Effective and Implementation Date May 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0134

### RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to a customer's main place of abode and may include additional buildings served through the same meter, provided they are not rental income units. Residential includes Urban, Suburban and Farm customer's premises which can be occupied on a year-round and seasonal basis. Farm applies to properties actively engaged in agricultural production as defined by Statistics Canada. These premises must be supplied from a single phase primary line. The farm definition does not include tree, sod, or pet farms. Services to year-round pumping stations or other ancillary services remote from the main farm shall be classed as farm. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

| Service Charge   | \$     | 17.01    |
|--|--------|----------|
| Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018                   | \$     | 0.79     |
| Distribution Volumetric Rate   | \$/kWh | 0.0248   |
| Low Voltage Service Rate   | \$/kWh | 0.0004   |
| Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015  | ·      |          |
| Applicable only for Non-RPP Customers  | \$/kWh | 0.0043   |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015 | \$/kWh | (0.0014) |
| Rate Rider for Recovery of Stranded Meter Assets – effective until April 30, 2015                | \$/kWh | 0.0021   |
| Rate Rider for Application of CGAAP Accounting Changes – effective until April 30, 2019          | \$/kWh | (0.0015) |
| Funding Adder for Renewable Energy Generation – effective until April 30, 2019                   | \$/kWh | 0.0002 ´ |
| Retail Transmission Rate – Network Service Rate  | \$/kWh | 0.0068   |
| Retail Transmission Rate – Line and Transformation Connection Service Rate                       | \$/kWh | 0.0052   |
| MONTHLY RATES AND CHARGES – Regulatory Component   |        |          |
| MONTHET NATES AND STIANOES - Regulatory component  |        |          |
| Wholesale Market Service Rate  | \$/kWh | 0.0044   |
| Rural or Remote Electricity Rate Protection Charge (RRRP)  | \$/kWh | 0.0013   |
| Standard Supply Service – Administrative Charge (if applicable)                                  | \$     | 0.25     |
|  |        |          |

Effective and Implementation Date May 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0134

### GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

General Service does include farms supplied from polyphase primary lines. General Service includes commercial, industrial, educational, administrative, auxiliary and government services. It also includes combination services where a variety of uses are made of the service by the owner of one property. This classification applies to a non-residential account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

| Service Charge Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018 Distribution Volumetric Rate Low Voltage Service Rate | \$<br>\$<br>\$/kWh<br>\$/kWh | 26.94<br>0.79<br>0.0190<br>0.0004 |
|---|------------------------------|-----------------------------------|
| Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015 Applicable only for Non-RPP Customers               | \$/kWh                       | 0.0043                            |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015  | \$/kWh                       | (0.0020)                          |
| Rate Rider for Recovery of Stranded Meter Assets – effective until April 30, 2015   | \$/kWh                       | 0.0019                            |
| Rate Rider for Application of CGAAP Accounting Changes – effective until April 30, 2019   | \$/kWh                       | (0.0010)                          |
| Funding Adder for Renewable Energy Generation – effective until April 30, 2019  | \$/kWh                       | 0.0002                            |
| Retail Transmission Rate – Network Service Rate   | \$/kWh                       | 0.0061                            |
| Retail Transmission Rate – Line and Transformation Connection Service Rate  | \$/kWh                       | 0.0048                            |
| MONTHLY RATES AND CHARGES – Regulatory Component  |                              |                                   |
| Wholesale Market Service Rate   | \$/kWh                       | 0.0044                            |
| Rural or Remote Electricity Rate Protection Charge (RRRP)   | \$/kWh                       | 0.0013                            |
| Standard Supply Service – Administrative Charge (if applicable)   | \$                           | 0.25                              |

Effective and Implementation Date May 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0134

## **GENERAL SERVICE 50 to 4.999 kW SERVICE CLASSIFICATION**

General Service does include farms supplied from polyphase primary lines. General Service includes commercial, industrial, educational, administrative, auxiliary and government services. It also includes combination services where a variety of uses are made of the service by the owner of one property. This classification applies to a non-residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

| Service Charge   | \$     | 83.61    |
|--|--------|----------|
| Distribution Volumetric Rate   | \$/kW  | 3.9339   |
| Low Voltage Service Rate   | \$/kW  | 0.1550   |
| Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015  |        |          |
| Applicable only for Non-RPP Customers  | \$/kW  | 1.5370   |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015 | \$/kW  | (0.9731) |
| Rate Rider for Recovery of Stranded Meter Assets – effective until April 30, 2015                | \$/kW  | 0.0582   |
| Rate Rider for Application of CGAAP Accounting Changes – effective until April 30, 2019          | \$/kW  | (0.1394) |
| Funding Adder for Renewable Energy Generation – effective until April 30, 2019                   | \$/kW  | 0.0195   |
| Retail Transmission Rate – Network Service Rate  | \$/kW  | 2.6016   |
| Retail Transmission Rate – Line and Transformation Connection Service Rate                       | \$/kW  | 2.0329   |
| Notali Halisinissisi Nate  | Ψ/ΚΨΨ  | 2.0020   |
| MONTHLY RATES AND CHARGES – Regulatory Component   |        |          |
| MONTHET RATES AND CHARGES - Regulatory Component   |        |          |
| Wholesale Market Service Rate  | \$/kWh | 0.0044   |
| Rural or Remote Electricity Rate Protection Charge (RRRP)  | \$/kWh | 0.0013   |
| Standard Supply Service – Administrative Charge (if applicable)                                  | \$     | 0.0013   |
| Standard Supply Service – Administrative Charge (II applicable)                                  | Þ      | 0.23     |

Effective and Implementation Date May 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0134

## UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

| Service Charge (per connection) Distribution Volumetric Rate  | \$<br>\$/kWh     | 19.51<br>0.0025      |
|---|------------------|----------------------|
| Low Voltage Service Rate  | \$/kWh           | 0.0004               |
| Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015 Applicable only for Non-RPP Customers   | \$/kWh           | 0.0043               |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015  Rate Rider for Application of CGAAP Accounting Changes – effective until April 30, 2019 | \$/kWh<br>\$/kWh | (0.0004)<br>(0.0015) |
| Funding Adder for Renewable Energy Generation – effective until April 30, 2019  Retail Transmission Rate – Network Service Rate   | \$/kWh<br>\$/kWh | 0.0002<br>0.0061     |
| Retail Transmission Rate – Line and Transformation Connection Service Rate  | \$/kWh           | 0.0048               |
| MONTHLY RATES AND CHARGES – Regulatory Component  |                  |                      |

| Wholesale Market Service Rate                                   | \$/kWh | 0.0044 |
|---|--------|--------|
| Rural or Remote Electricity Rate Protection Charge (RRRP)       | \$/kWh | 0.0013 |
| Standard Supply Service – Administrative Charge (if applicable) | \$     | 0.25   |

Effective and Implementation Date May 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0134

## SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to an account that is an unmetered lighting load supplied to a sentinel light. (Metered sentinel lighting is captured under the consumption of the principal service.) The consumption for these customers is assumed to have the same hourly consumption load profile as for Street Lighting. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES – Delivery Component**

| Service Charge (per connection)  | \$    | 14.23    |
|--|-------|----------|
| Distribution Volumetric Rate   | \$/kW | 36.7261  |
| Low Voltage Service Rate   | \$/kW | 0.1099   |
| Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015  |       |          |
| Applicable only for Non-RPP Customers  | \$/kW | 1.5531   |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015 | \$/kW | 5.9194   |
| Rate Rider for Application of CGAAP Accounting Changes – effective until April 30, 2019          | \$/kW | (4.1655) |
| Funding Adder for Renewable Energy Generation – effective until April 30, 2019                   | \$/kW | 0.6224   |
| Retail Transmission Rate – Network Service Rate  | \$/kW | 1.8886   |
| Retail Transmission Rate – Line and Transformation Connection Service Rate                       | \$/kW | 1.4910   |
|  |       |          |

### **MONTHLY RATES AND CHARGES – Regulatory Component**

| Wholesale Market Service Rate                                   | \$/kWh | 0.0044 |
|---|--------|--------|
| Rural or Remote Electricity Rate Protection Charge (RRRP)       | \$/kWh | 0.0013 |
| Standard Supply Service – Administrative Charge (if applicable) | \$     | 0.25   |

Effective and Implementation Date May 1, 2014

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EB-2013-0134

## STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

Wholesale Market Service Rate

Rural or Remote Electricity Rate Protection Charge (RRRP)

Standard Supply Service – Administrative Charge (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

| Service Charge (per connection) Distribution Volumetric Rate   | \$<br>\$/kW<br>\$/kW | 5.70<br>14.5882 |
|--|----------------------|-----------------|
| Low Voltage Service Rate Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015 | \$/KVV               | 0.1130          |
| Applicable only for Non-RPP Customers  | \$/kW                | 1.5488          |
| Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015                         | \$/kW                | (1.5592)        |
| Rate Rider for Application of CGAAP Accounting Changes – effective until April 30, 2019                                  | \$/kW                | (1.4430)        |
| Funding Adder for Renewable Energy Generation – effective until April 30, 2019   | \$/kW                | 0.2152          |
| Retail Transmission Rate – Network Service Rate  | \$/kW                | 1.8791          |
| Retail Transmission Rate – Line and Transformation Connection Service Rate   | \$/kW                | 1.4604          |
| MONTHLY RATES AND CHARGES – Regulatory Component   |                      |                 |

\$/kWh

\$/kWh

0.0044

0.0013

0.25

Effective and Implementation Date May 1, 2014

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## EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION FOR HYDRO ONE NETWORKS INC.

This classification applies to Hydro One Networks Inc., an electricity distributor licensed by the Board, and provided electricity by means of Haldimand County Hydro Inc.'s distribution facilities. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

| Service Charge Distribution Wheeling Service Rate   | \$<br>\$/kW             | 464.17<br>1.4304                       |
|---|-------------------------|--|
| Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015 Applicable only for Non-RPP Customers Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate | \$/kW<br>\$/kW<br>\$/kW | (0.0465)<br>0.5729<br>2.9566<br>2.3933 |
| MONTHLY RATES AND CHARGES – Regulatory Component  |                         |  |
| Wholesale Market Service Rate Rural or Remote Electricity Rate Protection Charge (RRRP) Standard Supply Service – Administrative Charge (if applicable)   | \$/kWh<br>\$/kWh<br>\$  | 0.0044<br>0.0013<br>0.25               |

Effective and Implementation Date May 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0134

## microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge \$ 5.40

Effective and Implementation Date May 1, 2014

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EB-2013-0134

## **ALLOWANCES**

| Transformer Allowance for Ownership - per kW of billing demand/month                      | \$/kW | (0.60) |
|---|-------|--------|
| Primary Metering Allowance for transformer losses – applied to measured demand and energy | %     | (1.00) |

### SPECIFIC SERVICE CHARGES

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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| Customer Administration   |          |        |
|---|----------|--------|
| Legal letter charge   | \$       | 15.00  |
| Credit reference/credit check (plus credit agency costs)                                  | \$       | 15.00  |
| Returned Cheque (plus bank charges)   | \$       | 15.00  |
| Account set up charge/change of occupancy charge (plus credit agency costs if applicable) | \$<br>\$ | 30.00  |
| Meter dispute charge plus Measurement Canada fees (if meter found correct)                | \$       | 30.00  |
| Non-Payment of Account  |          |        |
| Late Payment - per month  | %        | 1.50   |
| Late Payment - per annum  | %        | 19.56  |
| Collection of account charge – no disconnection   | \$       | 30.00  |
| Disconnect/Reconnect Charge at meter – during regular hours                               | \$       | 65.00  |
| Disconnect/Reconnect Charge at meter – after regular hours                                | \$       | 185.00 |
| Disconnect/Reconnect at pole – during regular hours                                       | \$<br>\$ | 185.00 |
| Disconnect/Reconnect at pole – after regular hours  | \$       | 415.00 |
| Install/Remove load control device – during regular hours                                 | \$       | 65.00  |
| Install/Remove load control device – after regular hours                                  | \$       | 185.00 |
| Temporary service install & remove – overhead – no transformer                            | \$       | 500.00 |
| Specific Charge for Access to the Power Poles – per pole/year                             | \$       | 22.35  |
| Bell Canada Pole Rentals  | \$       | 18.08  |
| Norfolk Pole Rentals – Billed   | \$       | 28.61  |

Effective and Implementation Date May 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0134

## **RETAIL SERVICE CHARGES (if applicable)**

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

| One-time charge, per retailer, to establish the service agreement between the distributor and the retailer | \$       | 100.00    |
|--|----------|-----------|
| Monthly Fixed Charge, per retailer   | \$       | 20.00     |
| Monthly Variable Charge, per customer, per retailer  | \$/cust. | 0.50      |
| Distributor-consolidated billing monthly charge, per customer, per retailer                                | \$/cust. | 0.30      |
| Retailer-consolidated billing monthly credit, per customer, per retailer                                   | \$/cust. | (0.30)    |
| Service Transaction Requests (STR)   |          |           |
| Request fee, per request, applied to the requesting party  | \$       | 0.25      |
| Processing fee, per request, applied to the requesting party   | \$       | 0.50      |
| Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail                |          |           |
| Settlement Code directly to retailers and customers, if not delivered electronically through the           |          |           |
| Electronic Business Transaction (EBT) system, applied to the requesting party                              |          |           |
| Up to twice a year   |          | no charge |
| More than twice a year, per request (plus incremental delivery costs)                                      | \$       | 2.00      |

### LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

| Total Loss Factor – Secondary Metered Customer < 5,000 kW          | 1.0655 |
|--|--------|
| Total Loss Factor – Primary Metered Customer < 5,000 kW            | 1.0548 |
| Total Loss Factor – Embedded Distributor – Hydro One Networks Inc. | 1.0288 |