Ontario Energy Board Commission de l'énergie de l'Ontario



EB-2013-0161

**IN THE MATTER OF** the *Ontario Energy Board Act, 1998*, S.O. 1998, c.15 (Schedule B);

**AND IN THE MATTER OF** an application by Orillia Power Distribution Corporation for an order or orders approving or fixing just and reasonable distribution rates and other charges, to be effective May 1, 2014.

By Delegation, Before: Lynne Anderson

### FINAL RATE ORDER April 24, 2014

### Background

Orillia Power Distribution Corporation ("Orillia Power"), a licensed distributor of electricity, filed an application with the Ontario Energy Board (the "Board") on October 11, 2013, under section 78 of the *Ontario Energy Board Act*, *1998*, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that Orillia Power charges for electricity distribution, to be effective May 1, 2014.

In its Decision and Rate Order on the Application issued on March 13, 2014, the Board ordered Orillia Power to review the draft Tariff of Rates and Charges and to file with the Board a written confirmation assessing the completeness and accuracy of the draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies or missing information, within seven calendar days of the date of the Decision and Rate Order.

On March 18, 2014, Orillia Power filed a letter confirming the completeness and accuracy of the draft Tariff of Rates and Charges, with the exception that the draft Tariff of Rates and Charges be corrected as follows:

• For the Standby Power Service Classification, the text "APPROVED ON AN INTERIM BASIS" should be included in the header.

### Findings

I recognize that the header for Standby Power Service Classification in the draft Tariff of Rates and Charges (the "Tariff") for 2014 rates is inconsistent with the header in the 2013 Tariff. However, the header for this class in the 2013 Tariff was inconsistent with the header in the 2010 Tariff, the last time that Orillia Power's rates were approved through a cost of service application. The headers for this class in the 2011 and 2012 Tariffs were also consistent with the 2010 Tariff. It is the rate that is interim, not the class. Based on this, I find that the draft Tariff of Rates and Charges does not require an amendment, and therefore is now final for rates effective May 1, 2014.

### THE BOARD ORDERS THAT:

 The Tariff of Rates and Charges set out in Appendix A of this Final Rate Order will become final, except for the standby rates which remain interim, effective May 1, 2014, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2014. Orillia Power shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

DATED at Toronto, April 24, 2014

### **ONTARIO ENERGY BOARD**

Original signed by

Kirsten Walli Board Secretary

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0161

### **RESIDENTIAL SERVICE CLASSIFICATION**

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

| Service Charge   | \$     | 13.84    |
|--|--------|----------|
| Rate Rider for Disposition of Residual Historical Smart Meter Costs - effective until September 30, 2014 | \$     | 1.28     |
| Rate Rider for Recovery of Smart Meter Incremental Revenue Requirement - in effect until the             |        |          |
| effective date of the next cost of service-based rate order  | \$     | 2.56     |
| Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018                           | \$     | 0.79     |
| Distribution Volumetric Rate   | \$/kWh | 0.0165   |
| Low Voltage Service Rate   | \$/kWh | 0.0006   |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) - effective until April 30, 2015         | \$/kWh | (0.0054) |
| Rate Rider for Disposition of Global Adjustment Account (2014) - effective until April 30, 2015          |        |          |
| Applicable only for Non-RPP Customers  | \$/kWh | 0.0040   |
| Rate Rider for Application of Tax Change - effective until April 30, 2015                                | \$/kWh | (0.0002) |
| Retail Transmission Rate - Network Service Rate  | \$/kWh | 0.0059   |
| Retail Transmission Rate - Line and Transformation Connection Service Rate                               | \$/kWh | 0.0041   |
|  |        |          |
| MONTHLY RATES AND CHARGES - Regulatory Component   |        |          |
|  |        |          |

| Wholesale Market Service Rate                                   | \$/kWh | 0.0044 |
|---|--------|--------|
| Rural or Remote Electricity Rate Protection Charge (RRRP)       | \$/kWh | 0.0013 |
| Standard Supply Service - Administrative Charge (if applicable) | \$     | 0.25   |

# This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0161

### **GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION**

This classification refers to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

| Service Charge   | \$     | 36.29    |
|--|--------|----------|
| Rate Rider for Disposition of Residual Historical Smart Meter Costs - effective until September 30, 2014 | \$     | 6.91     |
| Rate Rider for Recovery of Smart Meter Incremental Revenue Requirement - in effect until the             |        |          |
| effective date of the next cost of service-based rate order  | \$     | 7.48     |
| Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018                           | \$     | 0.79     |
| Distribution Volumetric Rate   | \$/kWh | 0.0160   |
| Low Voltage Service Rate   | \$/kWh | 0.0006   |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) - effective until April 30, 2015         | \$/kWh | (0.0054) |
| Rate Rider for Disposition of Global Adjustment Account (2014) - effective until April 30, 2015          |        |          |
| Applicable only for Non-RPP Customers  | \$/kWh | 0.0040   |
| Rate Rider for Application of Tax Change - effective until April 30, 2015                                | \$/kWh | (0.0002) |
| Retail Transmission Rate - Network Service Rate  | \$/kWh | 0.0049   |
| Retail Transmission Rate - Line and Transformation Connection Service Rate                               | \$/kWh | 0.0038   |

| Wholesale Market Service Rate                                   | \$/kWh | 0.0044 |
|---|--------|--------|
| Rural or Remote Electricity Rate Protection Charge (RRRP)       | \$/kWh | 0.0013 |
| Standard Supply Service - Administrative Charge (if applicable) | \$     | 0.25   |

# This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0161

### **GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

| Service Charge   | \$    | 330.29   |
|--|-------|----------|
| Distribution Volumetric Rate   | \$/kW | 3.4740   |
| Low Voltage Service Rate   | \$/kW | 0.2230   |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) - effective until April 30, 2015 | \$/kW | (2.0133) |
| Rate Rider for Disposition of Global Adjustment Account (2014) - effective until April 30, 2015  |       |          |
| Applicable only for Non-RPP Customers  | \$/kW | 1.4839   |
| Rate Rider for Application of Tax Change - effective until April 30, 2015                        | \$/kW | (0.0356) |
| Retail Transmission Rate - Network Service Rate  | \$/kW | 2.1726   |
| Retail Transmission Rate - Line and Transformation Connection Service Rate                       | \$/kW | 1.5089   |
|  |       |          |
| MONTHLY RATES AND CHARGES - Regulatory Component   |       |          |

| Wholesale Market Service Rate                                   | \$/kWh | 0.0044 |
|---|--------|--------|
| Rural or Remote Electricity Rate Protection Charge (RRRP)       | \$/kWh | 0.0013 |
| Standard Supply Service - Administrative Charge (if applicable) | \$     | 0.25   |

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0161

## STANDBY POWER SERVICE CLASSIFICATION

This classification applies to an account with load displacement facilities that contracts with the distributor to provide emergency standby power when its load displacement facilities are not in operation. The level of billing demand will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation such as nameplate rating of the load displacement facility. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### MONTHLY RATES AND CHARGES - APPROVED ON AN INTERIM BASIS

Distribution Volumetric Rate - \$/kW of contracted amount

\$/kW 1.0389

# This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0161

### UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

| Service Charge (per connection)  | \$     | 10.27    |
|--|--------|----------|
| Distribution Volumetric Rate   | \$/kWh | 0.0092   |
| Low Voltage Service Rate   | \$/kWh | 0.0006   |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) - effective until April 30, 2015 | \$/kWh | (0.0054) |
| Rate Rider for Disposition of Global Adjustment Account (2014) - effective until April 30, 2015  |        |          |
| Applicable only for Non-RPP Customers  | \$/kWh | 0.0040   |
| Rate Rider for Application of Tax Change - effective until April 30, 2015                        | \$/kWh | (0.0002) |
| Retail Transmission Rate - Network Service Rate  | \$/kWh | 0.0049   |
| Retail Transmission Rate - Line and Transformation Connection Service Rate                       | \$/kWh | 0.0038   |
|  |        |          |

| Wholesale Market Service Rate                                   | \$/kWh | 0.0044 |
|---|--------|--------|
| Rural or Remote Electricity Rate Protection Charge (RRRP)       | \$/kWh | 0.0013 |
| Standard Supply Service - Administrative Charge (if applicable) | \$     | 0.25   |

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0161

### SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### **MONTHLY RATES AND CHARGES - Delivery Component**

| Service Charge (per connection)  | \$    | 3.76     |
|--|-------|----------|
| Distribution Volumetric Rate   | \$/kW | 9.8404   |
| Low Voltage Service Rate   | \$/kW | 0.1698   |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) - effective until April 30, 2015 | \$/kW | (1.9450) |
| Rate Rider for Disposition of Global Adjustment Account (2014) - effective until April 30, 2015  |       |          |
| Applicable only for Non-RPP Customers  | \$/kW | 1.4255   |
| Rate Rider for Application of Tax Change - effective until April 30, 2015                        | \$/kW | (0.1395) |
| Retail Transmission Rate - Network Service Rate  | \$/kW | 1.6086   |
| Retail Transmission Rate - Line and Transformation Connection Service Rate                       | \$/kW | 1.1487   |
|  |       |          |

| Wholesale Market Service Rate                                   | \$/kWh | 0.0044 |
|---|--------|--------|
| Rural or Remote Electricity Rate Protection Charge (RRRP)       | \$/kWh | 0.0013 |
| Standard Supply Service - Administrative Charge (if applicable) | \$     | 0.25   |

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0161

### STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

| Service Charge (per connection)  | \$    | 4.42     |
|--|-------|----------|
| Distribution Volumetric Rate   | \$/kW | 14.7062  |
| Low Voltage Service Rate   | \$/kW | 0.1663   |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) - effective until April 30, 2015 | \$/kW | (1.9255) |
| Rate Rider for Disposition of Global Adjustment Account (2014) - effective until April 30, 2015  |       |          |
| Applicable only for Non-RPP Customers  | \$/kW | 1.4312   |
| Rate Rider for Application of Tax Change - effective until April 30, 2015                        | \$/kW | (0.2930) |
| Retail Transmission Rate - Network Service Rate  | \$/kW | 1.6005   |
| Retail Transmission Rate - Line and Transformation Connection Service Rate                       | \$/kW | 1.1250   |
|  |       |          |

| Wholesale Market Service Rate                                   | \$/kWh | 0.0044 |
|---|--------|--------|
| Rural or Remote Electricity Rate Protection Charge (RRRP)       | \$/kWh | 0.0013 |
| Standard Supply Service - Administrative Charge (if applicable) | \$     | 0.25   |

# This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0161

## microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge

5.40

\$

# This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0161

## **ALLOWANCES**

| Transformer Allowance for Ownership - per kW of billing demand/month                      | \$/kW | (0.60) |
|---|-------|--------|
| Primary Metering Allowance for transformer losses – applied to measured demand and energy | %     | (1.00) |

## SPECIFIC SERVICE CHARGES

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### **Customer Administration**

| Arrears certificate   | \$ | 15.00    |
|---|----|----------|
| Statement of Account  | \$ | 15.00    |
| Easement Letter   | \$ | 15.00    |
| Income Tax Letter   | \$ | 15.00    |
| Account History   | \$ | 15.00    |
| Credit Reference/credit check (plus credit agency costs)                                  | \$ | 15.00    |
| Account set up charge/change of occupancy charge (plus credit agency costs if applicable) | \$ | 30.00    |
| Returned cheque (plus bank charges)   | \$ | 15.00    |
| Legal letter  | \$ | 15.00    |
| Special meter reads   | \$ | 30.00    |
| Meter dispute charge plus Measurement Canada fees (if meter found correct)                | \$ | 30.00    |
| Non-Payment of Account  |    |          |
| Late Payment – per month  | %  | 1.50     |
| Late Payment – per annum  | %  | 19.56    |
| Collection of account charge – no disconnection   | \$ | 30.00    |
| Collection of account charge – no disconnection – after regular hours                     | \$ | 165.00   |
| Disconnect/Reconnect Charges for non payment of account - At Meter During Regular Hours   | \$ | 65.00    |
| Disconnect/Reconnect charges for non payment of account – at meter after regular hours    | \$ | 185.00   |
| Disconnect/Reconnect charges for non payment of account – at pole during regular hours    | \$ | 185.00   |
| Disconnect/Reconnect charges for non payment of account – at pole after regular hours     | \$ | 415.00   |
| Install/Remove load control device – during regular hours                                 | \$ | 65.00    |
| Install/Remove load control device – after regular hours                                  | \$ | 185.00   |
| Temporary Service – Install & remove – overhead – no transformer                          | \$ | 500.00   |
| Temporary Service – Install & remove – underground – no transformer                       | \$ | 300.00   |
| Temporary Service – Install & remove – overhead – with transformer                        | \$ | 1,000.00 |
| Specific Charge for Access to the Power Poles - \$/pole/year                              | \$ | 22.35    |

# This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0161

## **RETAIL SERVICE CHARGES (if applicable)**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

| One-time charge, per retailer, to establish the service agreement between the distributor and the retailer | \$       | 100.00    |
|--|----------|-----------|
| Monthly Fixed Charge, per retailer   | \$       | 20.00     |
| Monthly Variable Charge, per customer, per retailer  | \$/cust. | 0.50      |
| Distributor-consolidated billing monthly charge, per customer, per retailer                                | \$/cust. | 0.30      |
| Retailer-consolidated billing monthly credit, per customer, per retailer                                   | \$/cust. | (0.30)    |
| Service Transaction Requests (STR)   |          |           |
| Request fee, per request, applied to the requesting party  | \$       | 0.25      |
| Processing fee, per request, applied to the requesting party   | \$       | 0.50      |
| Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail                |          |           |
| Settlement Code directly to retailers and customers, if not delivered electronically through the           |          |           |
| Electronic Business Transaction (EBT) system, applied to the requesting party                              |          |           |
| Up to twice a year   | \$       | no charge |
| More than twice a year, per request (plus incremental delivery costs)                                      | \$       | 2.00      |

# LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

| Total Loss Factor – Secondary Metered Customer < 5,000 kW | 1.0561 |
|---|--------|
| Total Loss Factor – Primary Metered Customer < 5,000 kW   | 1.0455 |