This classification applies to an account with load displacement facilities that contracts with the distributor to provide emergency standby power when its load displacement facilities are not in operation. The level of the billing demand will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation such as name-plate rating of the load displacement facility. Further servicing details are available in the distributor’s Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component – INTERIM APPROVAL**

Standby Charge – for a month where standby power is not provided, the charge is based on the applicable General Service 50 to 4,999 kW or Large use Distribution Volumetric Charge applied to the contracted amount (e.g. nameplate rating of generation facility).

**ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month $/kW (0.60)

Primary Metering Allowance for transformer losses – applied to measured demand and energy % (1.00)

**SPECIFIC SERVICE CHARGES**

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

Customer Administration

Returned Cheque charge (plus bank charges) $ 15.00

Account set up charge / change of occupancy charge (plus credit agency costs if applicable) $ 20.00

Collection of Account Charge – No Disconnection $ 30.00

Meter Dispute Charge plus Measurement Canada Fees (if meter found correct) $ 30.00

Meter Removal without Authorization $ 60.00

Service call – after regular hours $ 105.00

Specific Charge for Access to the Power Poles – per pole/year $ 22.35

Credit Reference/credit check (plus credit agency costs) $ 15.00

Non-Payment of Account

Late Payment - per month % 1.50

Late Payment - per annum % 19.56

Disconnect/Reconnect at meter – during regular hours $ 65.00

Disconnect/Reconnect at meter – after regular hours $ 185.00

Disconnect/Reconnect at pole – during regular hours $ 95.00

**RETAIL SERVICE CHARGES (if applicable)**

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor’s Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related

to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer $ 100.00

Monthly Fixed Charge, per retailer $ 20.00

Monthly Variable Charge, per customer, per retailer $/cust. 0.50

Distributor-consolidated billing monthly charge, per customer, per retailer $/cust. 0.30

Retailer-consolidated billing monthly credit, per customer, per retailer $/cust. (0.30)

Service Transaction Requests (STR)

Request fee, per request, applied to the requesting party $ 0.25

Processing fee, per request, applied to the requesting party $ 0.50

Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail

Settlement Code directly to retailers and customers, if not delivered electronically through the

Electronic Business Transaction (EBT) system, applied to the requesting party

Up to twice a year $ no charge

More than twice a year, per request (plus incremental delivery costs) $ 2.00

**LOSS FACTORS**

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW 1.0351

Total Loss Factor – Secondary Metered Customer > 5,000 kW 1.0154

Total Loss Factor – Primary Metered Customer < 5,000 kW 1.0226

Total Loss Factor – Primary Metered Customer > 5,000 kW 1.0053