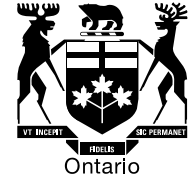


**Ontario Energy  
Board**  
P.O. Box 2319  
27th Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416- 481-1967  
Facsimile: 416- 440-7656  
Toll free: 1-888-632-6273

**Commission de l'énergie  
de l'Ontario**  
C.P. 2319  
27e étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone: 416- 481-1967  
Télécopieur: 416- 440-7656  
Numéro sans frais: 1-888-632-6273



**BY EMAIL**

April 22, 2014

**Re: Union Gas Limited  
Reduction of Certain Charges Applied to Direct Purchase Customers  
Board File No. EB-2014-0154**

On April 3, 2014, Union Gas Limited ("Union") filed a letter with the Board advising that it is prepared to reduce certain charges applied to direct purchase customers who did not meet their contractual obligations during the months of February and March, 2014.

The Board issued a letter on April 9, 2014, asking Union to respond to a number of questions. Union filed responses to the Board's questions on April 10, 2014.

The Board requires additional information to assist it in determining whether it will consider Union's request without a hearing.

The Board requests that Union respond to the following questions:

- 1) Is Union aware of any customers that purchased gas, for the purposes of fulfilling their contractual obligations, for a price higher than the reduced penalty charge proposed by Union (\$50.50/GJ for February and \$52.04/GJ for March)?
- 2) If any customer did purchase gas, to fulfill its contractual obligations, for a price higher than the proposed reduced penalty charge, would Union be willing to refund the difference between the higher price paid and the proposed reduced penalty price?

The Board requests that responses to its questions be filed no later than April 24, 2014.

Yours truly,

*Original signed by*

John Pickernell  
Applications Administration

c: Richard Birmingham, Union Gas Limited  
Crawford Smith, Torys